



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

2020–2021–2022–2023

MINUTES OF PROCEEDINGS

No 83

THURSDAY, 11 MAY 2023

- 1 The Assembly met at 10 am, pursuant to adjournment. The Speaker (Ms Burch) took the Chair and made the following acknowledgement of country in the Ngunnawal language:

Dhawura nguna, dhawura Ngunnawal.

Yanggu ngalawiri, dhunimanyin Ngunnawalwari dhawurawari.

Nginggada Dindi dhawura Ngunnaawalbun yindjumaralidjinyin.

This is Ngunnawal Country.

Today we are gathering on Ngunnawal country.

We always pay respect to Elders, female and male, and Ngunnawal country.

The Speaker asked Members to stand in silence and pray or reflect on their responsibilities to the people of the Australian Capital Territory.

- 2 **COST OF LIVING PRESSURES IN THE A.C.T.—SELECT COMMITTEE—REPORT—INQUIRY INTO COST OF LIVING PRESSURES IN THE A.C.T.—REPORT NOTED**

Mr Davis (Chair), pursuant to order, presented the following report:

Cost of Living Pressures in the ACT—Select Committee—Report—*Inquiry into Cost of Living Pressures in the ACT*, dated 10 May 2023, including additional comments (Mr Davis and Ms Lawder), together with a copy of the extracts of the relevant minutes of proceedings—

and moved—That the report be noted.

Debate ensued.

Question—put and passed.

3 WAITING TIMES—OUTPATIENTS AND EMERGENCY DEPARTMENT—ASSEMBLY RESOLUTION OF 9 FEBRUARY 2023—MINISTERIAL STATEMENT AND PAPER—PAPER NOTED

Ms Stephen-Smith (Minister for Health) made a ministerial statement to provide the Assembly with an update on the Government response to the Assembly resolution of 9 February 2023 relating to waiting time figures for outpatient services, including emergency department, at Canberra Health Services and presented the following papers:

Waiting times—Outpatients and Emergency Department—Assembly resolution of 9 February 2023—

Government report, dated May 2023.

Ministerial statement, 10 May 2023.

Ms Stephen-Smith moved—That the Assembly take note of the ministerial statement.

Question—put and passed.

4 JUSTICE AND COMMUNITY SAFETY LEGISLATION AMENDMENT BILL 2023

Mr Rattenbury (Attorney-General), pursuant to notice, presented a Bill for an Act to amend legislation about justice and community safety, and for other purposes.

Paper: Mr Rattenbury presented the following paper:

Explanatory statement to the Bill, incorporating a compatibility statement, pursuant to section 37 of the *Human Rights Act 2004*.

Title read by Clerk.

Mr Rattenbury moved—That this Bill be agreed to in principle.

Debate adjourned (Mr Cain) and the resumption of the debate made an order of the day for the next sitting.

5 HEALTH INFRASTRUCTURE ENABLING BILL 2023

Ms Stephen-Smith (Minister for Health), pursuant to notice, presented a Bill for an Act enabling the acquisition on just terms of land and other property for a public hospital, and for other purposes.

Paper: Ms Stephen-Smith presented the following papers:

Explanatory statement to the Bill, incorporating a compatibility statement, pursuant to section 37 of the *Human Rights Act 2004*.

Draft Health Infrastructure Enabling Regulation 2023.

Title read by Clerk.

Ms Stephen-Smith moved—That this Bill be agreed to in principle.

Debate adjourned (Ms Castley) and the resumption of the debate made an order of the day for the next sitting.

6 HEALTH INFRASTRUCTURE ENABLING BILL 2023—CONSIDERATION

Mr Gentleman (Manager of Government Business), by leave, moved—That notwithstanding the provisions of standing orders 174 and 175 and the resolution of 2 December 2020, as amended, which refers all Bills to the relevant committee, the Health Infrastructure Enabling Bill 2023 may be debated by the Assembly prior to any committee inquiry or report, except for the Standing Committee on Justice and Community Safety in its Legislative Scrutiny role.

Debate ensued.

Question—put.

The Assembly voted—

AYES, 15		NOES, 8
Ms Berry	Ms Orr	Mr Cain
Mr Braddock	Dr Paterson	Ms Castley
Ms Burch	Mr Pettersson	Mr Cocks
Ms Cheyne	Mr Rattenbury	Mr Hanson
Ms Clay	Mr Steel	Mrs Kikkert
Ms Davidson	Ms Stephen-Smith	Ms Lawder
Mr Davis	Ms Vassarotti	Mr Milligan
Mr Gentleman		Mr Parton

And so it was resolved in the affirmative.

7 PUBLIC ACCOUNTS—STANDING COMMITTEE—INQUIRY—MODERN SLAVERY LEGISLATION AMENDMENT BILL 2023—AMENDMENT TO REPORTING DATE

Mrs Kikkert (Chair), pursuant to notice, moved—That, notwithstanding the provisions of the resolution of the Assembly of 2 December 2020, as amended, that established general purpose standing committees, the Standing Committee on Public Accounts will present its report on the Modern Slavery Legislation Amendment Bill 2023 on 25 June 2023.

Question—put and passed.

8 PLANNING, TRANSPORT AND CITY SERVICES—STANDING COMMITTEE—PETITIONS 020-22 AND 036-22—DOWNER—APPROPRIATE TREES FOR BRADFIELD STREET—STATEMENT BY CHAIR

Ms Clay (Chair), pursuant to standing order 246A, informed the Assembly that the Standing Committee on Planning, Transport and City Services had considered Petitions 020-22 and 036-22 concerning appropriate trees for Bradfield Street in Downer that was referred to the Committee on 22 November 2022 and resolved not to inquire further into matters raised in these petitions.

9 PLANNING, TRANSPORT AND CITY SERVICES—STANDING COMMITTEE—PETITION 026-22—GUNGHLIN—PARKING AND URBAN OPEN SPACE—STATEMENT BY CHAIR

Ms Clay (Chair), pursuant to standing order 246A, informed the Assembly that the Standing Committee on Planning, Transport and City Services had considered Petition 026-22 concerning the undeveloped land at Block 6 Section 88 in Gungahlin that was referred to the Committee on 22 November 2022 and resolved not to inquire further into matters raised in this petition.

10 PLANNING, TRANSPORT AND CITY SERVICES—STANDING COMMITTEE—PETITIONS 029-22 AND 037-22—PROPERTY DEVELOPER LICENSING—STATEMENT BY CHAIR

Ms Clay (Chair), pursuant to standing order 246A, informed the Assembly that the Standing Committee on Planning, Transport and City Services had considered Petitions 029-22 and 037-22 concerning property developer licensing that was referred to the Committee on 22 November 2022 and resolved not to inquire further into matters raised in these petitions.

11 PLANNING, TRANSPORT AND CITY SERVICES—STANDING COMMITTEE—PETITION 039-22—KIPPAX FAIR—PARKING IMPROVEMENT—STATEMENT BY CHAIR

Ms Clay (Chair), pursuant to standing order 246A, informed the Assembly that the Standing Committee on Planning, Transport and City Services had considered Petition 039-22 concerning parking improvement in Kippax Fair that was referred to the Committee on 30 November 2022 and resolved not to inquire further into matters raised in this petition.

12 PLANNING, TRANSPORT AND CITY SERVICES—STANDING COMMITTEE—MEDIUM DENSITY HOUSING MODELS AND RESIDENTIAL ZONING—STATEMENT BY CHAIR

Ms Clay (Chair), pursuant to standing order 246A, informed the Assembly that the Standing Committee on Planning, Transport and City Services had noted Ms Clay's motion of 30 March 2023 requesting the Committee to consider inquiring into medium density housing models and residential zoning, and resolved not to start a separate inquiry into this topic. The Committee will consider this issue as part of its inquiry into the Draft Territory Plan that the Committee anticipated to undertake later this year.

13 PLANNING, TRANSPORT AND CITY SERVICES—STANDING COMMITTEE—UNIT TITLES LEGISLATION AMENDMENT BILL 2023—STATEMENT BY CHAIR

Ms Clay (Chair), pursuant to standing order 246A, informed the Assembly that the Standing Committee on Planning, Transport and City Services had considered the Unit Titles Legislation Amendment Bill 2023 that was referred to the Committee on 22 March 2023 and resolved not to inquire into this bill.

14 EDUCATION AND COMMUNITY INCLUSION—STANDING COMMITTEE—INQUIRY—SKATEBOARDING AND SKATE PARKS—STATEMENT BY CHAIR

Mr Pettersson (Chair), pursuant to standing order 246A, informed the Assembly that the Standing Committee on Education and Community Inclusion had resolved to conduct an inquiry into and report on skateboarding and skate parks in the ACT.

15 HEALTH AND COMMUNITY WELLBEING—STANDING COMMITTEE—VARIATION IN SEX CHARACTERISTICS (RESTRICTED MEDICAL TREATMENT) BILL 2023—STATEMENT BY CHAIR

Mr Davis (Chair), pursuant to standing order 246A, informed the Assembly that the Standing Committee on Health and Community Wellbeing had considered the Variation in Sex Characteristics (Restricted Medical Treatment) Bill 2023 that was referred to the Committee on 22 March 2023 and resolved not to undertake an inquiry into this Bill.

16 QUESTIONS

Questions without notice were asked.

17 CORRECTION OF RECORD—STATEMENT BY MEMBER

Ms Clay, by leave, made a statement to correct the record concerning her statement during a debate on 9 May 2023.

18 HEALTH AND COMMUNITY WELLBEING—STANDING COMMITTEE—HEALTH INFRASTRUCTURE ENABLING BILL 2023—STATEMENT BY CHAIR

Mr Davis (Chair), pursuant to standing order 246A, informed the Assembly that the Standing Committee on Health and Community Wellbeing had resolved to request fortnightly briefings from the ACT Government to scrutinise the implementation of the Government's policy relating to the Health Infrastructure Enabling Bill 2023 that was presented earlier in the day.

19 PRESENTATION OF PAPERS

The Speaker presented the following papers:

Committee Reports—Schedule of Government Responses—Tenth Assembly, as at 8 May 2023.

Select Committee on Cost of Living Pressures in the ACT—Report—Corrigendum—Copy of letter to the Speaker from the former Members of the Select Committee on Cost of Living Pressures in the ACT, dated 11 May 2023.

20 PRESENTATION OF PAPERS

Mr Gentleman (Manager of Government Business) presented the following papers:

Australian Commission for Law Enforcement Integrity—Annual Report of the Integrity Commissioner 2021-22—Summary of corruption issues relating to ACT Policing 2021-22, dated 31 October 2022.

Coroners Act, pursuant to subsection 57(4)—Report of Coroner—Inquest into the death of "Passenger H"—Follow up response—Ergonomics Assessment Report—ACT Canberra Community Bus Access Assessment R2—Transport Canberra and City Services Directorate, prepared by Dohrmann Consulting, dated 22 July 2022.

Financial Management Act, pursuant to section 26—Consolidated Financial Management Report for the financial quarter and year-to-date ending 31 March 2023.

Freedom of Information Act, pursuant to section 39—Copies of notices provided to the Ombudsman—Freedom of Information requests—Decisions not made in time—

Community Services Directorate—

FOI-CSD-21/8, dated 30 November 2021.

FOI-CYF-22/65, dated 29 March 2023.

Planning and Development Act, pursuant to subsection 242(2)—Statement of Leases Granted for the period 1 January to 31 March 2023, dated May 2023.

21 CORONERS ACT—REPORT OF CORONER—INQUEST INTO THE DEATH OF “PASSENGER H”—FOLLOW UP RESPONSE—ERGONOMICS ASSESSMENT REPORT—A.C.T. CANBERRA COMMUNITY BUS ACCESS ASSESSMENT R2—TRANSPORT CANBERRA AND CITY SERVICES DIRECTORATE—PAPER NOTED

Mr Gentleman (Manager of Government Business), pursuant to standing order 211, moved—That the Assembly take note of the following paper:

Coroners Act, pursuant to subsection 57(4)—Report of Coroner—Inquest into the death of “Passenger H”—Follow up response—Ergonomics Assessment Report—ACT Canberra Community Bus Access Assessment R2—Transport Canberra and City Services Directorate, prepared by Dohrmann Consulting.

Debate ensued.

Question—put and passed.

22 PROPERTY DEVELOPER LICENSING SCHEME

Mr Pettersson, pursuant to notice, moved—That this Assembly:

(1) notes:

- (a) ACT Labor’s 2020 election commitment to set up an Australia-first licensing scheme for property developers that:
 - (i) requires developers to meet a “fit and proper person” test and apply to undertake higher-risk developments (such as apartment builds); and
 - (ii) includes a stringent and rigorously enforced penalty scheme, up to and including barring developers from working in the ACT;
- (b) the Parliamentary and Governing Agreement of the 10th Legislative Assembly of the Australian Capital Territory, made between ACT Labor MLAs and ACT Greens MLAs, which states that the Government will, this term, set up an Australia-first licensing scheme for property developers which features:
 - (i) a “fit and proper person” test; and
 - (ii) a rigorously enforced penalty scheme;
- (c) e-Pet 029-22 and Pet 037-22, by petitioner Mr Zachary Smith of the Construction, Forestry, Maritime, Mining and Energy Union ACT, and tabled in this Assembly on 22 November 2022, which called upon the ACT Government to move to implement a broad property developer licensing scheme that requires property developers to:
 - (i) have the financial and operational capacity to complete any proposed developments and address any building defects arising;
 - (ii) demonstrate a commitment to ongoing ethical behaviour;
 - (iii) not engage in phoenix activity or other unfair commercial practices;
 - (iv) not engage in misleading or deceptive conduct while marketing a development to the public;
 - (v) accept liability for industrial practices, environmental impacts, building quality and the health and safety of workers on sites that they control or have influence over;

- (vi) publicly disclose the source of funding of any development; and
 - (vii) nominate a natural person as a nominee; and
- (d) the YourSay webpage on developer regulation indicates that the implementation of a regulatory framework for property developers will not take place until 2024;
- (2) further notes:
 - (a) within the building and construction industry (the industry), serious power imbalances exist between large commercial entities and small subcontractors;
 - (b) the industry capitalises on the fact it can operate with ambiguity through business structures which allow trade under both registered and unregistered business names;
 - (c) the *Building and Construction Industry (Security of Payment) Act 2009* (the Act) aims to facilitate the recovery of payments under construction contracts in the industry;
 - (d) although the intention of the Act is to encourage self-help towards adjudication, claimants report that the processes to obtain payment via an adjudication certificate are complex and difficult to navigate;
 - (e) claimants have also reported instances where respondents have deliberately used corporate insolvency as a mechanism to avoid paying workers' entitlements, tax remittances and creditors; and
 - (f) the recommendations of the Federal Government's 2018 Review of Security of Payment Laws; and
- (3) calls on the ACT Government to:
 - (a) by the end of 2023, set up an Australia-first licensing scheme for property developers that:
 - (i) requires developers to meet a "fit and proper person" test and apply to undertake higher-risk developments (such as apartment builds); and
 - (ii) includes a stringent and rigorously enforced penalty scheme, up to and including barring developers from working in the ACT;
 - (b) conduct a review of the *Building and Construction Industry (Security of Payment) Act 2009* (ACT) to determine the need for any urgent and simple amendments to strengthen security of payment protection, and report back to the Assembly in the first sitting week of October 2023; and
 - (c) advocate for the Federal Government to create a strong national security of payments regime that adopts the recommendations of the 2018 Review of Security of Payment Laws and ensure that ACT Government policy and legislation continues to implement the findings of that review.

Mr Cain moved the following amendment: Omit paragraphs (3)(a) to (c), substitute:

- "(3) calls on the ACT Government to:
- (a) by the end of 2023, introduce a Bill to the ACT Legislative Assembly to set up an Australia-first licensing scheme for property developers that:

- (i) requires developers to meet a “fit and proper person” test and apply to undertake higher-risk developments (such as apartment builds); and
 - (ii) includes a stringent and rigorously enforced penalty scheme, up to and including barring developers from working in the ACT;
- (b) conduct a review of the *Building and Construction Industry (Security of Payment) Act 2009* (ACT) to determine the need for any urgent and simple amendments to strengthen security of payment protection, and report back to the Assembly in the first sitting week of October 2023;
- (c) advocate for the Federal Government to create a strong national security of payments regime that adopts the recommendations of the 2018 Review of Security of Payment Laws and ensure that ACT Government policy and legislation continues to implement the findings of that review; and
- (d) publish the Listening Report on the community engagement on the Developer Regulation Discussion Paper by the end of May 2023.”.

Debate continued.

Amendment agreed to.

Question—That the motion, as amended, viz:

“That this Assembly:

- (1) notes:
 - (a) ACT Labor’s 2020 election commitment to set up an Australia-first licensing scheme for property developers that:
 - (i) requires developers to meet a “fit and proper person” test and apply to undertake higher-risk developments (such as apartment builds); and
 - (ii) includes a stringent and rigorously enforced penalty scheme, up to and including barring developers from working in the ACT;
 - (b) the Parliamentary and Governing Agreement of the 10th Legislative Assembly of the Australian Capital Territory, made between ACT Labor MLAs and ACT Greens MLAs, which states that the Government will, this term, set up an Australia-first licensing scheme for property developers which features:
 - (i) a “fit and proper person” test; and
 - (ii) a rigorously enforced penalty scheme;
 - (c) e-Pet 029-22 and Pet 037-22, by petitioner Mr Zachary Smith of the Construction, Forestry, Maritime, Mining and Energy Union ACT, and tabled in this Assembly on 22 November 2022, which called upon the ACT Government to move to implement a broad property developer licensing scheme that requires property developers to:
 - (i) have the financial and operational capacity to complete any proposed developments and address any building defects arising;
 - (ii) demonstrate a commitment to ongoing ethical behaviour;
 - (iii) not engage in phoenix activity or other unfair commercial practices;

- (iv) not engage in misleading or deceptive conduct while marketing a development to the public;
 - (v) accept liability for industrial practices, environmental impacts, building quality and the health and safety of workers on sites that they control or have influence over;
 - (vi) publicly disclose the source of funding of any development; and
 - (vii) nominate a natural person as a nominee; and
 - (d) the YourSay webpage on developer regulation indicates that the implementation of a regulatory framework for property developers will not take place until 2024;
- (2) further notes:
- (a) within the building and construction industry (the industry), serious power imbalances exist between large commercial entities and small subcontractors;
 - (b) the industry capitalises on the fact it can operate with ambiguity through business structures which allow trade under both registered and unregistered business names;
 - (c) the *Building and Construction Industry (Security of Payment) Act 2009* (the Act) aims to facilitate the recovery of payments under construction contracts in the industry;
 - (d) although the intention of the Act is to encourage self-help towards adjudication, claimants report that the processes to obtain payment via an adjudication certificate are complex and difficult to navigate;
 - (e) claimants have also reported instances where respondents have deliberately used corporate insolvency as a mechanism to avoid paying workers' entitlements, tax remittances and creditors; and
 - (f) the recommendations of the Federal Government's 2018 Review of Security of Payment Laws; and
- (3) calls on the ACT Government to:
- (a) by the end of 2023, introduce a bill to the ACT Legislative Assembly to set up an Australia-first licensing scheme for property developers that:
 - (i) requires developers to meet a "fit and proper person" test and apply to undertake higher-risk developments (such as apartment builds); and
 - (ii) includes a stringent and rigorously enforced penalty scheme, up to and including barring developers from working in the ACT;
 - (b) conduct a review of the *Building and Construction Industry (Security of Payment) Act 2009* (ACT) to determine the need for any urgent and simple amendments to strengthen security of payment protection, and report back to the Assembly in the first sitting week of October 2023;

- (c) advocate for the Federal Government to create a strong national security of payments regime that adopts the recommendations of the 2018 Review of Security of Payment Laws and ensure that ACT Government policy and legislation continues to implement the findings of that review; and
- (d) publish the Listening Report on the community engagement on the Developer Regulation Discussion Paper by the end of May 2023.” —

be agreed to—put and passed.

23 CANBERRA HEALTH SERVICES REBRANDING EXERCISE

Ms Castley, pursuant to notice, moved—That this Assembly:

(1) notes:

- (a) on 19 September 2022, the ACT Government entered a contract with Melbourne company, Studio Binocular, for \$800,000 across two years, to rebrand Canberra Health Services (CHS);
- (b) an internal draft Brand Project Program Plan 2022-24 shows additional expenditure of up to \$850,000 for dedicated staff, also supported by an extended in-house CHS Brand Team;
- (c) this rebrand relies on fallacious assumptions that a lack of clear branding is impacting CHS becoming a leading specialist provider and that a rebrand will improve the perceived quality of its services;
- (d) the contract with Studio Binocular, as well as providing an extension option, also provides that the Territory may at any time terminate the contract or reduce its scope;
- (e) the contract with Studio Binocular states that, “the KPIs for this project will include: Timely delivery of various brand requirements” and provides a draft timeline of deliverables and delivery dates; and
- (f) the March 2023 delivery date for “user personas” and “tone of voice” has already not been met;

(2) further notes:

- (a) official briefs to the Health and Mental Health Ministers of 26 October 2022 stated that, “there may be concerns from the public and stakeholders on their perception of the value of the brand project in delivering benefit to consumers.”;
- (b) comments by ACT Australian Nursing and Midwifery Federation Secretary, Matthew Daniel, on 2CC on 27 February that, “I just do not understand what they’re trying to achieve. But think of that \$800,000. It’s a lot of money to spend on spin” and that “...when we have to fight tooth and nail to get safe staffing levels and they can throw \$800,000 around for spin, it leaves a pretty nasty taste in the mouth of our members.”;
- (c) comments by Australian Medical Association ACT president, Dr Walter Abhayaratna, on 2CC News on 27 April that CHS should, “Try to avoid the easy, fix and quick solutions of trying to just do a rebrand. I think you’re much better off, you’ll get a lot more trust and building relationships by providing quality services.”; and

- (d) comments by Johnathan Davis MLA, on 2CC on 27 April that, “I don’t think I’ve been in government long enough to buy this amount of money for signage and rebranding” and that “this does not pass the pub test. It doesn’t stack up for me.”; and
- (3) calls on the ACT Government to:
 - (a) terminate the CHS rebrand contract and program and redirect the money saved to frontline health services; and
 - (b) stop spending vital health money on rebrand exercises.

Ms Stephen-Smith (Minister for Health) moved the following amendment: Omit all text after “That this Assembly”, substitute:

“(1) notes:

- (a) on 19 September 2022, Canberra Health Services (CHS) entered a contract, with Melbourne company, Studio Binocular, for \$800,000 across two years, to support a brand refresh of CHS;
 - (b) an internal draft Brand Project Program Plan 2022-2024 shows additional expenditure of up to \$850,000 for dedicated staff, also supported by an extended in-house CHS Brand Team;
 - (c) CHS has contracted Studio Binocular to develop, in consultation with CHS staff and consumers, materials such as clearer signage, uniforms for our dedicated staff, and educational materials for consumers;
 - (d) the contract with Studio Binocular also is complemented by the development of a staff recruitment campaign to promote CHS as an employer of choice, which will be critical to ensure that CHS can compete in a highly competitive recruitment market for healthcare workers;
 - (e) the ACT Government is making record investments in health infrastructure with a 20-year master plan to transform the Canberra Hospital campus and improved access and wayfinding will make it easier for health consumers to find the services they need;
 - (f) the ACT Government conducted a YourSay survey on the Canberra Hospital Master Plan in 2021; and
 - (g) feedback from consumers demonstrated a need to:
 - (i) make it easier for consumers to navigate between, and access, CHS services, including clear and effective signage and wayfinding on the Canberra Hospital campus and consistent naming of services and facilities;
 - (ii) improve awareness and understanding of CHS services such as community health centres and what is available at Walk-in Centres across the ACT; and
 - (iii) more clearly distinguish CHS services from private healthcare providers and Federal Government services; and
- (2) calls on the ACT Government:
- (a) to continue to undertake work to improve service navigation across Canberra Health Services, in response to consumer feedback; and

- (b) continue work to promote Canberra Health Services as an employer of choice for healthcare workers in Australia and internationally.”.

Debate continued.

Question—That the amendment be agreed to—put.

The Assembly voted—

AYES, 15		NOES, 8
Ms Berry	Ms Orr	Mr Cain
Mr Braddock	Dr Paterson	Ms Castley
Ms Burch	Mr Pettersson	Mr Cocks
Ms Cheyne	Mr Rattenbury	Mr Hanson
Ms Clay	Mr Steel	Mrs Kikkert
Ms Davidson	Ms Stephen-Smith	Ms Lawder
Mr Davis	Ms Vassarotti	Mr Milligan
Mr Gentleman		Mr Parton

And so it was resolved in the affirmative.

Question—That the motion, as amended, viz:

“That this Assembly:

- (1) notes:
 - (a) on 19 September 2022, Canberra Health Services (CHS) entered a contract, with Melbourne company, Studio Binocular, for \$800,000 across two years, to support a brand refresh of CHS;
 - (b) an internal draft Brand Project Program Plan 2022-2024 shows additional expenditure of up to \$850,000 for dedicated staff, also supported by an extended in-house CHS Brand Team;
 - (c) CHS has contracted Studio Binocular to develop, in consultation with CHS staff and consumers, materials such as clearer signage, uniforms for our dedicated staff, and educational materials for consumers;
 - (d) the contract with Studio Binocular also is complemented by the development of a staff recruitment campaign to promote CHS as an employer of choice, which will be critical to ensure that CHS can compete in a highly competitive recruitment market for healthcare workers;
 - (e) the ACT Government is making record investments in health infrastructure with a 20-year master plan to transform the Canberra Hospital campus and improved access and wayfinding will make it easier for health consumers to find the services they need;
 - (f) the ACT Government conducted a YourSay survey on the Canberra Hospital Master Plan in 2021; and
 - (g) feedback from consumers demonstrated a need to:
 - (i) make it easier for consumers to navigate between, and access, CHS services, including clear and effective signage and wayfinding on the Canberra Hospital campus and consistent naming of services and facilities;

- (ii) improve awareness and understanding of CHS services such as community health centres and what is available at Walk-in Centres across the ACT; and
 - (iii) more clearly distinguish CHS services from private healthcare providers and Federal Government services; and
- (2) calls on the ACT Government:
- (a) to continue to undertake work to improve service navigation across Canberra Health Services, in response to consumer feedback; and
 - (b) continue work to promote Canberra Health Services as an employer of choice for healthcare workers in Australia and internationally.”—

be agreed to—put and passed.

24 ADJOURNMENT

Mr Gentleman (Manager of Government Business) moved—That the Assembly do now adjourn.

Debate ensued.

Joanne Cullen—Retirement—Statement by Speaker: The Speaker made a statement concerning the retirement of Joanne Cullen from the Office of the ACT Legislative Assembly and acknowledged her contribution to the Assembly.

Debate continued.

Suspension of standing orders—Extension of debate: Ms Cheyne (Minister for Business and Better Regulation) moved—That so much of the standing orders be suspended as would prevent the adjournment debate continuing for a further 15 minutes.

Question—put and passed, with the concurrence of an absolute majority.

Debate continued.

Question—put and passed.

And then the Assembly, at 4.48 pm, adjourned until Wednesday, 31 May 2023 at 10 am.

MEMBERS' ATTENDANCE: All Members were present at some time during the sitting, except Ms Lee*.

*on leave.

Tom Duncan
Clerk of the Legislative Assembly