



From: P01 P01
To: EDU Complaints CECA
Subject: Urgent Concerns Regarding Childcare Practices at Guardian Early Childcare, Forrest ACT
Date: Tuesday, 5 November 2024 11:56:51 AM
Attachments: IMG_1963.jpg
IMG_1975.jpg
IMG_1964.jpg

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Dear CECA,

I hope this email finds you well.

I am writing to raise some serious concerns about the nutrition and general welfare of children at the **Guardian Early Childcare centre in Forrest, ACT.**

I wish to remain **anonymous** for the time being, but I believe it is important that these matters are addressed promptly to ensure the safety and wellbeing of the children under their care.

1. Food Safety and Storage:

I have heard that the centre's chef prepared a large quantity of curries and stored it in the freezer for future use during his absence (from 1st November to 18th November 2024). It is highly concerning to me that the meals are being stored in the freezer for such an extended period, especially when multiple items are stored in the same freezer, potentially compromising food safety. Long-term frozen storage can lead to contamination, and I believe this practice poses a risk to the children's health.

2. Supervision and Staffing Issues:

There are ongoing concerns regarding inadequate staff supervision within the centre. The manager's response to staff inquiries about additional educators has been dismissive, citing the "under the roof policy." This approach appears to be insufficient given the needs of the children, and the lack of adequate staff may be putting the children at risk.

3. Racist Behaviour by Centre Manager:

I am also concerned about the manager's behaviour towards staff and children. I have observed instances where the manager appears to display racist tendencies, as well as preferential treatment towards her own children, often bringing them into the office or taking them out of the centre during working hours along with her husband. She seems to prioritize the wellbeing of her own children over the children in the care of the centre.

4. Non-compliance with Food Handling Standards:

Furthermore, it has come to my attention that the manager regularly spends time in the kitchen during chef's holidays preparing food, despite not holding a food handling certificate. As per industry standards, this raises significant concerns regarding the safety and quality of food prepared for the children.

I have attached messages that provide further details regarding the staffing levels and meal preparation practices that raise these concerns. I would greatly appreciate it if these matters could be investigated as soon as possible to ensure that the children at this centre are

receiving the appropriate care, nutrition, and supervision.

Thank you for your attention to this serious matter. I trust you will take the necessary steps to ensure the safety and wellbeing of the children under the care of Guardian Early Childcare.



Kind regards,

P01 P01