



STANDING COMMITTEE ON ENVIRONMENT AND TRANSPORT AND CITY SERVICES
MS TARA CHEYNE MLA (CHAIR), CANDICE BURCH MLA (DEPUTY CHAIR), JAMES MILLIGAN MLA

Inquiry into referred 2018–19 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
15 November 2019

Asked by Ms Nicole Lawder MLA:

In relation to: Average Time Taken to Fill a Pothole

Mr Marshall: I do not have that exact figure at hand. Typically, it would be days. In some circumstances that may vary, so yes, I guess it is a question of the definition of a pothole; what is a pothole? You know, there are big potholes, there are little potholes, there are potholes that are complex to fix. Sometimes they will involve excavation and asphalt repair, what we refer to as heavy patching.

Obviously that style of treatment has a longer timeframe than a simple patch on a small pothole, but typically a small pothole is—the response I would expect to be in days, and typically we treat some 3,000-odd of those per year.

MISS C BURCH: Yes, and do you have any performance measures for that?

Mr Marshall: We record output, so we have data on the number.

MISS C BURCH: Okay, but do you have data or do you have performance measures on the timeframe?

Mr Marshall: We have a nominated timeframe in our maintenance operational plans. So that sort of sets the priorities in terms of resource allocation to various types of maintenance interventions.

MS LAWDER: So can you take that on notice and provide that information about the average time taken to fill?

Mr Marshall: Yes.

Mr Chris Steel MLA: The answer to the Member's question is as follows:

The term 'pothole' is used to describe a range of asset defects in various situations including on-roads, paths and other public places, such as sealed and unsealed areas. Defects are inspected in a priority order based on location and risk. Those defects that are identified as providing an immediate safety risk are remediated either immediately or within 10 working days (this represents 49% of requests including the term 'pothole' received in the year 18/19, which includes 29% undertaken in the first 5 days).

The remainder of the reported defects that are considered a lower risk from a community safety perspective are programmed for remediation in future maintenance packages of work for efficiency outcomes and consequently can have longer response times.

Approved for circulation to the Standing Committee on Environment and Transport and City Services

Signature:



Date:

26/11/17

By the Minister for City Services, Chris Steel MLA