

Communications Action Plan

What is being communicated?	The purpose of this action plan is to outline communications and engagement activities to support the planning and design phase of the Northside Hospital Project prior to the Business Case.		
Why are we communicating on this issue?	- Providing key stakeholder groups an update on the Northside Hospital Project - Consultation with key campus stakeholders on master planning and other site-based activities - Opportunities for co-design with key groups		
Tier:	Tier 1		
Other directorates/agencies involved in	CHS	Spokesperson/s	Minister Rachel Stephen-Smith, MLA Gillian Geraghty, Director General & ACT Chief Engineer

Target audiences

Audiences	Consult Calvary Private Hospital as part of the Bruce Campus Consultative Committee Bruce Ridge Early Childcare Centre HCCA Health Infrastructure Consumer Reference Group (Consumers) ACT Government Architect & Panel First Nations stakeholders North Canberra Hospital staff Interface projects – Bruce Health, Educations and Sports Precinct Masterplan DCCEEW Conservators Office (MPX) ACT Emergency Services Agency (MPX) CED (MPX)
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Action officer: Beth Burgess
Date: 1 Sept 2025

Inform

Surrounding community – Bruce Residents Association, Belconnen Community Council

Environmental Groups - Friends of Grasslands, Friends of Dryandra Woodland, Friends of Flea Bog Flat and Friends of Gossan Hill

Key influencers

Media

Birth Centre stakeholders

Risk and sensitivities

Risk / Sensitivity	Mitigation
Masterplan demonstrates the need for a staged development which retains existing infrastructure. This will be the first time a staged approach instead of a full new hospital will be public and expectations on what is included in at \$1b hospital will need to be managed.	Agreement on approach from Ministers Office Agreement on approach on staging included Management of visuals and key messages
Standalone Birth Centre is not shown on these plans	Provide key messages on location and progress for all stakeholders
Site has significant ecological value	Key messages on protection and preservation plans Approvals pathway key message
Release of plans prior to Business Case outcome	Key messages and indicative used on all plans and imagery.
No final agreed approvals pathway for project	Key message for next steps
Concept Design being fully progressed during this round of consultation	Key message for next steps and integration of concept where feasible in consultations and ensuring the most up to date, governance approved information is made available.

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Key Messages

- This project is the largest health infrastructure project in the Territory's history, aiming to improve healthcare delivery across the ACT.
- The hospital will focus on patient-centred care, meeting the needs of both the local community and the broader Canberra population.
- Key services include emergency, medical, surgical, mental health, maternity, and older persons' health.
- The ACT Government has committed \$1b to deliver the Northside hospital project.
- Over past 18 months, the ACT Government has been working with our construction partners to work out how to best utilise the site and achieve the best outcome for the community in delivering modern hospital facilities that also improve accessibility on a challenging landscape.
- The Masterplan has been designed to emphasise a human-centred, connected, accessible, sustainable, functional, future-proofed, and vibrant environment.
- The Masterplan shows how the precinct will be developed. It will be delivered in multiple stages to deliver services identified in the 2041 Clinical Services Plan.
- Stage 1 addresses the 2031 demand projections; Stage 2 aims to deliver the remainder of the 2041 scope and proposes flexible land envelopes for future stages.
- The Masterplan includes a detailed analysis of the existing assets on the North Canberra Hospital campus, identifying buildings that can be retained, those with potential for adaptive reuse, and those suitable for demolition.

Communications & Engagement Action Plan

When	Who	How	Status
27 October	Calvary Private Hospital as part of the Bruce Campus Consultative Committee	Presentation of Masterplan Parking Workshop 1 Parking Workshop 2 Joint planning sessions monthly	Initial meeting held – further meetings for parking and utilities to be organised.
23 September 23 October	Bruce Ridge Childcare Centre Online Presentation	Meet and Greet with PD and masterplan overview Needs workshop to develop SOA.	Initial SOA workshop held and first designs under development.
16 October 4 December	Government Architect and Panel	Presentation to Government Architect and panel by iCBR and BVN	Next sessions for Concept Design planned for 4 December Close out of masterplan commentary provide underway. Opportunity for iCBR to develop overarching principles.
4 September	Consumers		Review to be completed

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When	Who	How	Status
25-26 November	- HCCA paper presentation to entire team as base level consumer recommendations - HICRG 4 Sept COMPELTED		Completed
4-11 December	Proposed Consumer Focus Groups (CD) - FOH joint session with FOH staff and consumers. - Carer and Consumer Spaces - Multi Faith and Multi-cultural		Consumer engagement sessions being finalised with HCCA.
27 October	South Bruce Residents Association	Teams Meeting and masterplan presentation being arranged with members and PD	Completed Ongoing communication
31 October	Friends of the Grasslands and environmental groups	Teams Meeting and masterplan presentation being arranged with members and PD BB in liaison with President	Completed Ongoing communication
UPCOMING			
25 Nov to 11 December	Consumer Focus Groups - FOH joint session with FOH staff and consumers. - Carer and Consumer Spaces - Multi Faith and multi-cultural	Led by Multiplex and BVN with the HCCA and consumer groups	Finalising times and dates

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When	Who	How	Status
4 December	Government Architect and Panel – Round Two Concept Design Presentation	Concept Design review	Submission by 20 November
8 December	North Canberra Hospital Staff Presentations	All staff update – led by CHS and will include a project update from Steve Hall PD.	CHS led, iCBR presentation TBD
10 December	Schematic Design User Group – Full Day Workshop	Workshop next phase of design with key staff	CHS and iCBR with NCH staff
TBC	Internal CHS Birth Centre PUG Presentation	CHS led presentation to key current staff on Birth Centre progress including internal option.	CHS led
Early Dec	Birth Centre Co-Design initial presentation to feasibility design group		iCBR
TBC	Aboriginal and Torres Strait Island Lounge SOA session Veterans Lounge SOA session	Must be determined these are within project scope prior to any engagement	
End of 2025	Project Update and 2025 close out	Built for CBR website and sent to stakeholder list	BB
End of 2025	Project Website Update and 2025 close out	Built for CBR and CHS websites	BB
Feb 2026	Belconnen Community Council		
	Community and Health pop ups		
	Consumer engagement HICRG, CHS CRG		

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Project: Northside Hospital Project
Directorate/Business Unit: Infrastructure Canberra

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