



View results

Respondent

97 Anonymous

22:21

Time to complete

1. Full name

P01

2. Phone number

P03

3. Email *

P03

4. What is the name of the Service you wish to complain about? *

CUBS corner

5. Have you raised the complaint directly with the Service?

- If **yes**, what was the response?

- If **no**, please indicate why you have chosen not to raise this issue with the Service? *

Yes

6. What is your relationship to the Service? *

Parent or Guardian

Staff Member

Other

7. How long have you had an association with the Service for? *

2021

8. When did the incident(s) occur? Please indicate dates (or date ranges) and approximate times (if known). *

Approximately daily.
Most recent Tuesday 27th may.

9. If there has been a delay in reporting, please state the reasons for the delay.

10. What are the names and date of birth of the children involved in the incident?

P01 P02
P01
All bears room children

11. What are the names of the educators(s), staff member(s) or other persons involved in the incident?

P01
Basically all educators

12. Please tell us about the details of your complaint.

You may wish to consider such details as:

What happened?

Where did it happen?

Has it ever happened before?

Who was present?

Who was involved?

Have you discussed the incident with anyone else?

Has any action been taken?

Children are not being offered milk at all at any meal times. The information provided on daily charts is inaccurate. On Tuesday the 28th May. It states P01 had milk and a cookie for morning tea. I was in the centre at that time and P01 was on the couch with her shoes, plate and pancakes on the floor. No milk, no cup not even the cookie they stated on the daily chart.

This has been happening more than it should as it should be happening at all. I concerned not just for my child but for other children too.

13. Do you have any other information (documents, memos, emails, photographs) that could substantiate the allegation(s)? If **yes**, please email a copy of these documents to complaintsCECA@act.gov.au.

Yes, photos of the daily chart