



Inquiry into Appropriation Bill 2026–2027 and Appropriation (Office of the Legislative Assembly) Bill 2026–2027

Answer to question on notice

Asked by: Mr Thomas Emerson MLA

Addressed to: ACT Auditor-General

Redirected to:

Reference: 2026-27 Budget Estimates

Hearing: 21 July 2026

In relation to: Progress on Recommendations

Question received: 21/07/2026

Answer Due: 05/08/2026

(1) Your Performance Audit Recommendations Dashboard is very helpful. Can you please provide a table showing the proportion of recommendations from your performance audits that have been agreed, agreed in principle, partially agreed, noted and not agreed to by each ACT Government entity since 2020-21?

The answer to the Member's question is as follows:


Table 1-1 Proportion of ACT Government responses to performance audit report recommendations by entity

Entity	No. of recommendations ¹	Government response (% of No. of recommendations)					
		Agreed	Agreed in principle	Partially agreed	Not agreed	Noted	Unclear ²
ACT Long Service Leave Authority (LSLA)	4	0	4 (100%)	0	0	0	0
Canberra Health Services (CHS)	26	17 (65.4%)	6 (23.1%)	0	0	1 (3.8%)	2 (7.7%)
Cemeteries and Crematorium Authority (CCA)	3	0	3 (100%)	0	0	0	0
Chief Minister, Treasury and Economic Development Directorate (CMTEDD)	64	46 (71.9%)	13 (20.3%)	0	0	1 (1.6%)	4 (6.3%)
City Renewal Authority (CRA)	7	6 (85.7%)	1 (14.3%)	0	0	0	0
Community Services Directorate (CSD)	31	25 (80.6%)	3 (9.7%)	1 (3.2%)	0	0	2 (6.5%)
Cultural Facilities Corporation (CFC)	4	0	4 (100%)	0	0	0	0
Education Directorate (ED)	28	17 (60.7%)	9 (32.1%)	0	0	0	2 (7.1%)
Environment, Planning and Sustainable Development Directorate (EPSDD)	19	11 (57.9%)	2 (10.5%)	0	2 (10.5%)	2 (10.5%)	2 (10.5%)
Health Directorate (HD)	16	9 (56.3%)	4 (25%)	0	1 (6.3%)	0	2 (12.5%)
Justice and Community Safety Directorate (JACS)	34	28 (82.5%)	4 (11.8%)	0	0	0	2 (5.9%)
Major Projects Canberra (MPC)	11	5 (45.5%)	3 (27.3%)	1 (9.1%)	0	0	2 (18.2%)
Public Trustee and Guardian (PTG)	26	24 (92.3%)	2 (7.7%)	0	0	0	0
Transport Canberra and City Services (TCCS)	25	21 (84%)	2 (8%)	0	0	0	2 (8%)
Total	300	210 (70%)	61 (20.3%)	2 (1%)	3 (0.7%)	4 (1.3%)	20 (6.7%)

¹ A total of 273 recommendations have been made since February 2021 (refer to Table 1-3). One recommendation may be addressed to more than one entity, which results in a larger number of total recommendations identified in Table 1-1 for the purpose of responding to the question on notice.

² The large proportion of unclear responses is due to an unclear government response to the *Procurement exemptions and value for money* performance audit, which included two recommendations that addressed nine entities each.



(2) Please provide a table showing, for each ACT Government entity, the proportion of agreed, agreed-in-principle or partially agreed recommendations since 2020-21 that have been fully implemented?

The answer to the Member's question is as follows:

Note that the implementation status included in the data is based on self-reporting from agency annual reports. ***The Audit Office does not provide assurance on whether the audited entity has implemented the recommendation.*** The data reflects agency reporting up to 2024-25 annual reports.

Table 1-2 Entity-reported implementation status for recommendations the ACT Government agreed, agreed in principle or partially agreed to

Entity	ACT Government response				Entity-reported implementation status (% of agreed, agreed in principle and partially agreed recommendations)				
	Agreed	Agreed in principle	Partially agreed	Total	Complete	Partially complete	In progress	Not reported	Unclear
ACT Long Service Leave Authority (LSLA)	0	4	0	4	4 (100%)	0	0	0	0
Canberra Health Services (CHS)	17	6	0	23	16 (69.6%)	0	0	7 (30.4%)	0
Cemeteries and Crematorium Authority (CCA)	0	3	0	3	0	0	0	3 (100%)	0
Chief Minister, Treasury and Economic Development Directorate (CMTEDD)	46	13	0	59	46 (78%)	0	1 (1.7%)	12 (20.3%)	0
City Renewal Authority (CRA)	6	1	0	7	7 (100%)	0	0	0	0
Community Services Directorate (CSD)	25	3	1	29	2 (6.9%)	0	7 (24.1%)	20 (69%)	0
Cultural Facilities Corporation (CFC)	0	4	0	4	0	0	4 (100%)	0	0
Education Directorate (ED)	17	9	0	26	13 (50%)	1 (3.8%)	8 (30.8%)	4 (15.4%)	0



Entity	ACT Government response				Entity-reported implementation status (% of agreed, agreed in principle and partially agreed recommendations)				
	Agreed	Agreed in principle	Partially agreed	Total	Complete	Partially complete	In progress	Not reported	Unclear
Environment, Planning and Sustainable Development Directorate (EPSDD)	11	2	0	13	13 (100%)	0	0	0	0
Health Directorate (HD)	9	4	0	13	10 (76.9%)	0	1 (7.7%)	2 (15.4%)	0
Justice and Community Safety Directorate (JACS)	28	4	0	32	29 (90.6%)	0	1 (3.1%)	2 (6.3%)	0
Major Projects Canberra (MPC)	5	3	1	9	1 (11.1%)	0	0	7 (77.8%)	1 (11.1%)
Public Trustee and Guardian (PTG)	24	2	0	26	25 (96.2%)	0	0	1 (3.8%)	0
Transport Canberra and City Services (TCCS)	21	2	0	23	6 (26.1%)	0	6 (26.1%)	11 (47.8%)	0
Total	210	61	2	273	172 (63%)	1 (0.4%)	28 (10.3%)	71 (26%)	1 (0.4%)

Table 1-3 contains information about the performance audit reports included in the dataset that informed Table 1-1 and Table 1-2. The dataset includes only performance audits that have received a government response and for which audited entities have had sufficient time to respond in annual reports up to 2024-25.

Table 1-3 Performance audits tabled since 2020-21 that have received a government response

Performance audit	Audited entities	Date published (Financial year)	No. of recs	Included in dataset ³
Land Management Agreements	CMTEDD, EPSDD	04-Feb-21 (2020-21)	6	Yes

³ The performance audits labelled 'No' were not reported on in agencies' 2024-25 annual reports.



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Performance audit	Audited entities	Date published (Financial year)	No. of recs	Included in dataset ³
Total facilities management contract implementation	CSD	25-Mar-21 (2020-21)	1	Yes
Court transportation vehicle – Romeo 5	JACS	30-Mar-21 (2020-21)	2	Yes
ACT Government's vehicle emissions reduction activities	EPSDD	21-Apr-21 (2020-21)	5	Yes
Management of closed-circuit television systems	TCCS, JACS	18-Jun-21 (2020-21)	6	Yes
Teaching quality in ACT public schools	ED	22-Jun-21 (2020-21)	14	Yes
Procurement exemptions and value for money	CHS, CMTEDD, CSD, ED, EPSDD, HD, JACS, MPC, TCCS	28-Jun-21 (2020-21)	4	Yes
Canberra light rail stage 2A: economic analysis	CMTEDD, MPC	24-Sep-21 (2021-22)	3	Yes
Digital records management	CMTEDD, CSD	18-Nov-21 (2021-22)	5	Yes
Campbell Primary School Modernisation Project procurement	CMTEDD, ED, MPC	22-Dec-21 (2021-22)	6	Yes
Management of detainee mental health services in the Alexander Maconochie Centre	CHS, HD, JACS	02-Mar-22 (2021-22)	19	Yes
Fraud prevention	CMTEDD, CHS, CSD, ED, TCCS	03-Mar-22 (2021-22)	6	Yes
Taxi Subsidy Scheme	CMTEDD	14-Jun-22 (2021-22)	4	Yes
Governance arrangements for the planning of services for Parkwood, Ginninderry	CMTEDD	29-Jun-22 (2021-22)	2	Yes
Procurement and contracting activities for the Acton Waterfront Project	CRA	16-Sep-22 (2022-23)	7	Yes
ACT Childhood Healthy Eating and Active Living Programs	CHS, HD, TCCS	09-Nov-22 (2022-23)	8	Yes
Construction occupations licensing	CMTEDD, EPSDD	16-Mar-23 (2022-23)	13	Yes



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Performance audit	Audited entities	Date published (Financial year)	No. of recs	Included in dataset ³
Management of Operation Reboot (outpatients)	CHS	14-Jun-23 (2022-23)	2	Yes
Financial management services for protected persons	PTG	28-Jun-23 (2022-23)	17	Yes
Procurement of a hybrid electric fire truck	JACS	30-Jun-23 (2022-23)	1	Yes
Activities of the Government Procurement Board	CMTEDD	20-Jul-23 (2023-24)	16	Yes
Implementation of the ACT Aboriginal and Torres Strait Islander Agreement	CMTEDD, CSD, EPSDD, HD	10-Aug-23 (2023-24)	8	Yes
Supports for students with disability in ACT public schools	ED	23-Oct-23 (2023-24)	8	Yes
Human Resources Information Management System (HRIMS) Program	CMTEDD	15-Dec-23 (2023-24)	1	Yes
Urban tree management	EPSDD, TCCS	23-Feb-24 (2023-24)	11	Yes
Management of key contracts under A Step Up for Our Kids	CSD	17-Apr-24 (2023-24)	4	Yes
Management of the Growing and Renewing Public Housing Program (part 1)	CSD	08-May-24 (2023-24)	3	Yes
Planning and delivery of services for young people with moderate to severe mental illness	CHS, HD	31-May-24 (2023-24)	7	Yes
Management and oversight of ACT Policing services	JACS	21-Jun-24 (2023-24)	4	Yes
Business Transformation Program: ICT renewal activities	PTG	02-Aug-24 (2024-25)	9	Yes
Reusable facility services procurement	CMTEDD, TCCS	03-Oct-24 (2024-25)	2	Yes
Safer Families Levy	CSD	22-Nov-24 (2024-25)	4	Yes
Governing boards of selected ACT Government entities	CCA, CFC, LSLA	29-Nov-24 (2024-25)	6	Yes

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Performance audit	Audited entities	Date published (Financial year)	No. of recs	Included in dataset ³
Invoicing and payments for Digital Health Record hosting services	HD	13-Dec-24 (2024-25)	6	Yes
Facilities management and support services for ACT Courts	JACS	20-Dec-24 (2024-25)	12	Yes
Management of the Growing and Renewing Public Housing Program (part 2)	CSD	23-Apr-25 (2024-25)	7	Yes
Energy efficiency standard for rental properties	EPSDD, JACS	09-May-25 (2024-25)	3	Yes
Gaming machine licensee regulation	GRC	25-Jun-25 (2024-25)	14	No
Specialist assessment services for dementia and cognitive decline	CHS, HD	10-Sep-25 (2024-25)	9	No
Diversity, equity and inclusion in the ACT Public Service	CMTEDD	14-Jan-26 (2024-25)	8	No
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Approved for circulation to the Select Committee on Estimates

Signature:

Date: 3 August 2026

By the ACT Audit Office, Ms Caroline Smith, Acting Auditor-General