



## Standing Committee on Health and Community Wellbeing

### **Inquiry into Annual and Financial Reports 2022-2023** **ANSWER TO QUESTION TAKEN ON NOTICE**

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Asked by **Ms Jo Clay MLA** on 16 November 2023: Ms Lopa took on notice the following question(s):

Reference: Hansard uncorrected proof transcript 16 November 2023 [PAGES 17-18]

In relation to: South Tuggeranong Health Centre engagement

**MS CLAY:** No, that is all good. There was a lot of information there. Thank you. We have seen the Your Say consultation, which is great. Which other practitioners and stakeholders have been consulted or will be consulted on that need for care?

**Ms Lopa:** Thank you. Yes, obviously we are using the government's portal for Your Say. We are also for community consultation doing shopping centre stalls, letterbox drops, those sorts of things, to try to reach as many people in the community as we can. We are really aware that not everybody hops on the Your Say website to have a say on something. We are always looking for ways that we can effectively engage those that are hardest to engage, and some of the lessons that we have learnt from COVID around engaging with those populations. That is the community consultation.

We are also doing stakeholder consultation, so Health Care Consumers' Association; the ministerial councils that we have; all of our stakeholders that we usually consult with, so mental health consumers, Carers ACT. All of our non-government partners we are doing consultation with. Then we do clinical consultation as well, so we work with CHS and talk to their experts in the area, the clinicians, their executive directors of areas, and the service planners, and talk about how a service might run, and what the logistics of it might be. We bring that all together to make some decisions about what services will be run out of there.

We are also having conversations, as the minister said, about what else we can be putting in them that is not just government public health services, but how we can partner with our non-government organisations to give them space to deliver the things that they need and having flexible space in there. We are also talking about whether we have some community space in some of them, so not wanting them just to be a health centre, but actually a hub where the community can access many different types of services.

**MS CLAY:** Can I get a list on notice of the organisations being consulted? Thank you.

**Ms Lopa:** Yes.

**MS CLAY:** Thank you, Chair.

**Minister Rachel Stephen-Smith MLA:** The answer to the Member's question is as follows:

Community and stakeholder engagement on the South Tuggeranong Health Centre formally commenced on 24 October 2023. The consultation includes an online survey available on YourSay, and a series of face-to-face pop-ups held on 7 November 2023 and 20 November 2023 at Lanyon Marketplace. An additional pop-up was held at South Point Tuggeranong on 14 November 2023. The project team also presented to the Tuggeranong Community Council on 7 November 2023.

Invitations to participate in consultation were sent to:

- Gugan Gulwan
- Marymead CatholicCare Canberra & Goulburn
- Mental Health Community Coalition ACT
- Tuggeranong Community Council
- Head Space Tuggeranong
- YWCA Canberra
- Mura Lanyon Youth and Community Centre
- Relationships Australia Canberra & Region
- Gordon Community Centre, run by Anglicare
- Junction Youth Health Service, run by Anglicare
- A Gender Agenda
- Teen Clinic, run by Directions Health
- Carers ACT
- Council on the Ageing ACT
- Winnunga Nimmityjah Aboriginal Health and Community Services
- Mental Health Carers Voice
- Health Care Consumers' Association ACT
- ACT Council of Social Service

Information was provided to local schools for inclusion in newsletters or updates to families, including:

- Charles Conder Primary School
- Theodore Primary School
- Lanyon High School
- St Clare of Assisi Primary School.

Posters were displayed at:

- Tuggeranong Library
- Tuggeranong Community Health Centre
- Mura Lanyon Youth and Community Centre

Direct engagement has also occurred with the Child and Adolescent Clinical Services Expert Panel.

The consultation period for the South Tuggeranong Health will close on 1 December 2023. Further engagement and communication approaches are being planned for other planned health centres, with community and stakeholder engagement commencing from early 2024.

Approved for circulation to the Standing Committee on Health and Community Wellbeing

Signature:



Date: 26/11/23

By the Minister for Health, Ms Rachel Stephen-Smith MLA