

From: [Cath Cook](#)
To: [LA Committee - ECI](#)
Cc: [REDACTED]
Subject: RE: Question Taken on Notice - Inquiry into Loneliness and Social Isolation in the ACT - public hearing
Date: Wednesday, 5 June 2024 4:33:53 PM
Attachments: [REDACTED]

Importance: High

OFFICIAL

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]

Although this was not requested or taken on notice, we thought it would be useful for the Committee for us to provide some more accurate statistics relating to the number of Community Directory listings, services, and users, following the estimated figures Jean gave on the day – as follows:

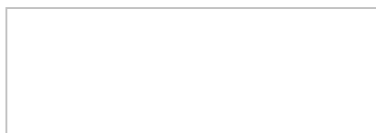
- On p55 Jean says there are 2,500 listings on the Community Directory, the full correct figures are:
 - 3,330 individual services listed on the MCD, delivered by 2,028 organisations across 2,698 locations.
- On p56 Jean quotes 10,000 users of the Community Directory. Additional details on this are:
 - Listing views have ranged between 10,000 and 20,000 per month for the past 12 months. There were 21,535 listing views in April 2024.

We hope you find the response to the question satisfactory, however, please feel free to come back to us if you need any more information.

Kind regards - Cath

Cath Cook (She/Her)
Sector Development Manager
Policy and Advocacy Lead

[REDACTED]



[REDACTED]

Community Info Hub: Griffin Centre, 20 Genge Street, Canberra 2601 **P:** 02 6248 7988

VolunteeringACT acknowledges the Ngunnawal people as Traditional Custodians of the Canberra Region and recognises any other peoples or families with connections to this Country.

We value volunteers of every gender, sexuality, ability and culture, as well as the contributions of volunteer involving organisations to our community's wellbeing.