



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

QON No. 97

STANDING COMMITTEE ON JUSTICE AND COMMUNITY SAFETY

JEREMY HANSON CSC MLA (CHAIR), MARISA PATERSON MLA (DEPUTY CHAIR), JO CLAY MLA

Inquiry into referred 2019–20 Annual and Financial Reports and Budget Estimates 2020-21
ANSWER TO QUESTION ON NOTICE

Asked by Peter Cain MLA:

In relation to:

1. Two of the 2020-21 priorities are “effectively assessing complaints” and “conducting corruption investigations effectively and in a timely manner”.
 - a. How do you define efficiency in assessing complaints?
 - b. What accountability indicators are attached to “effectively assessing complaints”?
 - c. What accountability indicators are attached to “conducting corruption investigations effectively and in a timely manner”?

The answers to the Member’s questions are as follows:–

- 1a) Key Performance Indicators (KPIs) have been set and are used in respect of matters received. It will be necessary to reconsider these KPI’s once the digital case management system is in place shortly.
- 1b) The principal accountability indicator is the review and finalisation of the assessment process through the Assessment Panel, which comprises the Commissioner, CEO and all three Senior Directors. If a matter requires legal advice prior to submission to the Assessment Panel the assistance of the Legal Team is sought. The Commission has established an Assessment and Investigation Policy framework which provides the underpinning process to ensure the provisions of the IC Act are met.
- 1c) There is no specific accountability indicator assigned to an investigation as each is unique. Investigation process governance is effected through the Senior Management Group which reviews each investigation on a monthly basis. The Senior Management Group consists of the Commissioner, CEO and all three Senior Directors. The Commission has established an Assessment and Investigation Policy framework which provides the underpinning process to ensure the provisions of the IC Act are met.



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Approved for circulation to the Standing Committee on Justice and Community Safety

Signature:

Date:

By the [Minister for], [name of Minister]