

P01



**From:** P01P01 <P03 >  
**Sent:** Thursday, 6 February 2025 6:23 PM  
**To:** P03  
**Cc:** Margaret Hendry School; EDU Complaints CECA  
**Subject:** Margaret Hendry - Urgent Concern Regarding Safety in the After School Program

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Good Afternoon,

I am writing to express my serious concerns regarding my son's experience at the Margaret Hendry holiday program and now after school program.

During his last three visits, he has been subjected to lockdowns for his safety due to the presence of another child who has exhibited violent and aggressive behavior. I have been informed that this child poses a significant risk not only to himself but also to other children and the educators. Most concerning is that my son has been physically attacked by this child, which has understandably heightened his fear and anxiety about attending the program.

P05 I am particularly concerned about the impacts that long-term exposure to these distressing incidents can have on his emotional and psychological well-being. My son is now fearful of attending the program, expressing concerns that this child is going to hurt him directly. While I recognise that some children struggle to manage their emotions, the ongoing behavior of this child is endangering the safety of all attendees and has the potential to cause long-term trauma, which can significantly impact their overall progress and mental health.

I have discussed this matter with the educators involved, who have acknowledged that despite attempts to manage the situation, the frequency and severity of these incidents have not improved the overall safety for the other children.

Given the serious nature of this issue, I formally request that this child be removed from the service to safeguard the well-being of all children in attendance. Under the Child Care and Education Services National Regulations, providers have a legal obligation to ensure the safety and well-being of all children, which includes taking necessary actions when a child poses a significant risk to others. The Protecting Children and Young People Act also emphasises the need for services to operate in a way that prioritises the safety of all children.

I urge you to take immediate and appropriate measures to protect all children from harm. I look forward to your prompt response regarding the actions that will be taken to address this critical situation.

Thank you for your attention to this urgent matter.

Sincerely,

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please consider the environment before printing this email.