



213A
EDU

I01 Notification of Incident

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Incident

Provider

Provider Name	OORAMA OPERATIONS PTY LIMITED
Provider Number	PR-40001489
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Symonston Kinder Haven
Service Approval Number	SE-00009842
Service Approval Status	Approved

Incident Details

Incident Type	Reg 12-Any emergency for which emergency services attended
Incident Date	2/11/2022
Incident Time	04:30 PM
Further Details of the Incident	Child woke up from his afternoon nap at 430pm and was distressed, out of character and had what sounded like hindered breathing. Educator reached out to CM for support and advised of the symptoms. CM called mother at 445pm after monitoring child's breathing and advised of the symptoms. Mum requested they call an ambulance and that she would be there shortly Mum arrived at 450pm and monitored child's symptoms which had greatly improved. Paramedics arrived at 5pm and monitored child. Paramedics cleared child 530pm and advised mum to take child home to monitor over night.
Details of Action Taken (e.g. First Aid)	Child was comforted by educator who observed his breathing. Educator offered child some water. CM advised educator to move all children out the Nursery room to the room next door CM observed child and called mum Paramedics were called at 445pm and arrived at 5pm to continue first aid/ observations



Please detail what steps were taken to ensure parents were notified as soon as practicable, including time, date and nature of notification	P01 (mother) was notified at 4:45pm on Wednesday 2.11.22 to inform her of P01 symptoms. P01 asked to call an ambulance and would be there in 10 minutes.
Name of Witness to the incident	P01 P01, P01 P01, P01 P01
Please detail what steps were taken or will be taken to prevent or minimise this type of incident in the future	Educator P01 has been signed up for her CPR Refresher course to take place on 8th February 2023 Educator P01 has been signed up for CPR on 8th February 2023 and First Aid on 8th June 2023 CM spoke with P01 (educator) on 2.11.22 about the procedures that were followed and how to better communicate with each other All responsible people will get re-inducted with policies and procedures surrounding emergency procedures CM offered the EAP Hotline for support, if P01 wishes to seek counseling.
Photos and Evidentiary Documents	
I01 Supp docs 02.11.22.pdf	Supp docs

Child Details

Child's Name	P01 P01
Child's Gender	Male
Child's Date of Birth	P02
Parent(s)/Guardians(s) Name	P01 P01
Parent's Email	
Parent(s)/Guardians(s) Phone	P03

Contact Details

Name	P01 P01 - Centre Manager
Phone Number	P03
Email Address	P03