



I01 Notification of Incident

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Incident

Provider

Provider Name	World of Learning Pty Limited
Provider Number	PR-00000937
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Gold Creek World of Learning
Service Approval Number	SE-00009779
Service Approval Status	Approved

Incident Details

Incident Type	Reg 175-An allegation of physical or sexual abuse of a child or children at the service (other than an allegation raised as a formal complaint)
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Please supply the following information:

- Detailed description of the incident including nature of risk, cause etc
- Detailed description of impact on the operation of the service
- Involvement of emergency services or other authorities (if relevant)
- Action taken by Approved Provider to manage the risk
- Any other relevant information

Time: Between 4:35pm-4:45pm

Child's details: Child has not yet been identified

Summary:

The Centre Manager has observed an inappropriate interaction between an educator and a child. It has been alleged an educator took hold of a child by her arms, pulled her out of the room and into the yard. Whilst moving the child, the girl was resisting by dragging her feet and yelling.

Actions taken:

1. Centre Manager has had an initial conversation with the educator explaining the interaction was not acceptable.
2. Area Manager notified
3. All team members to review and reflect on relevant policies and procedures (code of conduct, positive interactions with children and child protection statement of commitment).

Actions planned:

1. Internal investigation to commence

Supporting documentation attached.

Incident date

10/03/2021

This notification meets the requirements of the Education & Care Services National Law. You may also be required to notify the incident under your state or territory child protection law.

Please upload any relevant documentation

Witness statement.docx

Supporting documentation - Centre Manager statement

Contact Details

Name P01 P01 - Centre Manager

Phone Number P03 [REDACTED]

Email Address P03 [REDACTED]