

Inquiry into Appropriation Bill 2026–2027 and Appropriation (Office of the Legislative Assembly) Bill 2026–2027

Answer to question taken on notice

Asked by: Mr Mark Parton MLA

Addressed to: Mr Giuseppe Mangeruca, CEO

In relation to: Gambling Harm -Individual incidents

Hearing: 27 July 2026

Uncorrected Proof Transcript pp 6

Transcript provided: 29 July 2026

Answer Due: 5 August 2026

Giuseppe Mangeruca took on notice the following question(s):

MR PARTON: Yes, can I just ask on that line of questioning, would you agree that incident reports are not necessarily equivalent to the number of individual people experiencing gambling harm? And can I ask how many unique individuals were represented in those reports?

Mr Mangeruca: I will have to take the second aspect of that question on notice. And in relation to the individual incidents, what I would say, Mr Parton, is this is an area where information asymmetry is not a good thing. So anything that gets recorded in those incident registers is a good thing. There may be incidents which correlate to one of the indicators of gambling harm, where, in isolation, might actually not mean that that person has a problem gambling incident, but a failure to record incidents means that through the cumulative impact, you might not be actually picking up someone that truly is, so it is really important venues are taking that requirement seriously.

Mr Giuseppe Mangeruca: The answer to the Member's question is as follows:

In 2025-26, 10,644 individuals sharing the same name and date of birth accounted for the 72,647 recorded gambling harm incidents.

Approved for circulation to the Select Committee on Estimates 2026-2027

A handwritten signature in blue ink, appearing to read 'G. Mangeruca', is shown within a white rectangular box.

Signature:

Date: 3 August 2026

By the Gambling and Racing Commission, Chief Executive Officer, Giuseppe Mangeruca