



Inquiry into Annual and Financial Reports 2023–24

Answer to question taken on notice

Asked by: Mr Ed Cocks MLA

Addressed to: Minister for City and Government Services

In relation to: Calls to Access Canberra about moving homeless people from public places.

Hearing: 14 February 2025

Uncorrected Proof Transcript: 14 February 2025, pg9

Transcript provided: 20 February 2025

Answer Due: 27 February 2025

Minister for City and Government Services took on notice the following question(s):

MR COCKS: Just a quick supplementary. So, on how many occasions in, say, the last 12 months has Access Canberra been contacted in relation to unhomed people in particular areas where someone wants to make sure they are either being supported appropriately, or need to move to somewhere safer?

Ms McKinnon: I would suggest it was none, but, you know, it would be less than five. So that was actually—the two issues I gave you were directly related to our own workplace and our own staff and customers coming in, as opposed to the contact centre receiving calls for that issue.

THE CHAIR: Mr Cocks, is that enough of an answer or do you want that on notice?

MR COCKS: I would not mind if you could take it on notice, just to confirm the number.

Ms Cheyne: So Access Canberra just—we will take it on notice and try to come back in this hearing if we can. I do expect it is none, just because Access Canberra would not be the channel.

Minister for City and Government Services: The answer to the Member's question is as follows:

Access Canberra's Contact Centre did not receive any calls about homeless people in public spaces within the last 12 months. Investigations into the incident referenced by Ms Castley, MLA indicated a restaurant owner reached out directly to Access Canberra's Liquor Licence team and the matter was subsequently referred on for an appropriate response.

Approved for circulation to the Standing Committee on Environment, Planning, Transport and City Services

Signature

By Minister for City and Government Services, Ms Tara Cheyne MLA

Date:

25/2/25