

REPORT ON ANNUAL AND FINANCIAL REPORTS 2011-2012

STANDING COMMITTEE ON PLANNING, ENVIRONMENT AND TERRITORY
AND MUNICIPAL SERVICES

APRIL 2013

REPORT 1

COMMITTEE MEMBERSHIP

Mr Mick Gentleman MLA (Australian Labor Party, Brindabella), Chair¹

Mr Alistair Coe MLA (Canberra Liberals, Ginninderra), Deputy Chair²

Dr Chris Bourke MLA (Australian Labor Party, Ginninderra), Member³

Mr Andrew Wall MLA (Canberra Liberals, Brindabella), Member⁴

SECRETARIAT

Ms Veronica Strkalj, Secretary

Ms Lydia Chung, Administrative Assistant

CONTACT INFORMATION

Telephone 02 6205 0435
Facsimile 02 6205 0432
Post GPO Box 1020, CANBERRA ACT 2601
Email committees@parliament.act.gov.au
Website www.parliament.act.gov.au

¹ Appointed to the Committee on 27 November 2012 and elected Chair on 4 December 2012.

² Appointed to the Committee on 27 November 2012 and elected Deputy Chair on 4 December 2012.

³ Appointed to the Committee on 27 November 2012.

⁴ Appointed to the Committee on 27 November 2012.

RESOLUTION OF APPOINTMENT

On 27 November 2012 the ACT Legislative Assembly (the Assembly) agreed by resolution to establish legislative and general purpose standing committees to inquire into and report on matters referred to them by the Assembly or matters that are considered by the committees to be of concern to the community, including:

- (e) a Standing Committee on Planning, Environment and Territory and Municipal Services to examine matters related to planning, public works, land management, municipal and transport services, heritage and sport and recreation and matters related to all aspects of climate change policy and programs, water and energy policy and programs, provision of water and energy services, conservation, environment and ecological sustainability.

The Assembly agreed that each committee shall have power to consider and make use of the evidence and records of the relevant standing committees appointed during the previous Assembly.⁵

TERMS OF REFERENCE

On 14 February 2013, the Assembly referred the annual and financial reports for the calendar year 2012 and the financial year 2011–2012 to Assembly committees for inquiry and report by 16 May 2013, in accordance with a schedule. The reports had been presented to the Assembly pursuant to the *Annual Reports (Government Agencies) Act 2004*.

The reports and parts of reports examined by the Standing Committee on Planning, Environment and Territory and Municipal Services were:

- Economic Development Directorate (sport and recreation services/ venues and events services/capital works and infrastructure)
- Environment and Sustainable Development Directorate (including: ACT Heritage Council, ACT Planning and Land Authority, Conservator of Flora and Fauna, Environment Protection Authority)
- Land Development Agency
- Office of the Commissioner for Sustainability and the Environment
- Territory and Municipal Services Directorate (including: ACTION, ACT Public Cemeteries Authority, Animal Welfare Advisory Committee)

⁵ Legislative Assembly for the ACT, Minutes of Proceedings No. 2, 27 November 2012, pp. 24-27, accessible at <http://www.parliament.act.gov.au/downloads/minutes-of-proceedings/MoP%202.pdf>

ACRONYMS

ACTAS	ACT Academy of Sport
CBD	Central Business District
CLS	Capital Linen Service
CSE	Commissioner for Sustainability and the Environment
DAS	Domestic Animal Services
EDD	Economic Development Directorate
ESDD	Environment and Sustainable Development Directorate
JACS	Justice and Community Safety Directorate
LDA	Land Development Agency
OSCE	Office of the Commissioner for Sustainability and the Environment
PAC	ACT Standing Committee on Public Accounts
RTA	Road Traffic Authority
SRS	Sport and Recreation Services
TAMS	Territory and Municipal Services Directorate
VES	Venue and Event Services

TABLE OF CONTENTS

Committee membership	i
Secretariat	i
Contact information	i
Resolution of appointment.....	iii
Terms of reference	iii
Acronyms.....	iv
RECOMMENDATIONS.....	VII
1 INTRODUCTION	1
Agency reporting requirements	1
Timing and presentation of annual reports	2
Conduct of the inquiry.....	2
Acknowledgements.....	3
2 ECONOMIC DEVELOPMENT DIRECTORATE	5
Infrastructure and capital works	5
Sport and Recreation Services/Venue and Event Services.....	6
Land Development Agency	7
3 ENVIRONMENT AND SUSTAINABLE DEVELOPMENT DIRECTORATE	9
General.....	9
Policy.....	10
Regulation and services	11
Planning delivery and city planning.....	11
4 OFFICE OF THE COMMISSIONER FOR SUSTAINABILITY AND THE ENVIRONMENT	15
5 TERRITORY AND MUNICIPAL SERVICES DIRECTORATE	17
Annual Report Corrigendum	17
Parks and city services.....	18
Parks and conservation	18
Libraries ACT	19
City services	19

Roads and public transport..... 20
Business enterprises..... 23
Directorate services (including Canberra Connect)..... 26
APPENDIX A: WITNESSES.....27
APPENDIX B: QUESTIONS TAKEN ON NOTICE29

RECOMMENDATIONS

RECOMMENDATION 1

- 3.4** The Committee recommends that the Government place greater emphasis on the importance of consuming wisely as part of its 'reduce, reuse and recycle' education campaigns.

RECOMMENDATION 2

- 3.6** The Committee recommends that the Environment and Sustainable Development Directorate in future includes a note to explain the discrepancies between the target and actual results for accountability indicator 1.4(a) relating to the percentage of audits/investigations undertaken of new electrical/gas installations and new sewerage connections.

RECOMMENDATION 3

- 3.8** The Committee recommends that the Government states when the Lease Variation Charge schedule for Braddon will be published.

RECOMMENDATION 4

- 4.3** The Committee recommends that better mechanisms and reporting procedures be instituted in all Directorates to ensure that the implementation of Commissioner for Sustainability and the Environment report recommendations can be properly monitored and assessed.

RECOMMENDATION 5

- 5.9** The Committee recommends that the Government considers extending the casual-hire public liability insurance scheme to the leasing of public open spaces along similar lines to that being trialled for public venues.

RECOMMENDATION 6

- 5.18** The Committee recommends that the Government produces written procedures for managing spills of blood and body substances on ACTION buses.

RECOMMENDATION 7

- 5.19** The Committee recommends that the Government publishes a policy about route planning for new suburbs and when bus services would be expected to be delivered.

RECOMMENDATION 8

5.23 The Committee recommends that the Government investigates the benefits and disadvantages of a single contract versus agency or location specific contracts for asset management, maintenance, security, and related services.

RECOMMENDATION 9

5.30 The Committee recommends that the Government investigates the long-term future of the Capital Linen Service.

RECOMMENDATION 10

5.33 The Committee recommends that the Government considers producing financial statements, or at a minimum, additional financial information, about the performance of the Capital Linen Service and the Yarralumla Nursery in the relevant annual report and budget.

1 INTRODUCTION

AGENCY REPORTING REQUIREMENTS

- 1.1 Agency reporting requirements for the 2011-2012 financial year are set out in the Chief Minister's *Annual Report Directions* (the Directions), which are issued in accordance with section 9 of the *Annual Reports (Government Agencies) Act 2004*.⁶
- 1.2 Agencies account for management performance through Ministers to the Legislative Assembly and the wider community. Annual reports, which are tabled in the Legislative Assembly, form part of the historical record of government and public administration decisions, actions and outcomes, and are available for use by stakeholders, including educational and research institutions, the media and the public. Annual reports are also key reference documents for internal management.⁷
- 1.3 As specified in the Directions, annual reports should be 'an objective account, primarily to the Legislative Assembly, of how the entity has performed during the reporting year.'⁸
- 1.4 The Directions also specify that an effective annual report will:
- provide a clear picture of the agency's purpose, priorities, outputs and achievements;
 - focus on results and outcomes – communicate the success or otherwise, including shortfalls, of the agency's activities in achieving government policy outcomes in the reporting year, while accounting for the resources used in the process;
 - discuss results against expectations - provide sufficient information and analysis for the Assembly and community to make a fully informed judgement on agency performance;
 - clearly identify any changes to structures or functions of the agency in the reporting period and explain changes in performance over time;
 - report on agency financial and operational performance and clearly link with budgeted priorities and financial projections as set out in annual Budget Estimate Papers and the agency Statement of Intent and Corporate Plan;
 - provide performance information that is complete and informative, linking costs and results to provide evidence of value for money;

⁶ Annual Reports (Government Agencies) Notice 2012 (No 1) Notifiable Instrument NI2012-293, effective from 7 June 2012. A copy of the instrument is available by accessing the ACT Legislation Register at <http://www.legislation.act.gov.au>.

⁷ Annual Reports (Government Agencies) Notice 2012 (No 1) Notifiable Instrument NI2012-293, p. 6.

⁸ Annual Reports (Government Agencies) Notice 2012 (No 1) Notifiable Instrument NI2012-293, p. 9.

- discuss risks and environmental factors affecting the agency's ability to achieve objectives including any strategies employed to manage these factors, and forecast future needs and expectations;
- recognise the diverse needs and backgrounds of stakeholder groups and present information in a manner that is responsive to the maximum number of users while maintaining a suitable level of detail;
- comply with any specific legislative reporting requirement; and
- comply with the *Annual Reports (Government Agencies) Act 2004* and the Chief Minister's Annual Report Directions.⁹

TIMING AND PRESENTATION OF ANNUAL REPORTS

- 1.5 Under section 9 of the *Annual Reports (Government Agencies) Act 2004* (the Act), a direction about annual reports must be issued and may include a requirement that annual reports be provided to a stated person by a stated day.
- 1.6 The direction for 2011-2012 annual reports required annual reports to be presented to the responsible Minister before the close of business on Monday 24 September 2012, and, unless an extension was granted under section 14 of the Act, to the office of the Speaker of the Legislative Assembly by the close of business on Friday 28 September 2012.¹⁰
- 1.7 All reports examined by the Committee were presented to the Speaker by the required date.

CONDUCT OF THE INQUIRY

- 1.8 The Committee held four public hearings on 20 and 21 February, and 4 and 8 March 2013. The Committee heard from a total of 45 witnesses. For details, see Appendix A. Transcripts of the Committee's hearings are accessible at:
<http://www.hansard.act.gov.au/hansard/2013/comms/default.htm#planning>
- 1.9 A total of 56 questions were taken on notice during the hearings. For a list of the questions, see Appendix B. Answers to the questions are accessible via the Committee's webpage at:
<http://www.parliament.act.gov.au/committees/index1.asp?committee=189&inquiry=1067>

⁹ Annual Reports (Government Agencies) Notice 2012 (No 1) Notifiable Instrument NI2012-293, p. 8.

¹⁰ Annual Reports (Government Agencies) Notice 2012 (No 1) Notifiable Instrument NI2012-293, p. 7.

ACKNOWLEDGEMENTS

- 1.10 The Committee thanks relevant ACT Government Ministers and accompanying directorate officials, and the Commissioner for Sustainability and the Environment and his staff, for providing their time and expertise as witnesses at its annual reports hearings.

2 ECONOMIC DEVELOPMENT DIRECTORATE

2.1 On 20 February 2013, the Committee examined the following components of the Economic Development Directorate's 2011-12 Annual Report:

- infrastructure and capital works;
- sport and recreation services; and
- venues and events services.

INFRASTRUCTURE AND CAPITAL WORKS

2.2 The Infrastructure and Capital Works Branch has responsibility for the planning, design and delivery of the land release capital works program, delivering public realm upgrades in Civic, and managing the Government's Accommodation Strategy. It is also responsible for the delivery of capital works projects on behalf of other parts of the Economic Development Directorate.¹¹

2.3 Issues relating to infrastructure and capital works discussed at the Committee's public hearing on 20 February 2013 included:

- the redevelopment of the Downer local precinct, including the adoption of a new form of community engagement ('*charette*') for the redesign of the area;¹²
- the deferral of the Narrabundah long stay park project;¹³
- delays in the release of several residential estates;¹⁴
- the status of the city-to-the-lake project;¹⁵
- the construction of the Gungahlin leisure centre;¹⁶
- an update on the tender process for the Gungahlin cinema;¹⁷ and
- an update on the development of new government accommodation in Gungahlin and future options for the city.¹⁸

¹¹ Economic Development Directorate Annual Report 2011-12, p. 120.

¹² Transcript, 20 February 2013, pp. 20-23.

¹³ Transcript, 20 February 2013, pp. 23-25.

¹⁴ Transcript, 20 February 2013, pp. 25-26. See also Land Development Agency Annual Report 2011-12, p. 108.

¹⁵ Transcript, 20 February 2013, pp. 26-27.

¹⁶ Transcript, 20 February 2013, pp. 27-28; 30.

¹⁷ Transcript, 20 February 2013, pp. 28-29.

¹⁸ Transcript, 20 February 2013, pp. 38-40. See also Economic Development Directorate Annual Report 2011-12, p. 118.

SPORT AND RECREATION SERVICES/VENUE AND EVENT SERVICES

- 2.4 Sport and Recreation Services (SRS) plans and manages ACT Government sporting facilities and is responsible for the delivery of targeted programs and professional development training for the sporting community. The ACT Academy of Sport (ACTAS) is part of SRS.¹⁹
- 2.5 Formed in February 2012 following a restructure of Australian Capital Tourism and Territory Venues and Events, the Venue and Event Services (VES) Branch, comprising Territory Venues and Events and Events ACT, is responsible for managing Canberra's elite sporting venues, major sports and business facilities, and delivering Canberra's major tourism and community related events. VES is also responsible for the implementation of the ACT Government's Motorsport Strategy.²⁰
- 2.6 At its hearing on 20 February 2013, the Committee discussed a number of issues relating to the SRS and VES including:
- the Gungahlin enclosed oval, including its future management, capacity and parking facilities;²¹
 - the restoration of the Isabella neighbourhood oval and Charnwood district playing fields;²²
 - access of sports clubs to restored ovals;²³
 - locating a new facility for the Wests Rugby Club;²⁴
 - the impact on the ACT Academy of Sport (ACTAS) of the Australian Crime Commission's investigation into Australian sport;²⁵
 - the criteria for making grants under the Inclusive Participation Grants Program, and the breakdown of capital works and operational assistance;²⁶
 - the scope of the redevelopment of the Kippax enclosed oval;²⁷
 - funding allocated under the community motorsport development program, including for motorsports clubs to develop strategic business plans;²⁸
 - ACTAS interactions with the Australian Institute of Sport and the Australian Sports Commission;²⁹
-

¹⁹ Economic Development Directorate Annual Report 2011-12, p. 147.

²⁰ Economic Development Directorate Annual Report 2011-12, p. 140.

²¹ Transcript, 20 February 2013, pp. 28; 29-31.

²² Transcript, 20 February 2013, pp. 31-32. See also Economic Development Directorate Annual Report 2011-12, p. 147.

²³ Transcript, 20 February 2013, p. 32.

²⁴ Transcript, 20 February 2013, p. 33.

²⁵ Transcript, 20 February 2013, pp. 33-34.

²⁶ Transcript, 20 February 2013, pp. 34-35. See also Economic Development Directorate Annual Report 2011-12, p. 148.

²⁷ Transcript, 20 February 2013, p. 35. See also Economic Development Directorate Annual Report 2011-12, p. 16.

²⁸ Transcript, 20 February 2013, pp. 35-38.

- future development of the Canberra Stadium and options for a stadium in the CBD;³⁰ and
- progress made by the Directorate in meeting the ACT public service employment strategy for Aboriginal and Torres Strait Islander people, including exploring options under the Commonwealth's Indigenous Cadetship Support program.³¹

LAND DEVELOPMENT AGENCY

2.7 The Land Development Agency (LDA) has responsibility for developing and releasing Territory-owned land for residential, commercial, industrial, community and other non-urban purposes. The LDA is a Territory authority established by section 31 of the *Planning and Development Act 2007*.³²

2.8 Issues relating to the LDA discussed at the Committee's 20 February 2013 hearing included:

- the affordable housing initiatives, OwnPlace and the land rent scheme;³³
- the lease development conditions, including limits on commercial space, for the proposed Geocon tower in Belconnen;³⁴
- the reason for the shortfall in revenue for 2011-12 from the budgeted figure;³⁵
- factors contributing to delays in land sales;³⁶
- the status of the west Macgregor development;³⁷
- the delay in the release of Part Block 2 Section 5 in Campbell;³⁸
- the reason for the high operating surplus despite lower than expected revenue;³⁹
- the Government's strategy for the land release program;⁴⁰
- the efficacy of community engagement processes for Chisholm site, section 590, block 2, and more generally;⁴¹
- the rationale for the lack of building height restrictions at the Belconnen town centre;⁴² and
- the status of the Greenway Master Plan.⁴³

²⁹ Transcript, 20 February 2013, pp. 40-41. See also Economic Development Directorate Annual Report 2011-12, p. 147.

³⁰ Transcript, 20 February 2013, pp. 41-45. See also Economic Development Directorate Annual Report 2011-12, p. 140.

³¹ Transcript, 20 February 2013, pp. 45-47.

³² Land Development Agency Annual Report 2011-12, p. 8.

³³ Transcript, 20 February 2013, pp. 1-5.

³⁴ Transcript, 20 February 2013, pp. 5-10.

³⁵ Transcript, 20 February 2013, p. 10. See also, Land Development Agency Annual Report 2011-12, p. 36.

³⁶ Transcript, 20 February 2013, pp. 10-11.

³⁷ Transcript, 20 February 2013, pp. 12-13. See also Land Development Agency Annual Report 2011-12, p. 179.

³⁸ Transcript, 20 February 2013, p. 13.

³⁹ Transcript, 20 February 2013, p. 13.

⁴⁰ Transcript, 20 February 2013, pp. 14-15.

⁴¹ Transcript, 20 February 2013, pp. 15-17.

⁴² Transcript, 20 February 2013, pp. 18-19.

⁴³ Transcript, 20 February 2013, p. 19.

3 ENVIRONMENT AND SUSTAINABLE DEVELOPMENT DIRECTORATE

3.1 The Environment and Sustainable Development Directorate (ESDD) is responsible for the planning, development and delivery of the majority of the ACT's sustainable development and environmental policies, including:

- strategic city, land use and transport planning;
- development and building regulation and control;
- climate change policy;
- energy policy and energy efficiency programs;
- environment protection;
- conserving built and natural heritage;
- nature conservation policy;
- water policy and water efficiency programs;
- electricity and natural gas, water and sewerage industry technical regulation;
- occupational licensing; and
- taking compliance and enforcement action across several areas of land, building and environmental management.⁴⁴

GENERAL

3.2 The Committee raised a number of general issues at its hearing on 4 March 2013, including:

- cost and processes of debt recovery by the Directorate;⁴⁵
- the qualified audit of the Directorate's financial statements issued for failure to record all revenue associated with extension-of-time-to-build fees;⁴⁶
- material errors in the Directorate's statement of performance provided to the Auditor-General;⁴⁷
- reasons for underspending in the Directorate's capital works program;⁴⁸

⁴⁴ Environment and Sustainable Development Directorate Annual Report 2011-12, pp. 2; 6.

⁴⁵ Transcript, 4 March 2013, pp. 107-108.

⁴⁶ Transcript, 4 March 2013, pp. 110-112.

⁴⁷ Transcript, 4 March 2013, p. 118.

⁴⁸ Transcript, 4 March 2013, pp. 118-119; 151.

- progress made by the Directorate in the implementation of the ACT public service Aboriginal and Torres Strait Islander employment strategy;⁴⁹ and
- the Directorate's failure to conduct a customer satisfaction survey in 2011-12.⁵⁰

POLICY

3.3 Issues discussed during the Committee's hearing on 4 March 2013 which related to the Directorate's Policy Division,⁵¹ incorporating climate change, energy and sustainability policy, water policy, nature conservation policy and heritage, included:

- the corroboree frog breeding program;⁵²
- investigation of heritage compliance issues associated with the demolition and partial demolition of two heritage registered cottages in Yarralumla;⁵³
- the translocation of eastern bettongs to mainland Australia;⁵⁴
- the project to consolidate and connect existing yellow box-red gum grassy woodlands;⁵⁵
- the review and efficacy of the plastic bag ban;⁵⁶
- the government's strategy for addressing increased household waste generation;⁵⁷
- an update on the e-waste recycling program;⁵⁸
- the increase in the Directorate's total stationary and transport energy greenhouse gas emissions;⁵⁹
- actions being taken to reduce emissions, including at Macarthur House;⁶⁰
- implications of the decision to reduce the purchase of 100% certified GreenPower;⁶¹ and
- the implementation of the energy efficiency improvement scheme, including anticipated benefits for small business and low income households.⁶²

⁴⁹ Transcript, 4 March 2013, pp. 122-124.

⁵⁰ Transcript, 4 March 2013, pp. 127-128.

⁵¹ Environment and Sustainability Development Directorate Annual Report 2011-12, pp. 14-16.

⁵² Transcript, 4 March 2013, p. 106.

⁵³ Transcript, 4 March 2013, pp. 108-110.

⁵⁴ Transcript, 4 March 2013, pp. 112-113.

⁵⁵ Transcript, 4 March 2013, p. 113.

⁵⁶ Transcript, 4 March 2013, pp. 113-115; 117-118.

⁵⁷ Transcript, 4 March 2013, pp. 115-116.

⁵⁸ Transcript, 4 March 2013, pp. 116-117.

⁵⁹ Transcript, 4 March 2013, pp. 119-120; 121-122; 130.

⁶⁰ Transcript, 4 March 2013, p. 120.

⁶¹ Transcript, 4 March 2013, p. 122.

⁶² Transcript, 4 March 2013, pp. 128-129.

Recommendation 1

- 3.4 The Committee recommends that the Government place greater emphasis on the importance of consuming wisely as part of its 'reduce, reuse and recycle' education campaigns.**

REGULATION AND SERVICES

- 3.5 Issues discussed during the Committee's hearing on 4 March 2013 which related to the Directorate's Regulation and Services Division,⁶³ incorporating construction services and environment protection and water regulation, included:
- audit/investigation targets for electrical/gas and sewage installations/connections;⁶⁴
 - the regulation of photovoltaic installations;⁶⁵ and
 - whether landscapers should be able to obtain limited licences to connect irrigation systems to main water supply.⁶⁶

Recommendation 2

- 3.6 The Committee recommends that the Environment and Sustainable Development Directorate in future includes a note to explain the discrepancies between the target and actual results for accountability indicator 1.4(a) relating to the percentage of audits/investigations undertaken of new electrical/gas installations and new sewerage connections.**

PLANNING DELIVERY AND CITY PLANNING

- 3.7 Issues discussed during the Committee's hearing on 4 March 2013 which related to the Directorate's Planning Delivery and City Planning Divisions⁶⁷, incorporating Territory Plan review and administration, lease administration, transport planning and strategic city planning and design, included:
- the role of the ACT planning strategy;⁶⁸

⁶³ Environment and Sustainable Development Directorate Annual Report 2011-12, pp. 22-23.

⁶⁴ Transcript, 4 March 2013, p. 124.

⁶⁵ Transcript, 4 March 2013, pp. 124-125.

⁶⁶ Transcript, 4 March 2013, p. 126.

⁶⁷ Environment and Sustainable Development Directorate Annual Report 2011-12, pp. 16-21.

⁶⁸ Transcript, 4 March 2013, p. 131.

- building requirements for Belconnen town centre;⁶⁹
- Tuggeranong town centre and Erindale group centre master planning processes;⁷⁰
- The status of the current, and need for a new, Belconnen town centre master plan;⁷¹
- the proposed GEOCON tower development in Belconnen;⁷²
- delays in development application processing times;⁷³
- the proposed continuation of the exemption from development assessment requirements for structures on educational facilities;⁷⁴
- the proposed commercial centre for the Molonglo Valley;⁷⁵
- progress on and application of the codification of the Lease Variation Charge, including in Braddon;⁷⁶
- parking code provisions applying to high density residential and commercial developments;⁷⁷
- assessment of traffic implications of high density residential and commercial developments;⁷⁸
- progress on the Belconnen to city transit way;⁷⁹
- coordination of transport planning matters with TAMS and JACS directorates;⁸⁰
- the governance of the proposed light rail project;⁸¹
- the redevelopment of former petrol station sites;⁸²
- the functionality of the eDevelopment platform for the online lodgement of development applications;⁸³
- involvement of the Directorate in the review of ACTION's bus network;⁸⁴
- the source of data on people walking or cycling to work;⁸⁵
- status of the proposed heritage listing of the central area of Canberra;⁸⁶

⁶⁹ Transcript, 4 March 2013, pp. 131-132.

⁷⁰ Transcript, 4 March 2013, p. 132.

⁷¹ Transcript, 4 March 2013, pp. 132-133; 140-143.

⁷² Transcript, 4 March 2013, pp. 133-135; 140-141.

⁷³ Transcript, 4 March 2013, pp. 135-136; 138-139.

⁷⁴ Transcript, 4 March 2013, pp. 137-138; 151.

⁷⁵ Transcript, 4 March 2013, p. 139.

⁷⁶ Transcript, 4 March 2013, pp. 139-140; 151; 159-160.

⁷⁷ Transcript, 4 March 2013, pp. 143-145.

⁷⁸ Transcript, 4 March 2013, pp. 145-146.

⁷⁹ Transcript, 4 March 2013, pp. 146-147.

⁸⁰ Transcript, 4 March 2013, p. 148.

⁸¹ Transcript, 4 March 2013, pp. 148-151.

⁸² Transcript, 4 March 2013, pp. 151-152.

⁸³ Transcript, 4 March 2013, pp. 152-153.

⁸⁴ Transcript, 4 March 2013, pp. 153-154.

⁸⁵ Transcript, 4 March 2013, p. 155.

⁸⁶ Transcript, 4 March 2013, pp. 155-156.

- an update on the redevelopment of Giralang shops;⁸⁷
- factors impacting on redevelopment of suburban shopping centres, including the supermarket policy;⁸⁸
- the inclusion of ground floor commercial units in high density residential buildings;⁸⁹ and
- future responsibility for the management of designated roads/areas of the Territory.⁹⁰

Recommendation 3

- 3.8 The Committee recommends that the Government states when the Lease Variation Charge schedule for Braddon will be published.**

⁸⁷ Transcript, 4 March 2013, pp. 156-157.

⁸⁸ Transcript, 4 March 2013, pp. 157-158.

⁸⁹ Transcript, 4 March 2013, pp. 163-166.

⁹⁰ Transcript, 4 March 2013, p. 166.

4 OFFICE OF THE COMMISSIONER FOR SUSTAINABILITY AND THE ENVIRONMENT

4.1 The Commissioner for Sustainability and the Environment (CSE) is a statutory office holder under the *Commissioner for Sustainability and the Environment Act 1993* (the Act). Part 3 of the Act sets out the Commissioner's functions and powers which include:

- producing 'State of the Environment' reports for the ACT;
- investigating complaints about the management of the environment by the Territory or a territory authority;
- conducting investigations as directed by the Minister; and
- initiating investigations into actions of an agency where those actions would have a substantial impact on the environment of the ACT.⁹¹

4.2 At its hearing on 4 March 2013, the Committee discussed a range of issues relating to the Office of the Commissioner for Sustainability and the Environment (OCSE) including:

- the role of the National Capital Authority in managing the water quality of Lake Burley Griffin;⁹²
- the reasons for, and strategies to address, the increase in waste generation per person;⁹³
- approaches for dealing with organic waste;⁹⁴
- the implementation of CSE recommendations, including appropriate recordkeeping, by directorates;⁹⁵
- the need for a regional approach to climate change;⁹⁶
- strategies to increase urban densification in the inner city;⁹⁷
- tree management and solar access;⁹⁸
- action on complaints made to the Commissioner;⁹⁹
- evaluation and measurement of progress in emission reduction by government;¹⁰⁰

⁹¹ Office of the Commissioner for Sustainability and the Environment Annual Report 2011-12, p. 12.

⁹² Transcript, 4 March 2013, p. 91.

⁹³ Transcript, 4 March 2013, pp. 91-93.

⁹⁴ Transcript, 4 March 2013, pp. 94-95.

⁹⁵ Transcript, 4 March 2013, pp. 96-97.

⁹⁶ Transcript, 4 March 2013, pp. 98-99.

⁹⁷ Transcript, 4 March 2013, p. 99.

⁹⁸ Transcript, 4 March 2013, pp. 99-101; 160-163.

⁹⁹ Transcript, 4 March 2013, pp. 99-103; 158-159.

¹⁰⁰ Transcript, 4 March 2013, pp. 103-104.

- staffing and role of the OCSE;¹⁰¹ and
- the 2011 ACT State of the Environment Report peer review group.¹⁰²

Recommendation 4

- 4.3 The Committee recommends that better mechanisms and reporting procedures be instituted in all Directorates to ensure that the implementation of Commissioner for Sustainability and the Environment report recommendations can be properly monitored and assessed.**

¹⁰¹ Transcript, 4 March 2013, pp. 104-105.

¹⁰² Transcript, 4 March 2013, p. 105.

5 TERRITORY AND MUNICIPAL SERVICES DIRECTORATE

- 5.1 The Territory and Municipal Services Directorate (TAMS) is responsible for the delivery of a range of services including:
- waste collection and recycling;
 - public libraries;
 - domestic animal services;
 - management of ACT roads, footpaths and cycle paths;
 - maintenance of municipal infrastructure, such as street lights and public barbeques;
 - operation of the ACT's public transport system (ACTION); and
 - management of the ACT's public open space, urban trees and nature parks and reserves, forestry plantations and the National Arboretum.¹⁰³
- 5.2 TAMS also manages several government businesses, including:
- Capital Linen Service;
 - Yarralumla Nursery; and
 - ACT Property Group.
- 5.3 Additionally, TAMS provides administrative oversight to the ACT Public Cemeteries Authority.
- 5.4 The main contact point for access to ACT Government information, services and payments, Canberra Connect, is also located in TAMS.¹⁰⁴

ANNUAL REPORT CORRIGENDUM

- 5.5 The Committee was advised of the following corrigendum to the Directorate's annual report:
- In volume 1, at page 46, the 2011-12 figure for indicator 'resource efficiency and waste' in **Table 4: Triple bottom line reporting** should read '238' not '38'.¹⁰⁵

¹⁰³ As responsibility for the National Arboretum Canberra rests with the Chief Minister, the Committee agreed that the examination of this component of the Territory and Municipal Services Directorate Annual Report 2011-12 be considered by the Standing Committee on Public Accounts (PAC). For further details, refer to the PAC report on 2011-12 annual and financial reports.

¹⁰⁴ Territory and Municipal Services Directorate Annual Report 2011-2012, Volume 1, p. 2.

¹⁰⁵ Transcript, 8 March 2013, p. 167. See also answer to question taken on notice PETAMS40.

PARKS AND CITY SERVICES

- 5.6 The Parks and City Services Division manages most ACT parks, reserves, public open spaces, arboreta and city places, including lakes and urban trees. It is also responsible for the city's public libraries, biosecurity, licensing and compliance services, including domestic animal services (DAS), ranger services and permits for public land use.

PARKS AND CONSERVATION

- 5.7 The Parks and Conservation Service plans and manages parks, reserves and rural land, ensures the protection and conservation of the ACT's natural resources, and encourages appropriate uses of the Territory's parks and reserves.¹⁰⁶
- 5.8 Issues discussed at the Committee's hearing on 8 March 2013 included:
- public liability insurance for holding events in public open spaces;¹⁰⁷
 - the implementation of the new Public Unleased Land Act;¹⁰⁸
 - progress on implementing the CSE's recommendation on improving woodland habitat connectivity across the ACT's nature reserves;¹⁰⁹
 - an update on the vertebrate pest management program, including rabbit management in the Pinnacle Nature Reserve;¹¹⁰ and
 - the control of feral animals in Namadgi National Park.¹¹¹

Recommendation 5

- 5.9 The Committee recommends that the Government considers extending the casual-hire public liability insurance scheme to the leasing of public open spaces along similar lines to that being trialled for public venues.**

¹⁰⁶ Territory and Municipal Services Directorate Annual Report 2011-12, Volume 1, p. 23.

¹⁰⁷ Transcript, 8 March 2013, p. 199.

¹⁰⁸ Transcript, 8 March 2013, pp. 199-200.

¹⁰⁹ Transcript, 8 March 2013, p. 201.

¹¹⁰ Transcript, 8 March 2013, pp. 201-202.

¹¹¹ Transcript, 8 March 2013, pp. 202-203.

LIBRARIES ACT

5.10 Libraries ACT comprises nine public libraries, a mobile library, a home library service and the ACT Heritage Library. It delivers and supports literacy and lifelong learning through books, electronic resources and a range of associated community programs.¹¹²

5.11 Issues discussed at the hearing on 8 March 2013 included:

- use of the YourTutor online free learning service for students;¹¹³
- the operation of the radio frequency identification system;¹¹⁴
- the delivery of the Freegal music download service;¹¹⁵ and
- the connection of a digital hub at the new Gungahlin Library.¹¹⁶

CITY SERVICES

5.12 City Services, which is primarily responsible for managing and maintaining 5,780 hectares of Canberra's parks and urban open space, is comprised of four business units: Urban Treescapes, Place Management, Licensing and Compliance, and Design and Development.¹¹⁷

5.13 Issues discussed during the Committee's hearing on 8 March 2013 included:

- the outcome of the city recycling bin trial, including costs;¹¹⁸
- the upgrade of furniture and bins in parks and shopping centres;¹¹⁹ and
- progress on the implementation of the CSE's recommendations regarding the need for an enhanced urban tree renewal program.¹²⁰

¹¹² Territory and Municipal Services Directorate Annual Report 2011-12, Volume 1, p. 25.

¹¹³ Transcript, 8 March 2013, p. 196.

¹¹⁴ Transcript, 8 March 2013, p. 197.

¹¹⁵ Transcript, 8 March 2013, pp. 197-198.

¹¹⁶ Transcript, 8 March 2013, p. 198.

¹¹⁷ Territory and Municipal Services Directorate Annual Report 2011-12, Volume 1, p. 17

¹¹⁸ Transcript, 8 March 2013, pp. 203-205.

¹¹⁹ Transcript, 8 March 2013, pp. 205-206.

¹²⁰ Transcript, 8 March 2013, p. 206.

ROADS AND PUBLIC TRANSPORT

ROADS ACT

- 5.14 Roads ACT is responsible for managing the construction, operation and maintenance of ACT roads, as well as associated infrastructure including bridges, paths, street signs, traffic signals, bus shelters, and stormwater.¹²¹
- 5.15 Issues discussed at the Committee's hearing on 21 February 2013, included:
- past consideration of the extension of Ginninderra Drive to Northbourne Avenue;¹²²
 - the removal of the gate and fence during restoration work on the Tharwa Bridge;¹²³
 - the cost increase in the construction of the north-south arterial road for Molonglo;¹²⁴
 - the lower than expected cost for the Majura and Sutton Road pavement rehabilitation project;¹²⁵
 - programs undertaken to improve traffic flow and safety;¹²⁶
 - the timing for the completion of the Parkes Way roadwork project;¹²⁷
 - progress on the Erindale Centre major bus station project;¹²⁸
 - identification of utilities running under Northbourne Avenue;¹²⁹
 - the installation of new bus shelters;¹³⁰
 - the timeframe for the construction of a permanent replacement of the Smiths Road bridge;¹³¹
 - interaction between Roads ACT and NSW Roads and Maritime Services (formerly RTA) and local councils about possible upgrades to the Kings Highway;¹³²
 - the West Belconnen intersection upgrade, including feedback received from residents;¹³³
 - traffic management at Charnwood shopping centre during construction of Lhotsky Street/Charnwood Place roundabout;¹³⁴

¹²¹ Territory and Municipal Services Directorate Annual Report 2011-12, Volume 1, p. 32.

¹²² Transcript, 21 February 2013, p. 77.

¹²³ Transcript, 21 February 2013, pp. 77-78.

¹²⁴ Transcript, 21 February 2013, p. 78.

¹²⁵ Transcript, 21 February 2013, pp. 78-80.

¹²⁶ Transcript, 21 February 2013, pp. 80-81.

¹²⁷ Transcript, 21 February 2013, pp. 81-82.

¹²⁸ Transcript, 21 February 2013, pp. 82-83.

¹²⁹ Transcript, 21 February 2013, pp. 83-84.

¹³⁰ Transcript, 21 February 2013, pp. 84-85.

¹³¹ Transcript, 21 February 2013, p. 85.

¹³² Transcript, 21 February 2013, p. 86.

¹³³ Transcript, 21 February 2013, p. 86.

¹³⁴ Transcript, 21 February 2013, p. 87.

- stages at which Roads ACT becomes involved in roadworks, including where construction is managed by other agencies;¹³⁵ and
- the rostering of road sweeping services.¹³⁶

ACTION

5.16 ACTION is responsible for delivering the Territory's suburban and school bus services as well as operating a special needs transport service and charter services within the ACT.¹³⁷

5.17 The Committee discussed a number of issues relating to ACTION administration and services at its hearing on 21 February 2013, including:

- the handling of the potential contamination of an ACTION bus, including the procedures for dealing with these situations, and the nature and timing of advice given to passengers about the risks;¹³⁸
- progress on meeting the Disability Discrimination Act's requirements for accessible buses, including feedback from wheelchair users and disability advocates on the assistance provided by drivers;¹³⁹
- details of the data on route usage collected by the MyWay system, and the proportion of passengers using MyWay cards;¹⁴⁰
- public response to ACTION's Twitter updates during peak hour;¹⁴¹
- the status of the real-time passenger information system;¹⁴²
- progress made by ACTION in meeting the ACT public service employment strategy for Aboriginal and Torres Strait Islander people;¹⁴³
- ACTION's ageing workforce and human resources retention strategies;¹⁴⁴
- basis for the allocation of shifts for drivers;¹⁴⁵
- progress on the introduction of free wi fi on buses;¹⁴⁶
- the manner in which the timeliness of buses is measured;¹⁴⁷

¹³⁵ Transcript, 21 February 2013, pp. 87-88.

¹³⁶ Transcript, 21 February 2013, p. 88.

¹³⁷ Territory and Municipal Services Directorate Annual Report 2011-12, Volume 1, p. 29.

¹³⁸ Transcript, 21 February 2013, pp. 48-52.

¹³⁹ Transcript, 21 February 2013, pp. 52; 54.

¹⁴⁰ Transcript, 21 February 2013, pp. 53-54.

¹⁴¹ Transcript, 21 February 2013, p. 54.

¹⁴² Transcript, 21 February 2013, pp. 54-57. See also the Territory and Municipal Services 2011-2012 Annual Report, Volume 1, p. 32.

¹⁴³ Transcript, 21 February 2013, p. 57.

¹⁴⁴ Transcript, 21 February 2013, pp. 57-58; 60-62.

¹⁴⁵ Transcript, 21 February 2013, pp. 59-60; 62.

¹⁴⁶ Transcript, 21 February 2013, pp. 62-63.

¹⁴⁷ Transcript, 21 February 2013, pp. 63-64.

- consultation processes for changing timetables and community engagement in relation to for the proposed major bus network changes;¹⁴⁸
- the credit held in MyWay accounts;¹⁴⁹
- cost of workers' compensation and insurance premiums and the number of employees currently on workers' compensation;¹⁵⁰
- the cost and number of passenger boardings;¹⁵¹
- trends in public transport usage;¹⁵²
- provision of bus services to new suburbs in Gungahlin;¹⁵³
- breakup of ministerial and directorate responsibilities for the light rail project;¹⁵⁴
- park and ride facilities for Calwell;¹⁵⁵
- progress on the feasibility study for a third major bus depot;¹⁵⁶
- the maintenance of buses and the management of breakdowns;¹⁵⁷ and
- the allocation of MyWay terminals and the tender process for additional recharge agents.¹⁵⁸

Recommendation 6

5.18 The Committee recommends that the Government produces written procedures for managing spills of blood and body substances on ACTION buses.

¹⁴⁸ Transcript, 21 February 2013, pp. 64-65.

¹⁴⁹ Transcript, 21 February 2013, pp. 65-66.

¹⁵⁰ Transcript, 21 February 2013, pp. 67-69

¹⁵¹ Transcript, 21 February 2013, pp. 69-70.

¹⁵² Transcript, 21 February 2013, pp. 70-71.

¹⁵³ Transcript, 21 February 2013, pp. 71-72.

¹⁵⁴ Transcript, 21 February 2013, pp. 72-73.

¹⁵⁵ Transcript, 21 February 2013, p. 73.

¹⁵⁶ Transcript, 21 February 2013, pp. 73-74.

¹⁵⁷ Transcript, 21 February 2013, p. 74.

¹⁵⁸ Transcript, 21 February 2013, pp. 75-76.

Recommendation 7

- 5.19 The Committee recommends that the Government publishes a policy about route planning for new suburbs and when bus services would be expected to be delivered.**

BUSINESS ENTERPRISES

- 5.20 The Committee examined the following government business enterprises at its public hearing on 8 March 2013:

- ACT Property Group;
- ACT NOWaste;
- Capital Linen Service;
- the ACT Public Cemeteries Authority; and
- Yarralumla Nursery.

ACT PROPERTY GROUP

- 5.21 ACT Property Group manages a range of Territory-owned commercial buildings, government office accommodation and community/multipurpose buildings, including the Parkwood Road Recycling Estate, Albert Hall and the Tuggeranong Homestead.¹⁵⁹
- 5.22 Issues discussed at the Committee's 8 March hearing included:
- the proposed redevelopment of the former Downer primary school site;¹⁶⁰
 - remediation of underground fuel storage tanks;¹⁶¹
 - the preconditions for ACT Property Group involvement in the management of government assets;¹⁶² and
 - leasing arrangements for community tenancies.¹⁶³

¹⁵⁹ Territory and Municipal Services Directorate Annual Report 2011-12, Volume 1, p. 39.

¹⁶⁰ Transcript, 8 March 2013, p. 177.

¹⁶¹ Transcript, 8 March 2013, p. 178.

¹⁶² Transcript, 8 March 2013, pp. 179-180.

¹⁶³ Transcript, 8 March 2013, pp. 180-181.

Recommendation 8

- 5.23 The Committee recommends that the Government investigates the benefits and disadvantages of a single contract versus agency or location specific contracts for asset management, maintenance, security, and related services.**

ACT NOWASTE

- 5.24 ACT NOWaste manages three resource management centres, four regional recycling centres and the domestic rubbish and recycling collection service for Canberra households.¹⁶⁴
- 5.25 Issues discussed at the hearing on 8 March 2013 included:
- the future of tenancies at Mugga Lane Resource Management Centre in Symonston;¹⁶⁵
 - management plans for Mugga Lane and West Belconnen Resource Management Centre on Parkwood Road;¹⁶⁶
 - methane capture at existing landfill sites and the proposed Mugga stage 5;¹⁶⁷ and
 - the rehabilitation of landfill cells at West Belconnen Resource Management Centre.¹⁶⁸

ACT PUBLIC CEMETERIES AUTHORITY

- 5.26 The ACT Public Cemeteries Authority is established under the *Cemeteries and Crematoria Act 2003* and manages the Woden, Gungahlin and Hall cemeteries.¹⁶⁹
- 5.27 Issues discussed at the Committee's hearing on 8 March 2013 included:
- an update on the status of the perpetual care trusts;¹⁷⁰ and
 - consideration of options for alternatives to traditional burial and cremation.¹⁷¹

CAPITAL LINEN SERVICE

- 5.28 The Capital Linen Service (CLS) provides and launders linen services for clients in the ACT.¹⁷²

¹⁶⁴ Territory and Municipal Services Directorate Annual Report 2011-12, Volume 1, p. 35.

¹⁶⁵ Transcript, 8 March 2013, pp. 181-183.

¹⁶⁶ Transcript, 8 March 2013, pp. 183-185.

¹⁶⁷ Transcript, 8 March 2013, p. 185.

¹⁶⁸ Transcript, 8 March 2013, pp. 185-186.

¹⁶⁹ Territory and Municipal Services Directorate Annual Report 2011-12, Volume 1, p. 38.

¹⁷⁰ Transcript, 8 March 2013, pp. 194-195.

¹⁷¹ Transcript, 8 March 2013, pp. 195-196.

¹⁷² Territory and Municipal Service Directorate Annual Report 2011-12, Volume 1, p. 36.

5.29 Issues discussed at the 8 March 2013 hearing included:

- implementation of the CLS's training and competency framework, the retention of staff and the employment of people with disabilities;¹⁷³ and
- the future of the CLS as a government business enterprise.¹⁷⁴

Recommendation 9

5.30 The Committee recommends that the Government investigates the long-term future of the Capital Linen Service.

YARRALUMLA NURSERY

5.31 The Yarralumla Nursery is a commercial wholesale and retail plant nursery, which also manages the ACT Government's Plant Issue Scheme and provides horticultural advice to the community.¹⁷⁵

5.32 Issues discussed at the 8 March 2013 hearing included:

- training opportunities, including the Koomarri employment program, apprenticeships and Black Mountain School vocational training;¹⁷⁶
- relationship with the National Arboretum Canberra;¹⁷⁷ and
- progress on the record digitalisation project.¹⁷⁸

Recommendation 10

5.33 The Committee recommends that the Government considers producing financial statements, or at a minimum, additional financial information, about the performance of the Capital Linen Service and the Yarralumla Nursery in the relevant annual report and budget.

¹⁷³ Transcript, 8 March 2013, pp. 187-188; 189.

¹⁷⁴ Transcript, 8 March 2013, pp. 188; 189-190.

¹⁷⁵ Territory and Municipal Services Directorate Annual Report, Volume 1, p. 38.

¹⁷⁶ Transcript, 8 March 2013, p. 191.

¹⁷⁷ Transcript, 8 March 2013, pp. 191-192.

¹⁷⁸ Transcript, 8 March 2013, pp. 192-193.

DIRECTORATE SERVICES (INCLUDING CANBERRA CONNECT)

5.34 The Directorate Services Division is responsible for providing corporate human resource and financial services, government and operational support to the Directorate. Canberra Connect is responsible for providing information and payments services to the community on behalf of the ACT Government.¹⁷⁹

5.35 Issues discussed during the public hearing on 8 March 2013 included:

- growth in Directorate staffing levels;¹⁸⁰
- the Directorate's workforce capability and capacity;¹⁸¹
- the number of calls received by Canberra Connect and strategies in place to accommodate the additional load arising from emergencies;¹⁸²
- the role of, and material provided by, the Directorate during the 2012 caretaker period;¹⁸³
- reasons for delays in responding to Freedom of Information requests;¹⁸⁴ and
- the management of the Directorate's fleet, including the use of electric vehicles, the number of privately-plated vehicles and, and the implications for Fringe Benefits Tax of home-garaged vehicles.¹⁸⁵

Mick Gentleman

Chair

5 April 2013

¹⁷⁹ Territory and Municipal Services Directorate Annual Report 2011-12, Volume 1, p. 41.

¹⁸⁰ Transcript, 8 March 2013, p. 168.

¹⁸¹ Transcript, 8 March 2013, pp. 168-169.

¹⁸² Transcript, 8 March 2013, pp. 169-170. See also Territory and Municipal Services Directorate Annual Report 2011-2012, Volume 1, p. 41.

¹⁸³ Transcript, 8 March 2013, pp. 170-172; 173-175. The Committee discussed the issue further at a private meeting and Opposition Members proposed that the Government should initiate a review as to whether there was a breach of the 2012 Caretaker Conventions with regard to the provision of information about animal welfare and cycling to the Chief Minister's Office.

¹⁸⁴ Transcript, 8 March 2013, pp. 172-173.

¹⁸⁵ Transcript, 8 March 2013, pp. 175-177.

APPENDIX A: WITNESSES

Wednesday 20 February 2013

LAND DEVELOPMENT AGENCY

- **Mr Andrew Barr MLA, Minister for Economic Development**
- Mr David Dawes, Chief Executive Officer
- Mr Chris Reynolds, A/g Deputy Director-General, Land Development, Strategy and Finance Division (LDS&F)
- Mr Dermot Walsh, Chief Finance Officer, Strategic Finance, LDS&F

ECONOMIC DEVELOPMENT DIRECTORATE

- **Mr Andrew Barr MLA, Minister for Economic Development**
- Mr David Dawes, Director-General
- Mr Hamish McNulty, Executive Director, Infrastructure and Capital Works, LDS&F
- Ms Jenny Priest, Director, Sport and Recreation Services
- Mr Neale Guthrie, General Manager, Venue and Event Services
- Mr Shane O'Leary, Executive Director, Tourism, Events and Sport Division
- Ms Cathy Hudson, Deputy Director-General, Economic Development, Policy and Governance

Thursday 21 February 2013

TERRITORY AND MUNICIPAL SERVICES DIRECTORATE

- **Mr Shane Rattenbury MLA, Minister for Territory and Municipal Services**
- Mr Gary Byles, Director-General
- Mr James Roncon, Director, ACTION
- Mr Paul Peters, Executive Director, Roads and Public Transport
- Mr Michael Lawrence, Senior Manager, Public Transport Systems
- Mr Gordon Elliott, Director, Finance
- Mr Tony Gill, Director, Roads ACT

Monday 4 March 2013

OFFICE OF THE COMMISSIONER AND SUSTAINABILITY

- Mr Robert Neil, Commissioner for Sustainability and the Environment
- Ms Sarah Burrows, Senior Manager

ENVIRONMENT AND SUSTAINABLE DEVELOPMENT DIRECTORATE

- **Mr Simon Corbell MLA, Minister for the Environment and Sustainable Development**
- Mr Ben Ponton, A/g Director-General
- Mr Bruce Fitzgerald, Chief Finance Officer
- Mr Alan Traves, Executive Director, Policy
- Mr Craig Simmons, Director, Construction Services
- Dr Erin Brady, Executive Director, City Planning
- Mr John Meyer, Executive Director, Regulation and Services
- Mr Adrian Walsh, Director, Corporate
- Mr Jim Corrigan, Executive Director, Planning Delivery

Friday 8 March 2013

TERRITORY AND MUNICIPAL SERVICES DIRECTORATE

- **Mr Shane Rattenbury MLA, Minister for Territory and Municipal Services**
- Mr Gary Byles, Director-General
- Mr Kim Smith, Executive Director, Directorate Services
- Mrs Leesha Pitt, A/g Director, Canberra Connect
- Mr Daniel Bailey, Director, ACT Property Group
- Mr Phillip Perram, Executive Director, Business Enterprises
- Mr Chris Ware, Senior Manager, NOWaste
- Mr Michael Trushell, General Manager, Capital Linen
- Mr David Doherty Acting Manager, Yarralumla Nursery
- Mr Hamish Horne, Manager, Canberra Cemeteries
- Ms Vanessa Little, Director, Libraries ACT
- Ms Fay Steward, Executive Director, Parks and City Services
- Ms Fleur Flanery, Director, City Services
- Mr Daniel Iglesias Director, Parks and Conservation

APPENDIX B: QUESTIONS TAKEN ON NOTICE

No	Hearing Date	Asked By	Directorate	Subject	Answer received	Proof Transcript page no
PETAMS1	20/2/13	Bourke	Economic Development	Criteria for selection of potential homeowners to participate in OwnPlace	14/3/2013	3-4
PETAMS2	20/2/13	Coe	Economic Development	Number of land rent leases transferred to standard leases within (a) less than six months (b) less than 12 months	14/3/2013	5
PETAMS3	20/2/13	Coe	Economic Development	The number of land rent leases returned/handed back by the number of people	14/3/2013	5
PETAMS4	20/2/13	Bourke	Economic Development	Whether the lease conditions for the Kingston development included a ratio for residential/commercial components	14/3/2013	7
PETAMS5	20/2/13	Coe	Economic Development	The lease development conditions for the section 47 Belconnen (Geocon Tower) site regarding size limits	14/3/2013	8
PETAMS6	20/2/13	Wall	Economic Development	Proposed use for the site opposite the Argyle housing community, Lanyon	14/3/2013	20
PETAMS7	20/2/13	Bourke	Economic Development	Photos of recent construction at the Gungahlin Leisure Centre	14/3/2013	28
PETAMS8	20/2/13	Coe	Economic Development	Proposed cinema at Gungahlin - tender timeframe	14/3/2013	28
PETAMS9	20/2/13	Doszpot	Economic Development	Parking facilities for the Gungahlin enclose oval, how the car park relates to prime capacity and the impact on surrounding areas and the number of disability car parking spaces	14/3/2013	30-31
PETAMS10	20/2/13	Doszpot	Economic Development	Use by Little Athletics of restored oval at Isabella Plains (and other restored ovals) and Charnwood district playing field	14/3/2013	32
PETAMS11	20/2/13	Doszpot	Economic Development	Details of partnerships between ACTAS and the AIS, including with regard to sports scientists/clinical scientists and sports medicine	14/3/2013	41
PETAMS12	21/2/13	Coe	Territory and Municipal Services (TAMS)	Further information about the incident on the ACTION bus involving potential contamination as reported in the Canberra Times	15/3/2013	50
PETAMS13	21/2/13	Coe	TAMS	When did the female passenger speak to the Minister's office?	8/3/2013	50
PETAMS14	21/2/13	Coe	TAMS	When were passengers advised that no blood had been found on the bus?	21/3/2013	51
PETAMS15	21/2/13	Bourke	TAMS	The proportion of ACTION employees who are Aboriginal and Torres Strait Islander people	8/3/2013	57
PETAMS16	21/2/13	Bourke	TAMS	The total balance of accumulated credit from MyWay cards	4/3/2013	66
PETAMS17	21/2/13	Coe	TAMS	The number of people on workers compensation, with a breakdown by type of worker	15/3/2013	68-69
PETAMS18	21/2/13	Coe	TAMS	Whether a bus breakdown at or near one depot has required maintenance staff to be called from the other depot	8/3/2013	74
PETAMS19	21/2/13	Coe	TAMS	Reason for the cost increase for the north-south arterial road for Molonglo suburbs [John Gorton Drive stage 1A and 1B]	8/3/2013	78
PETAMS20	21/2/13	Bourke	TAMS	Location of bus shelters to be installed over the next 12 months	19/3/2013	85
PETAMS21	21/2/13	Coe	TAMS	Impact on Charnwood traders of the Lhotsky Street roundabout project and when the project is due to commence	8/3/2013	87
PETAMS22	4/3/13	Coe	Environment and Sustainable Development	Amount spent by the directorate in 2011-12 to recover debts and the amount recovered	15/3/2013	107-108

30 STANDING COMMITTEE ON PLANNING, ENVIRONMENT AND
TERRITORY AND MUNICIPAL SERVICES

No	Hearing Date	Asked By	Directorate	Subject	Answer received	Proof Transcript page no
			(ESD)			
PETAMS23	4/3/13	Coe	ESD	Number of rural leases behind in their schedules	15/3/2013	108
PETAMS24	4/3/13	Coe	ESD	Heritage Act – compliance – Yarralumla cottages Who paid the costs associated with the court case in ACAT?	15/3/2013	109
PETAMS25	4/3/13	Smyth	ESD	Qualified audit - revenue not recorded – extension-of-time-to-build fees What was the number of individual cases?	15/3/2013	110-111
PETAMS26	4/3/13	Smyth	ESD	Financial revenue not recorded – cost and timing of upgrade to automated system	15/3/2013	112
PETAMS27	4/3/13	Smyth	ESD	Auditor-General’s Report – ESDD financial reporting What were the three errors of a material nature and how did they occur?	15/3/2013	118
PETAMS28	4/3/13	Smyth	ESD	Mid Year - Review Explanation of all ESDD projects that have been re-profiled	15/3/2013	119
PETAMS29	4/3/13	Smyth	ESD	Reason that the L11 (total no of kms), L26 (stationary energy greenhouse gas emissions) and L27 (transport greenhouse gas emissions) have gone up	15/3/2013	122
PETAMS30	4/3/13	Bourke	ESD	Energy efficiency improvement scheme Amount of power a fridge is currently consuming and benefits that might accrue from replacing with a more efficient fridge	15/3/2013	129
PETAMS31	4/3/13	Smyth	ESD	Confirm figures - L30 (transport greenhouse gas emissions per person)	15/3/2013	130
PETAMS32	4/3/13	Bourke	ESD	Public consultation for development - triggers	15/3/2013	133
PETAMS33	4/3/13	Bourke	ESD	Effect on transit times of Belconnen to city transit way changes	15/3/2013	147
PETAMS34	4/3/13	Coe	ESD	When will Barry Drive works be completed/when will the bus timetables be updated to reflect the Belconnen to city changes	21/3/2013	148
PETAMS35	4/3/13	Coe	ESD	Is the NSW report card metropolitan or state-wide?	15/3/2013	154
PETAMS36	4/3/13	Bourke	ESD	Molonglo Valley – status of sewer odour study	15/3/2013	158
PETAMS37	4/3/13	Coe	ESD	Kelkiah development – whether the developer was required to put in ground floor commercial units or if the developer chose to	15/3/2013	165
PETAMS38	4/3/13	Coe	ESD	Variation number that related to rezoning changes in the Braddon area	15/3/2013	159
PETAMS39	4/3/13	Coe	ESD	Lease variation charge – codification versus V1-V2 option (what was in the original policy development)	15/3/2010	140
PETAMS40	8/3/13	Gentleman	TAMS	Whether the correction made to the figure for environmental resource efficiency and waste on p46 of Vol 1 changed other figures in the table	22/3/2013	168
PETAMS41	8/3/13	Gentleman	TAMS	What the levels of growth in staffing have been	3/4/2013	168
PETAMS42	8/3/13	Bourke	TAMS	Average number of calls received per day by Canberra Connect	19/3/2013	169
PETAMS43	8/3/13	Coe	TAMS	A formal response regarding the potential breach of caretaker conventions/FOI query	22/3/2013	172
PETAMS44	8/3/13	Bourke	TAMS	List of FOI requests not completed within the statutory timeframe	22/3/2013	172
PETAMS45	8/3/13	Gentleman	TAMS	Volume (and complexity) of FOI requests received	22/3/2013	173
PETAMS46	8/3/13	Coe	TAMS	Potential consequences of a minister/directorate breaching caretaker conventions	22/3/2013	174-175
PETAMS47	8/3/13	Coe	TAMS	Number of vehicles in the TAMS fleet that are privately-plated	22/3/2013	176
PETAMS48	8/3/13	Coe	TAMS	Number of non executive packaged vehicles that are home-garaged	22/3/2013	176

No	Hearing Date	Asked By	Directorate	Subject	Answer received	Proof Transcript page no
PETAMS49	8/3/13	Coe	TAMS	Effect of privately-garaged vehicles for FBT/Breakdown of FBT for operational vehicles	27/3/2013	177
PETAMS50	8/3/13	Bourke	TAMS	Examples of successful remediation of contaminated sites	27/3/2013	178-179
PETAMS51	8/3/13	Coe	TAMS	Has consideration been given to each government business enterprise having stand-alone financial statements	27/3/2013	190-191
PETAMS52	8/3/13	Coe	TAMS	Level of insurance for Yarralumla Nursery plant stock	22/3/2013	192
PETAMS53	8/3/13	Bourke	TAMS	ACT Libraries yourtutor service usage per annum	22/3/2013	196
PETAMS54	8/3/13	Bourke	TAMS	No of loans at the Kippax Library	22/3/2013	196
PETAMS55	8/3/13	Coe	TAMS	Consideration for establishing an insurance portal associated with event booking	3/4/2013	199
PETAMS56	8/3/13	Bourke	TAMS	The nature of the upgrades planned for Hawker and Jamison shopping centres	22/3/2013	206