



213A
EDU

I01 Notification of Incident

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Incident

Provider

Provider Name	OORAMA OPERATIONS PTY LIMITED
Provider Number	PR-40001489
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Symonston Kinder Haven
Service Approval Number	SE-00009842
Service Approval Status	Approved

Incident Details

Incident Type	Reg 175-Any incident where the approved provider reasonably believes that physical abuse or sexual abuse of a child or children has occurred or is occurring at the education and care service
Please supply the following information: -Detailed description of the incident including nature of risk, cause etc -Detailed description of impact on the operation of the service -Involvement of emergency services or other authorities (if relevant) -Action taken by Approved Provider to manage the risk -Any other relevant information	An Educator alleges that whilst another educator was changing a child's nappy, that they were rough with the child; in language and physical actions. They appeared to be quite abrupt and not much care was given to the child throughout the nappy change procedure . Action Taken The educator's who witnessed this were asked to write a statement detailing what they saw/ heard, and the educator accused of this was spoken to, and she also wrote a statement. An internal investigation has commenced ALL NOTIFICATIONS Called P01 at 10.35 23/4/2021 - message left to call back P01 called back at 10.40am 23/4/21 by centre phone.
Incident date	22/04/2021
This notification meets the requirements of the Education & Care Services National Law. You may also be required to notify the incident under your state or territory child protection law.	
Please upload any relevant documentation	
supporting documentation.pdf	supporting documentation



Contact Details

Name	<u>P01</u> <u>P01</u> - Centre Manager
Phone Number	<u>P03</u> [REDACTED]
Email Address	<u>P03</u> [REDACTED]