



213A
EDU

C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Anglicare NSW South NSW West and ACT
Provider Number	PR-00005801
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Anglicare at Southern Cross ECS
Service Approval Number	SE-00011292
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaint alleging that a serious incident has occurred or is occurring
Please supply the following information: - Complainant name and contact details	P01 P01 and P01 P01 (same phone number) P03 P03 OR P01
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	I have attached the complaint and context from the service perspective separately. The complaint is titled P01 P01 Email to P01 P01 , and the service context is titled CECA report information. This is because I am limited in the character count in the complaint details box.
Please upload any relevant documentation	
3YOI Place October 2022.JPG	Confirmation of alternate funding
ACCS Letter P01 and P01 P01 (3).pdf	ACCS Evidence of risk of abuse or neglect from CYPS

Submitted By: **P01 P01**



P01 Complaint to P01 re P01 .docx	Complaint regarding Education Directorate from P01
P01 Complaint to P01 Email copied and pasted from outlook to word.docx	P01 Complaint to P01 directly copied from Outlook
P01 's Attendance 2022.xlsx	Attendance records for P01 2022 - 105 absences for 2022
Alternate Funding Email.JPG	Confirmation Additional Alternate Funding to support P01 ongoing to retain a position as a protective factor
CECA report Information 7.11.22.docx	CECA report Information
Childrens Services Program Application Form - P01 FINAL.pdf	CSP Application evidence for alternate funding
Complaint to P01 regarding P01 Screenshot Evidence.JPG	Evidence of complaint to P01 from P01 time stamped
ISOPro-Form_Record-29507.pdf	Internal reporting for mandated report to CYPS
P01 - PPG referral form v9.docx	3YOI referral form
scan P01 2021-06-01-16-26-52.pdf	ACCS letter from CYPS risk of abuse or neglect
Seat Belt Email.JPG	May 2022 car seat email to family after reporting to CYPS and police

Child Details

Child's Name	P01 P01
Child's Gender	Female
Child's Date of Birth	P02

Contact Details

Name	P01 P01
Phone Number	P03
Email Address	P01 P01