



Inquiry into Appropriation Bill 2026–2027 and Appropriation (Office of the Legislative Assembly) Bill 2026–2027

Answer to question on notice

Asked by: Mr Andrew Braddock MLA

Addressed to: Minister for Transport

Reference: Transport – City and Environment Directorate

Hearing: 24 July 2026

In relation to: public transport patronage data

Question received: 3 August 2026

Answer Due: 10 August 2026

The Public Transport patronage dataset containing the number of journeys by service type - so, light rail, local route, peak service, rapid route, school or other - shows that since the start of this year the Other category now constitutes a majority of trips where it previously made a negligible contribution. Why is that, and what is the Other category of service type currently intended to cover?

Tara Cheyne MLA: The answer to the Member's question is as follows:

Transport Canberra is currently updating the service types available through the Open Data ACT platform. As part of this work, Transport Canberra is mapping service types, including light rail, local routes, peak services, rapid routes and school services, against individual journeys.

While this work is underway, any journeys that have not yet been mapped will appear as "Other". Once the mapping process is complete, the majority of journeys will be assigned to the relevant service type. It should be noted that the names of service types may change in the future as this work progresses.

The presence of new transport data on the Open Data ACT platform should not be interpreted as confirmation that the data has been formally verified or finalised. Transport Canberra has established integrations between its data warehouse and business intelligence platform, and the Open Data ACT platform. As a result, data is now flowing through these systems. At this stage, some datasets are appearing earlier than intended as part of the ongoing integration and development process.

Transport Canberra is currently working closely with its contracted service provider to develop, refine and establish these datasets as part of a broader system and data maturation process. This includes integrating data from the MyWay+ ticketing system with established datasets from the

legacy MyWay system and ensuring appropriate alignment to support consistency and comparability of patronage reporting over time.

The appearance of data at this stage reflects progress in this integration work and supports transparency, rather than the completion of validation activities. Work is continuing to ensure that all datasets meet the required standards for completeness, reliability and usability before being considered fully verified.

Transport Canberra emphasises that historical data derived from the legacy MyWay system remains accurate and authoritative.

Approved for circulation to the Select Committee on Estimates 2026–2027

Signature: 
By the Minister for Transport, Tara Cheyne MLA

Date: 7/8/26