



C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	G8 Education Limited
Provider Number	PR-00000898
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Blinky Bill Early Childhood Centre
Service Approval Number	SE-00009751
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	Complainant Name: P01 p01 Contact: P03 P03
Please supply the following information: - Name of child/children, gender and date of birth to whom complaint relates (if relevant)	
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	Complaint received: 23/10/2020 via the Family Care Team Complaint: P01 is concerned with how management handled the situation involving a child who was assaulted by an educator. (Please note this incident has been reported) She found it concerning that she had to find more information about the incident via the media rather than centre communication. Actions: NSW / ACT Support P01 to contact P01 to discuss. Management were acting as per instruction from the police in regards to communication with families. Communications were sent to families as soon as the police allowed us to do so.

Submitted By: P01 P01



Please upload any relevant documentation

Contact Details

Name	P01 p01	- NSW Region Support
Phone Number	P03	
Email Address	P03	