



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

Standing Committee on Health, Ageing and Community Services:
Annual and Financial Reports 2013-2014

Dr Chris Bourke (Chair), Mr Andrew Wall (Deputy Chair), Ms Yvette Berry, Ms Nicole Lawder

ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON 1
QTON-14/39

Asked by Dr Chris Bourke on 6 November 2014: Ms Natalie Howson took on notice the following question(s):

[Ref: Hansard Transcript 6 November 2014 [PAGE #3-4]

In relation to: Changes to the program in the transition from CHANCES to the new Aboriginal and Torres Strait Islanders job readiness support program.

What were the criteria that Northside Community Services had to meet to satisfy that it was capable of running the Aboriginal and Torres Strait Islander Readiness Support Program?

MINISTER RATTENBURY: The answer to the Member's question is as follows:–

The criteria for the selection of Northside Community Services was contained in the Request for Tender NO. 23655.110. The criteria related to the service delivery model, experience, capacity and personnel. A copy of the request for tender is at [Attachment A](#). The contract with Northside Community Services and Imagineering Training commenced 1 July 2014 and finishes on 30 June 2017.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date:

16/11/14

By the Minister for Aboriginal and Torres Strait Islander Affairs, Mr Shane Rattenbury MLA

INSTRUCTIONS FOR ANSWERING QUESTIONS TAKEN ON NOTICE (QTON):

1. Answers to QTONs should be lodged in signed hard copy (not emailed) to the Committee Support office within **5 working days of the hearing day when the question was taken on notice**. Day 1 is the first working day after the day of the hearing in which the question is taken on notice. *Example: If the question is taken on notice on*

Monday, the answer should be submitted by close of business the following Monday (even if the hearings for the portfolio stretch across several days).

2. Where an answer provides a referral to sources of information in published documents, the answer should include the name of the document, the author and / or agency publishing the document, page number/s, and a hyperlink to the document, if applicable.

THE CHAIR: Thank you, minister. I might kick off with a question: perhaps minister you could tell us about the essential changes to the program in the transition from Chances to the new Aboriginal and Torres Strait Islanders job readiness support program, and have you been able to maintain a continuous flow of people through the program since that change?

Mr Rattenbury: Yes, we have, Dr Bourke. That is the short answer. As you know there has been a change to the program. It was initially called Chances, but it has been renamed the Aboriginal and Torres Strait Islander job readiness support program. It is not quite such a handy acronym but I think a more accurate reflection of the intent of the program. The contracts are now in place with the successful tenderers, which will be Northside Community Services. The tender was awarded late in the 2013-14 financial year. There is a program currently running, so there is a continuity there. The program provides 12 months ongoing support so we do not have any data yet on the outcomes.

THE CHAIR: Is that Northside—

Mr Rattenbury: Sorry, I am just reminded that the 12-months follow-up is the key difference perhaps between the old program and the new program, which I think was part of your question. As we have perhaps seen, I am reluctant to make likeness(?) but as we see through through care, that 12 months follow-up we believe will be a really important component in terms of not only providing the skills and the opportunities through the program but providing that continuous support afterwards to really reinforce the outcomes of the program.

THE CHAIR: Or, indeed, looking for further policy initiatives to deal with any identified issues that come up?

Mr Rattenbury: Certainly. Yes, that is a good point.

THE CHAIR: Just coming back, you said that Northside Community Service was the successful contractor. Are they in a consortium with other agencies or NGOs?

Ms Howson: There are two organisations that are involved in the contract—Imagineering as a registered training provider is providing the training component. And they are essentially a consortium who they are the head lead, if you like, on the contract itself.

THE CHAIR: Within that contract that you let, what were the criteria for that Northside Community Service had to meet to satisfy that it was capable of running this program? Because I am perhaps not as aware as I should be of what other programs they run in Aboriginal and Torres Strait Islander affairs?

Ms Howson: Northside are actually participating in a trial, Dr Bourke. So they had already had—

THE CHAIR: In the program formerly known as Chances?

Ms Howson: When it was called Chances, that is right. But the criteria I would have to take on notice. I do not think we have that at hand. I am sorry, I did not introduce myself, I am Natalie Howson, the Director-General of Community Services Directorate. I would be happy to take that on notice and provide some detail for you on the criteria associated with the contract.

THE CHAIR: Perhaps, minister, you could remind us why the name had to change?

Ms Howson: I can do that, too, if you like. Chances—the reason that the name was changed because the service model has changed slightly, but we thought that the name actually reflected more of what the program was actually about—which was job readiness, and it was easier for people to understand what the intent was.

REQUEST FOR TENDER NO. 23655.110



**ACT ABORIGINAL AND TORRES STRAIT ISLANDERS JOB READINESS
SUPPORT PROGRAM ON BEHALF OF COMMUNITY SERVICES
DIRECTORATE**

CONTACT OFFICER: MASAYOSHI (YOSHI) HASHINAKA

CONTRACTS AND GRANTS UNIT

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ISSUE DATE: SATURDAY, 7 DECEMBER 2013

CLOSING DATE: THURSDAY, 30 JANUARY 2014

CLOSING TIME: 2:00PM CANBERRA TIME

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1. STANDARD CONDITIONS OF TENDER

- 1.1.1. Tenderers must read this Request for Tender (RFT) in conjunction with the *Standard Conditions of Tender – Services* which Tenderers may download from Shared Services Procurement website at <http://www.procurement.act.gov.au/home>.
- 1.1.2. Any Special Conditions of Tender applying to this RFT are set out at section 5 of this RFT. Special Conditions take precedence over Standard Conditions of Tender to the extent of any inconsistency.

2. STATEMENT OF REQUIREMENTS

Refer to Statement of Requirements - **Attachment 1**

3. ASSESSMENT

3.1 Value for Money

- 3.1.1. In evaluating Tenders the Territory has as its objective the attainment of best value for money and not necessarily the lowest tendered price. Apart from the conformity with the requirements of this RFT, the Territory will evaluate Tenders in accordance with the criteria outlined below.

3.2 Threshold Criteria

THRESHOLD CRITERIA	MET/NOT MET
Tenderers must provide evidence of being a Registered Training Organisation with the Australian Skills Quality Authority and approved to deliver the specified training in the Australian Capital Territory.	

- 3.2.1. Tenders that do not meet the above threshold criteria will be regarded as non conforming, and will not be considered for further assessment against remaining criteria.

3.3 Weighted Criteria

WEIGHTED CRITERIA	WEIGHTING
<p>1. Service Delivery Model</p> <p>a) Tenderers are required to outline their proposed service delivery model, including but not limited to:</p> <ul style="list-style-type: none"> i. details of training program; ii. details of wrap around support services; iii. cancellation policy; iv. communication strategy with all stakeholders; and v. details of venue within the ACT including the provision of an appropriate facility that provides a comfortable environment for participants and meets with Work Health & Safety requirements. <p>b) Tenderers are to provide details of their cancellation policy.</p>	30%
<p>2. Experience</p> <p>a. Tenderers are to articulate their experience and expertise in delivering training and/or wrap around services to Aboriginal and Torres Strait Islanders:</p> <ul style="list-style-type: none"> a) ability to coordinate participant resources, venues and other administrative needs as well as the ability to administer the training and to conduct attendee evaluations, provide summary data and to respond to identified issues; b) strategy to manage communication with stakeholders including participants, family and guardian, other providers and key stakeholders relevant to your proposed model; c) provide examples of how attendee evaluations have been conducted previously; and d) a knowledge and understanding of Aboriginal and Torres Strait Islander culture and the ability to work with Aboriginal and Torres Strait Islander people. 	40%
<p>3. Capacity</p> <p>Tenderers are to demonstrate their capacity and flexibility to deliver the Program.</p>	20%

<p>4. Personnel</p> <p>a) Tenderers are to provide an overview of the qualifications and experience of key organisational personnel who will be involved in the Program.</p> <p>b) Tenderers are required to stipulate the number of personnel who will be delivering the program and describe the roles and responsibilities of those key personnel.</p>	10%
TOTAL	100%

3.4 Non-weighted Criteria

NON-WEIGHTED CRITERIA	
<p>1. Pricing</p> <p>Tenderers are required to provide a detailed breakdown of all costs (inclusive of GST) associated with delivering the Program including the cancellation fees. Refer to Attachment 2.</p>	Acceptable/Non Acceptable
<p>2. Referees</p> <p>Tenderers are required to provide contact details of at least two (2) referees, including name, address and telephone contact number. The referees need to be able to attest to the capacity of the Tenderer against each of the Assessment Criteria. The Evaluation Team may seek verbal or written reports from referees.</p>	Acceptable/Non Acceptable

3.5 Assessment timetable

3.5.1. The proposed timetable for the procurement process relating to this RFT is:

RFT advertised	7 December 2013
RFT closes	30 January 2014
Contract Awarded	end of March 2014
Debrief unsuccessful Tenderers	end of March 2014

4. CONTRACT REQUIREMENTS

- 4.1.1. The form of contract expected to be used for the Services required by this RFT is the Territory's *Services Agreement* which can be downloaded from the Shared Services Procurement website at <http://www.procurement.act.gov.au>. The Territory reserves the right to alter provisions of the contract and the form of contract if an alternative is determined to be more appropriate.
- 4.1.2. The contract is for a period of three (3) years.
- 4.1.3. Without limiting the insurance that is required to be held by the successful Tenderer by law (e.g. workers' compensation) or under contract with the Territory, the successful Tenderer will be required to take out and maintain:
- (1) public liability insurance with coverage in the amount of not less than \$10,000,000.00 in respect of each occurrence; and
 - (2) professional indemnity insurance with coverage in the amount of \$5,000,000.00 in the annual aggregate.

5. TENDERER DECLARATION

- 5.1.1. Tenderers must complete and submit with their Tenders the Tenderer Declaration in the form provided at [Attachment 3](#) to this RFT. The Tenderer must be a legal entity and the "ACN" or "ABN" must accurately correlate with the legal entity.
- 5.1.2. Failure to submit the completed Declaration or to supply required information (unless information is specified by a Tenderer to be "Not Applicable") may render a Tender non-conforming.
- 5.1.3. If a Tenderer is a company, include ACN, and if a partnership or sole proprietor, include the full names of individual members and ABN.

6. LODGEMENT OF TENDERS

- 6.1.1. Tenders must email their Tender to:
- Mr Masayoshi(Yoshi) Hashinaka
Contracts Officer
Contracts and Grants Unit
Community Services Directorate
Email: DHCSContractsandGrants@act.gov.au
Phone: (02) 6207 8166

- 6.1.2. All enquiries in relation to this RFT must be directed in writing to the Contact Officer.
- 6.1.3. Below is a list of actions and/or information that Tenderers should review prior to submitting their Tender.
- Tender submitted on time.
 - Tender to be clearly marked with Tender No, contact officer phone number, description and time and date of closing.
 - All Assessment Criteria addressed.
 - Completed Pricing Schedule submitted in a separate envelope.
 - Completed and signed Tenderer Declaration.
 - Completed Draft Agreement and Confidential Text.
 - Completed and signed Statutory Declaration.

ATTACHMENT 1 – STATEMENT OF REQUIREMENTS

ACT Aboriginal and Torres Strait Islanders Job Readiness Support Program

1. OBJECTIVE

To engage a Registered Training Organisation to provide to ACT Aboriginal and Torres Strait Islanders a nationally accredited job-readiness training and holistic support program.

The Territory encourages an Organisation to consider a collaborative approach/partnership for the delivery of the following services: provision of nationally accredited job-readiness training including Certificate I Business and Certificate I Work Preparation (Community Services), wrap around services, and post program support.

2. TERM

The term of the contract will be for a period of three (3) years.

3. SERVICES

The ACT Aboriginal and Torres Strait Islanders Job Readiness Support Program (Program) should have a person-centred approach.

3.1 The Program is to incorporate the following training and/or services:

- (1) Nationally recognised training including:
 - a) Certificate I Business
 - i) Operate a personal computer.
 - ii) Develop keyboard skill.
 - iii) Plan skills development.
 - b) Certificate I Work Preparation (Community Services):
 - i) Apply basic communication skills.
 - ii) A prepare for work in the community sector.
 - iii) Participate in Occupational Health and Safety (OH&S) processes.
- (2) Wrap around support to participants and their families. Examples would be:
 - a) day to day facilitation of the program;

- b) holistic support services such as childcare, a homework club, and door to door community transport services to ensure sustained support for the participants and their family;
 - c) all equipment and/or training and support aids required to perform the services;
 - d) suitable agreed training venues within the Australian Capital Territory to conduct the services;
 - e) surveys enabling participants to evaluate the performance of the services;
 - f) Program material for participants to receive the benefit of the training courses; and
 - g) any other materials required to perform the services.
- (3) Post Program support designed to be tailored for individual needs including but not limited to:
- a) assistance with CV development/job applications;
 - b) training in interview processes;
 - c) assistance with work experience placements;
 - d) assistance with enrolling in advanced certificate courses; and
 - e) career counselling services.

Post support services to be provided as identified to assist with any of the above for a period of up to 12 months.

3.2 The Program is specifically targeted to the following Aboriginal and Torres Strait Islander residents in the Australian Capital Territory:

- (1) high need families;
- (2) high risk families;
- (3) women, youth and their families; and
- (4) those who are deemed to be at risk of homelessness, reoffending or facing long term unemployment; and

3.3 Program

- (1) ACT Aboriginal and Torres Strait Islanders Job Readiness Support Program is to be run over a period of sixteen (16) weeks. The number of Programs per year may vary depending upon the number of participants. It is envisaged that a minimum of two Programs per year will be undertaken.
- (2) Each Program is to have a minimum of 12 and a maximum of 20 participants for the Program to commence.

- (3) If the Organisation proposes to use its own on-site premises/facilities, it must ensure that the venue (including any equipment to be utilised in the delivery of the Program) meets the following requirements:
 - a) be situated within the Australian Capital Territory;
 - b) compliance with the Occupational Health and Safety Act 1989 (ACT) without limiting the Organisation's obligations;
 - c) accessible for Participants with disability; and
 - d) contain amenities.
- (4) Prior approval must be sought from the Territory for the use of a venue.

3.4 Course Material / Administration

The Organisation is to:

- (1) provide all courses material required for the delivery of the training course including but not limited to:
 - a) enrolment forms;
 - b) training plans;
 - c) in class participation forms;
 - d) assessment feedback forms;
 - e) learner feedback forms;
 - f) trainer feedback forms;
 - g) recognition of prior learning forms;
 - h) training attendance forms; and
 - i) re-assessment strategy for any participants deemed not yet competent.
- (2) develop customised training material bases on individual Participants requirements;

4. RE-SCHEDULING/CANCELLATIONS

- 4.1 In the event the Territory reschedules or cancels the Program due to insufficient numbers or other operational requirements, a minimum of ten (10) working days notice in writing will be provided to the Organisation.

5. METHODOLOGY

- 5.1 The Organisation must deliver the Program using techniques which conform to industry standard adult learning principles and the Territory's requirement of maximised learning outcomes.
- 5.2 The Organisation is to deliver the Program utilising one or more of the following learning methods:
- (1) blended learning;
 - (2) face-to-face learning;
 - (3) e-learning; and
 - (4) customised training courses including:
 - (i) the adaptation of currently delivered programs;
 - (ii) the production of new training material;
 - (iii) the ability to respond to the needs of individuals and groups within a training session; and
 - (iv) the ability to relate the topic to the needs of individual issues specific to the Participants.

6. SELECTION OF PARTICIPANTS

- 6.1 The Office for Aboriginal and Torres Strait Islander Affairs (OA&TSIA) will support the selection of participants in association with the Organisation. The emphasis in selecting participants will be on those who are assessed as being most likely to gain employment following successful completion of the program; i.e. those who:
- (1) are identified in the target population (refer to **Clause 3.2**);
 - (2) have skills and qualifications relevant to the workplace;
 - (3) have language skills that would enable them to operate successfully in the workplace; and/or
 - (4) are unemployed or who do not have significant work experience.

7. OUTCOMES

- 7.1 The Program aims to present a range of positive opportunities and outcomes for participants and their families including:
- (1) improving participants sense of engagement across the wider community with participants being more empowered to access a broad range of community services;

- (2) identifying and tailoring the needs of the participants into appropriate wrap around services;
- (3) improving individual educational and employment opportunities;
- (4) creating a sense of community connection and social inclusion;
- (5) reducing the risk of re-offending;
- (6) providing access to a nationally recognised qualification; and
- (7) training delivered in a flexible, supporting, and safe environment.

8. PERFORMANCE REQUIREMENTS

8.1 Advertising and Promotion

The ACT Aboriginal and Torres Strait Islanders Job Readiness Support Program is to be advertised and promoted with a clear outline of the purpose, target group and eligibility criteria.

8.2 Flexible Service

The Program is to be flexible in approach with a focus on sustainability and ensuring maximum opportunity for eligible people to access the service.

8.3 Confidential Records

The Organisation will maintain confidential records on eligible Participants. Records will include pickup and drop-off locations, as well as the primary reason for the requests to use the service. Record keeping must comply with the provisions of the *Privacy Act 1988*.

8.4 Participants Feedback

The Organisation will be required to demonstrate that a range of mechanisms to receive Participants feedback is being implemented and will provide evidence that service delivery and overall service planning are modified, and improved, as a result of this feedback.

9. OUTPUTS

9.1 The Organisation is to work with the Territory to evaluate the programs at completion of each program.

9.2 The Organisation to follow up with participants for a 6-12 month period at the completion of the course to assist enhancement of employment opportunities.

10. SURVEYS

- 10.1 The Organisation is to encourage the participants to complete a survey form at the completion of each Program.
- 10.2 The Organisation is to provide the completed survey forms to the Territory within 30 days of the completion of each Program.
- 10.3 The Organisation is to provide the following completed paperwork at the completion of each Program to the Territory:
- (1) an attendance list of all participants;
 - (2) enrolments;
 - (3) training forms;
 - (4) learner evaluations;
 - (5) trainer evaluations;
 - (6) in class participation assessments;
 - (7) written assessment feedback forms; and
 - (8) a re-assessment strategy for any participants deemed not yet competent.

11. REPORTING

- 11.1 The Organisation will provide a report against the following Performance Indicators at the completion of each Program:

Quantitative Performance Indicators

- (1) the number of participants that attend the program;
- (2) the number of hours used for each program;
- (3) the number of Participants that complete the program and obtain a certificate; and
- (4) the number of the Participants who do not complete the program.

Qualitative Performance Indicators

- (1) current records of attendees;
- (2) training attendance Form;
- (3) written Assessment Feedback Form / Complaint Feedback Form;
- (4) a re-assessment strategy for any Participants deemed not yet competent; and
- (5) description of support services provided to participants and their families.

- (6) Report on participants post six months program completion on progress towards employment

12. PERFORMANCE EVALUATION

12.1 The following key performance indicators may be adopted for the performance evaluation and will be negotiated with the successful Organisation:

- (1) the quality of the training course as measured by survey reports provided by the Participants;
- (2) compliance with the reporting requirement;
- (3) the Participants satisfaction rating;
- (4) course material and content of the training course;
- (5) whether the course material and training personnel provided by the Organisation were adequate;
- (6) whether the training courses were delivered within the agreed timeframes;
- (7) Quantative Indicators; and
- (8) Statistical data on numbers of participants:
 - a) gaining employment; and
 - b) accessing further training/education courses

ATTACHMENT 2 – PRICING SCHEDULE

- (1) Tenderers must complete the following Pricing Schedule.
- (2) All prices indicated must be inclusive of GST.
- (3) Tenderers must provide a lump sum total cost for the provision of the Services listed at **section 3, Attachment 1** of the Statement of Requirements.
- (4) Tenderers are to base their price on per Program with a minimum of twelve (12) and a maximum of twenty (20) students per Program.

Lump Sum Total Cost	\$
Per Program	

- (5) Tenderers must detail the costs of any disbursements that will be associated with the provision of the Services.

Disbursements	Cost

- (6) Cancellation Policy: Tenderers are to outline their cancellation policy and applicable fees.
- (7) Pricing Increases: Tenderers are to outline their pricing mechanism for increases beyond Year 1.

ATTACHMENT 3 – TENDERER DECLARATION

I/We tender to the Territory for the ACT Aboriginal and Torres Strait Islanders Job Readiness Support Program on behalf of Community Services Directorate at the GST-inclusive prices specified in this Tender.

I/We have provided details of any information I/we wish to be treated as confidential in any resulting contract, in accordance with Part 11 of the *Standard Conditions of Tender – Services*.

I/We undertake to provide insurance policies if selected as the preferred tenderer prior to entering into a contract with the Territory.

I/We have sighted all addenda to this RFT.

<hr/>		AND/OR	<hr/>	
Full Name and / or Name of Company			Trading Name (<i>Business Name</i>)	
<hr/>			<hr/>	
ACN (Australian Companies Number)		OR	ABN (Australian Business Number)	
<hr/>			<hr/>	
Business Address			Postal Address	
<hr/>			<hr/>	
State	P/Code		State	P/Code
<hr/>	<hr/>		<hr/>	<hr/>
Telephone No	Mobile No	Facsimile No	Email address	
<hr/>	<hr/>	<hr/>	<hr/>	
Name of ACT Professional Standards Scheme		Upper Limit of capped Professional Indemnity Liability Insurance		
<hr/>		<hr/>		
Tenderer's Representative		(include telephone number)		
<hr/>		<hr/>		
Position Held by Tenderer's Representative				
<hr/>				
Signature of Director if corporation else Tenderer		Printed Name		
<hr/>		<hr/>		
Date				
<hr/>		<hr/>		
Signature of 2nd Director if corporation else Witness		Printed Name		
<hr/>		<hr/>		

ATTACHMENT 4 – DRAFT AGREEMENT AND CONFIDENTIAL TEXT

DRAFT AGREEMENT

Please review the Services Agreement template and note below any issues that the Tenderer intends to raise during negotiations if selected as the Preferred Tenderer. Responses to this section will not be assessed as part of the tender evaluation.

Assessment of a Tenderer as the Preferred Tenderer is not on the basis that the Territory agrees with any changes to the terms of the template agreement that is issued under this RFT.

CONFIDENTIAL TEXT

The Government Procurement Act 2001 (ACT) requires that the public text version contract over \$25,000.00 be published on the Shared Services Procurement contract register web site.

Tenderers must specify in writing any information they believe is confidential within their Tender or which they require to be kept confidential in any contract that results from this procurement.

Under Section 35 of the Act grounds on which information may be omitted from the public text version of a contract are:

- a) Specified personnel;
- b) Individual components of pricing; and
- c) Trade secret and information that may put public safety or the security of the Territory at risk.

Please indicate any details of this Tender your company considers to be confidential text in accordance with the ACT.

ATTACHMENT 5 – STATUTORY DECLARATION

Statutory Declarations Act 1959 (Cwlth)

I, _____ (name) of _____
_____ (address and occupation) make the following

declaration under the *Statutory Declarations Act 1959 (Cwlth)*.

1. The information and details specified in the following 5 pages, titled 'Ethical Suppliers Declaration', are, I believe, correct as of the date of this declaration.
2. I understand that a person who intentionally makes a false statement in a statutory declaration is guilty of an offence under section 11 of the *Statutory Declarations Act 1959*, and I believe that the statements in this declaration are true in every particular.

Signature of person making the declaration

Declared at _____ (place)

on _____ (day) of _____ (month) (year)

Before me,

Signature of person before whom the declaration is made

Full name, qualification and address of person before whom the declaration is made (in printed letters).'

Note 1 A person who intentionally makes a false statement in a statutory declaration is guilty of an offence, the punishment for which is imprisonment for a term of 4 years - see section 11 of the *Statutory Declarations Act 1959*.

Note 2 Chapter 2 of the *Criminal Code* applies to all offences against the *Statutory Declarations Act 1959* - see section 5A of the *Statutory Declarations Act 1959*.

Note 3 'A person before whom a statutory declaration may be made is prescribed under the *Statutory Declarations Regulations 1993 (Cwlth)* as amended from time to time and includes, but is not limited to, a justice of the peace, a legal practitioner or a police officer.'



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

Standing Committee on Health, Ageing and Community Services:
Annual and Financial Reports 2013-2014

Dr Chris Bourke (Chair), Mr Andrew Wall (Deputy Chair), Ms Yvette Berry, Ms Nicole Lawder

ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON 3
QTON-14/41

Asked by Mr Andrew Wall on 6 November 2014: Ms Natalie Howson took on notice the following question(s):

[Ref: Hansard Transcript 6 November 2014 [PAGE #4]]

In relation to: Changes to the program in the transition from CHANCES to the new Aboriginal and Torres Strait Islanders job readiness support program.

How many participants went through CHANCES program as it was and are now currently going through the Aboriginal and Torres Strait Islanders job readiness support program?

MINISTER RATTENBURY: The answer to the Member's question is as follows:–

The CHANCES Program was initially piloted in 2011-12 with 30 participants. The pilot was extended and funded in the 2012-13 Budget with another 30 participants.

The CHANCES Program was not required to report on participants at the end of the program and current employment status is unknown.

The ACT Aboriginal and Torres Strait Islander Job Readiness Support Program was tendered in June 2014 and currently there are 16 participants.

The Job Readiness Program provides continuous support for 12 months and employment figures will be reported in subsequent years.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date:

 16/11/14

By the Minister for Aboriginal and Torres Strait Islander Affairs, Mr Shane Rattenbury MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

Standing Committee on Health, Ageing and Community Services:
Annual and Financial Reports 2013-2014

Dr Chris Bourke (Chair), Mr Andrew Wall (Deputy Chair), Ms Yvette Berry, Ms Nicole Lawder

ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON 4
QTON-14/42

Asked by Mr Andrew Wall on 6 November 2014: Ms Natalie Howson took on notice the following question(s):

[Ref: Ref: Hansard Transcript 6 November 2014 [PAGE #4-5]]

In relation to: Changes to the program in the transition from CHANCES to the new Aboriginal and Torres Strait Islanders job readiness support program.

With the rebranding of the program, how much money was spent on rebranding, changing promotion?

MINISTER RATTENBURY: The answer to the Member's question is as follows:—

A new name for the program was needed as the name "CHANCES" is owned by Capital Careers Pty Ltd. The program was tendered as the ACT Aboriginal and Torres Strait Islander Job Readiness Support Program. There was no cost involved in the rebranding.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date:

 16/11/14

By the Minister for Aboriginal and Torres Strait Islander Affairs, Mr Shane Rattenbury MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY



STANDING COMMITTEE ON HEALTH, AGEING AND COMMUNITY SERVICES
ANNUAL AND FINANCIAL REPORTS 2013-2014

Dr Chris Bourke (Chair), Mr Andrew Wall (Deputy Chair), Ms Yvette Berry, Ms Nicole Lawder

**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON 5
QTON-14/43**

Asked by Mr Andrew Wall on 6 November 2014: Ms Maureen Sheehan took on notice the following question(s):

[Ref: Ref: Hansard Transcript 6 November 2014 [PAGE #29]]

In relation to: The ACT Women's Micro credit Program.

What is the total pool of funds that are available? Can CSD provide the amount of money and a list of some of the successful programs undertaken in the last 12 months?

MINISTER BURCH: The answer to the Member's question is as follows:–

The women's micro credit program *Brilliant Ideas* was developed and managed by Lighthouse Business Innovations. A total of \$150,000 over a period of three years was granted to Lighthouse for the period 2010 to 2013. The program is self sustaining after the three year period.

The ACT Women's Microcredit Program through *Brilliant Ideas* was designed to support the objectives of the ACT Women's Plan and the ACT Government's commitment to advance the economic status of women in the Territory. Directed at women on low incomes, the program aimed to assist women into employment, reduce dependency on government benefits; and increase the financial security of participants.

The program provided relevant training, mentoring and other supports to help women on low incomes transition to the world of business alongside the loans. It also connected participating entrepreneurs to the wide range of resources available to assist business development in the ACT.

Almost 450 women have been involved in the program including loan recipients and other women interested in developing a business. They have participated through consultations, peer groups, seminars and workshops and external events. An additional 30 women have provided support to the program through peer groups and mentorships.

The breakdown of loans and participants over the three year period is as follows:

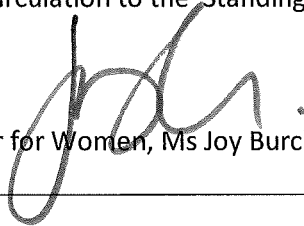
Total number of enquiries	Number of loan applications	Number of Loans awarded	Average Loan	Average time to repay in full including loans written off	Number of women participating in the program
564	60	41	\$2,554.84	678 days	450

Several businesses supported through the ACT Microcredit program are showing growth and are making a contribution to the ACT economy. As an example, Elizabeth Scott of Canberra Academy of Dramatic Art has created significant employment and contractor opportunities through the establishment of a commercial drama school in Canberra, introducing diplomas that are now eligible for government subsidy, making enrolment more attractive and affordable for students; and Jahne Meyer of Envirolove has increased her client base for its waste management services and secured government contracts for consultancies.

Remaining capital from repayments made by the women's micro credit program Brilliant Ideas loan recipients has been combined with the capital funding under the new program.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:



Date:

17.11.14

By the Minister for Women, Ms Joy Burch MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY



STANDING COMMITTEE ON HEALTH, AGEING AND COMMUNITY SERVICES:
ANNUAL AND FINANCIAL REPORTS 2013-2014
Dr Chris Bourke (Chair), Mr Andrew Wall (Deputy Chair), Ms Yvette Berry, Ms Nicole Lawder

**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON 6
QTON-14/44**

Asked by Mrs Nicole Lawder on 6 November 2014: Ms Sue Chapman took on notice the following question(s):

[Ref: Ref: Hansard Transcript 6 November 2014 [PAGE #31-32]]

In relation to: Attendance numbers of courses run by Women's Information Service

Can CSD provide the numbers of women seeking to attend courses run by Women's Information?

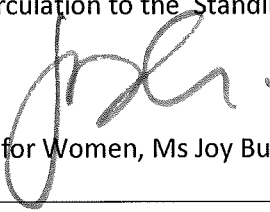
MINISTER BURCH: The answer to the Member's question is as follows:-

2013-14 Support Groups, Courses, Workshops and Information Sessions provided by Women's Information and Referral Centre (July to December) and Women's Information (January to June)

2013-14	
Support Groups, Courses, Workshops and Information Sessions	
Name of Course	Total Participants
1. When Being Angry No Longer Works	8
2. Emotional Mastery	8
3. Public Speaking for Women	8
4. Promoting yourself in the Workplace	33
5. Seven Types of Busy	22
6. Spanish Financial Session - CARE/WIRC	26
7. Be your Own Financial Planner	38
8. Maximising your Options for women over 60	17
9. Financial Friday	25
10. Self Esteem Assertiveness	11
11. Creative Resilience	5
12. Yourself Worth and Wellbeing	9
13. Self Esteem and Assertiveness for Carers	10
14. It is Time to Talk - DV Group	9
15. Building Resilience in Time of Change	33
TOTAL	262

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

A handwritten signature in black ink, appearing to be 'J. Burch', written over the printed name.

Date:

17.11.14

By the Minister for Women, Ms Joy Burch MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY



STANDING COMMITTEE ON HEALTH, AGEING AND COMMUNITY SERVICES:
ANNUAL AND FINANCIAL REPORTS 2013-2014

Dr Chris Bourke (Chair), Mr Andrew Wall (Deputy Chair), Ms Yvette Berry, Ms Nicole Lawder

**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON 7
QTON-14/45**

Asked by Ms Nicole Lawder on 6 November 2014: Ms Sue Chapman took on notice the following question(s):

[Ref: Ref: Hansard Transcript 6 November 2014 [PAGE #32]]

In relation to: Women's Information Service and access to services through ACT court order mandate.

How has the change of your service delivery model affecting that, if at all?

MINISTER BURCH: The answer to the Member's question is as follows:--

Where women are ordered to participate in a domestic violence support group, they are now referred to the Domestic Violence Crisis Service who have the relevant expertise and are being funded to provide those groups.

The change of service delivery has not affected the availability of such courses. Information and referral is provided to women as required.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date:

17.11.14

By the Minister for Women, Ms Joy Burch MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY



STANDING COMMITTEE ON HEALTH, AGEING AND COMMUNITY SERVICES
ANNUAL AND FINANCIAL REPORTS 2013-2014
Dr Chris Bourke (Chair), Mr Andrew Wall (Deputy Chair), Ms Yvette Berry, Ms Nicole Lawder

**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON 8
QTON-14/46**

Asked by Ms Nicole Lawder on 6 November 2014: Ms Maureen Sheehan took on notice the following question(s):

[Ref: Ref: Hansard Transcript 6 November 2014 [PAGE #41-42]]

In relation to: Transition to NDIS – Applied Principles

In terms of what responsibility will be retained by Disability ACT or CSD more generally and those that may go to NDIS, do you have a diagram as to who will be doing which bits? It might be by age or stage as well?

MINISTER BURCH: The answer to the Member's question is as follows:–

The Council of Australian Governments (COAG) agreed the *“Principles to determine the responsibilities of the NDIS and other service systems”* at the meeting held on 19 April 2013. The principles outlined in this document are being used by NDIS trial sites to determine the funding and delivery responsibilities of the NDIS and mainstream services. The principles are detailed across eleven domains.

1. Health
2. Mental health
3. Early childhood development
4. Child protection and family support
5. School education
6. Higher education and Vocational Education and Training (VET)
7. Employment
8. Housing and community infrastructure
9. Transport
10. Justice
11. Aged Care.

The Applied Principles and tables of support are available on the COAG website at the link below.
<http://www.coag.gov.au/node/497>

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date:

17. 11. 14

By the Minister for Disability, Ms Joy Burch MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY



STANDING COMMITTEE ON HEALTH, AGEING AND COMMUNITY SERVICES.
ANNUAL AND FINANCIAL REPORTS 2013-2014

Dr Chris Bourke (Chair), Mr Andrew Wall (Deputy Chair), Ms Yvette Berry, Ms Nicole Lawder

ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON 10
QTON-14/48

Asked by Ms Nicole Lawder on 6 November 2014: Ms Joy Burch took on notice the following question(s):

[Ref: Ref: Hansard Transcript 6 November 2014 [PAGE #62]]

In relation to: Page 19 of the Annual Report, sector development grants.

Can CSD provide a list of the sector development grants to 20 organisations for \$20,000 under a Governance and Financial Management Package and 18 organisations of \$50,000 under a Business Investment Package?

MINISTER BURCH: The answer to the Member's question is as follows:–

All recipients of NDIS Sector Development Fund Governance and Financial Management Packages and Business Investment Package grants are listed at:

http://www.communityservices.act.gov.au/disability_act/national_disability_insurance_scheme/services-providers

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date:

17.11.14

By the Minister for Disability, Ms Joy Burch MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, AGEING AND COMMUNITY SERVICES:
ANNUAL AND FINANCIAL REPORTS 2013-2014

Dr Chris Bourke (Chair), Mr Andrew Wall (Deputy Chair), Ms Yvette Berry, Ms Nicole Lawder

ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON 11
QTON-14/49

Asked by Mr Andrew Wall on 7 November 2014: Dr Mark Collis took on notice the following question(s):

Ref: Hansard Transcript 7 November 2014 PAGE # 10

In relation to: Auditor-General's Report in 2013 into Care and Protection

Of the one Recommendation not agreed to, of the 66 Recommendations, why was it not agreed?

MINISTER GENTLEMAN: The answer to the Member's question is as follows:—

Recommendation 8(e):

That Justice and Community Safety Directorate should facilitate a process to assist the Public Advocate and Human Rights Commissioner better undertake their roles, by:

- (a) identifying how funding, when needed, is to be provided to the Human Rights Commission to undertake major inquiries/investigations on 'systemic matters' (High-Priority)

The Government Response: Not agreed

The Justice and Community Safety Directorate advise that the *Financial Management Act 1996* provides a clear framework for the appropriation of funds through the budget process and the making of provisions for unexpected events (through the Treasurer's Advance). There are clear guidelines about how funding is bid for, and there are clear guidelines and criteria in relation to Treasurer's Advances.

Approved for circulation to the Select Committee on Health, Ageing, Community and Social Services

Signature:

Date:

9/12/14

By the Minister for Children and Young People, Mick Gentleman MLA

INSTRUCTIONS FOR ANSWERING QUESTIONS TAKEN ON NOTICE (QTON):

OLARIS #: xx/XXXXX

Page 1 of 3

1. Answers to QToNs should be lodged in signed hard copy (not emailed) to the Committee Support office within **5 working days of the hearing day when the question was taken on notice**. Day 1 is the first working day after the day of the hearing in which the question is taken on notice. *Example: If the question is taken on notice on Monday, the answer should be submitted by close of business the following Monday (even if the hearings for the portfolio stretch across several days).*
2. Where an answer provides a referral to sources of information in published documents, the answer should include the name of the document, the author and / or agency publishing the document, page number/s, and a hyperlink to the document, if applicable.

MR WALL: I might just ask a few questions about the Auditor-General's report that was done in 2013 into care and protection. I believe that the government's response to that was presented at the beginning of this year. I was just wondering, minister, if you can provide an update of the recommendations that were agreed with, how their implementation is going and what work is being done on the other recommendations?

Mr Gentleman: Yes, sure. I will get directorate staff to give you the key details on that, but we have been responding to the Auditor-General's report.

Mr Collis: Mark Collis, Office of Children, Youth and Family Support. The Auditor-General's report made 66 recommendations to which the government agreed to 62. The general theme of the Auditor-General's report highlighted the need for improvement in areas like recordkeeping and regulation of out-of-home care, audit risk analysis and workforce planning and capacity and cross-government collaboration. They were the general themes that came out of that.

A report in April to the Standing Committee on Public Accounts at that point of the 62 recommendations that were agreed to, 28 of those had been completed. As of 29 October—which was last week—46 of those 66 recommendations are now complete. So we are moving quite quickly on those partly, Mr Wall, because many of the recommendations relate to the delivery of our integrated management system and the delivery of projects to sit around the out-of-home care strategy. So the integrated management system for us is now fully delivered as of September. So that is a complete information and quality assurance system right across every single process. So every policy, procedure and practice in care and protection over the past 18 months, two years has been reviewed, has been updated, has been put into an electronic portal so that it is accessible on a real-time moment by every worker in our care and protection system.

So with the delivery of that, a whole range of those recommendations around recordkeeping and compliance and so forth were achieved. I am pleased to acknowledge we presented this to the Public Advocate a demonstration of the integrated management system and the feedback we have had has been absolutely positive and very excited by the fact that we have gone beyond what, I think, was ever envisaged in terms of that space. So we are very pleased with that.

The final completion of all recommendations is due in June next year. We believe that we are way on track to actually deliver that, probably hopefully earlier. Aspects of the out-of-home care strategy which were funded in this year's budget which go to other aspects of the Auditor-General's report include the trial in therapeutic assessment, so we are currently recruiting and getting a service model and will be putting in a trial around that. The other aspects of the out-of-home care strategy as we move forward will be instrumental in achieving most of the rest of those recommendations.

MR WALL: You said that there were 62 that the government had agreed, recommendations the government had agreed on of the 66 made by the Auditor-General. For the four remaining, what were the reasons for not agreeing with and implementing those changes?

Mr Collis: The four remaining, three were agreed in principle and there were differences in how we wanted to deliver on those. There was one recommendation not agreed to. I do not have that record in front of me. I would need to take that on notice.



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

Standing Committee on Health, Ageing and Community Services:
Annual and Financial Reports 2013-2014

Dr Chris Bourke (Chair), Mr Andrew Wall (Deputy Chair), Ms Yvette Berry, Ms Nicole Lawder

ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON 12
QTON-14/50

Asked by Dr Chris Bourke on 7 November 2014: Ms Maureen Sheehan took on notice the following question(s):

Ref: Hansard Transcript 7 November 2014 PAGE # 28

In relation to: Emergency Relief Funding provided by organisations

You have said \$1.5 million is what the ACT is putting into emergency relief funding. Do you have any idea of what those other organisations are putting in in terms of dollars?

MINISTER GENTLEMAN: The answer to the Member's question is as follows:–

In 2013-14, the ACT Government provided \$1.169 million (GST excl.) to three organisations to administer the Emergency Material and Financial Aid (EMFA) program: approximately \$335,000 (GST excl.) each to UnitingCare Kippax and St Vincent de Paul, and \$500,000 (GST excl.) to the Salvation Army.

The Directorate does not have figures on the money that these organisations put into their emergency relief programs, outside of ACT Government funding.

However, we can ascertain a breakdown of the funding sources for these programs, based on their performance reports. The January-June 2014 Performance Reports are available for St Vincent de Paul and UnitingCare Kippax, and the January-June 2013 Performance Report is available for the Salvation Army.

These reports show that St Vincent de Paul emergency relief receives 47% of its funding from the ACT Government, 22% from the Commonwealth and 31% from other sources, such as donations and corporate funding.

UnitingCare Kippax emergency relief receives 77% of its funding from the ACT Government and 23% from other sources.

Salvation Army emergency relief receives 60% of its funding from the ACT Government, 20% from the Commonwealth and 20% from other sources.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:



Date: 13-11-14

By the Minister for Community Services, Mick Gentleman MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

Standing Committee on Health, Ageing and Community Services:
Annual and Financial Reports 2013-2014

Dr Chris Bourke (Chair), Mr Andrew Wall (Deputy Chair), Ms Yvette Berry, Ms Nicole Lawder

ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON 14
QTON-14/52

Asked by Mr Andrew Wall on 7 November 2014: Mr Mick Gentleman took on notice the following question(s):

[Ref: Hansard Transcript 7 November 2014 [PAGE #32-33]]

In relation to: Micro credit loan scheme

How many loans have been administered through the course of the scheme to each group?

MINISTER GENTLEMAN: The answer to the Member's question is as follows:–

- The Micro Credit Program commenced in February 2014.
- In the first six months of the program, eight applications were received and six approved. The total amount of loans issued under the program is \$28,000.00.
- The performance report provided by Lighthouse for the period 1 April 14 to 30 September 14, states there have been 6 approved loans in that period; 3 women and 3 people who identified as either gay, lesbian, transgender or intersex.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:  Date: 19/11/14

By the Minister for Community Services, Mr Mick Gentleman MLA

INSTRUCTIONS FOR ANSWERING QUESTIONS TAKEN ON NOTICE (QTON):

1. Answers to QToNs should be lodged in signed hard copy (not emailed) to the Committee Support office within **5 working days of the hearing day when the question was taken on notice**. Day 1 is the first working day after the day of the hearing in which the question is taken on notice. *Example: If the question is taken on notice on Monday, the answer should be submitted by close of business the following Monday (even if the hearings for the portfolio stretch across several days).*
2. Where an answer provides a referral to sources of information in published documents, the answer should include the name of the document, the author and / or agency publishing the document, page number/s, and a hyperlink to the document, if applicable.

MR WALL: What supports are then provided for such heterosexual, non-Indigenous males?

Mr Gentleman: I will pass on to our directorate for the details.

Ms Howson: I was just whispering in the minister's ear around there is a range of programs that are administered through the economic development directorate that are available for broad-based business development across the community. My understanding is that they do have associations with the Canberra Business Council, Mr Wall, but we would need to refer that to our colleagues in the economic development directorate to get you specific responses. But I am confident there are a range of programs. Of course, our directorate is particularly focused on supporting the most disadvantaged in the community and the nature of these programs is to target those people, those groups, that are not successful in navigating and engaging in the broader service system, particularly in terms of economic participation.

MR WALL: How many loans have been administered through the course of the scheme?

Ms Sheehan: Thank you. In the first six months of its operation, 26 loans I granted.

MR WALL: So it is under the amalgamation of—

Ms Sheehan: Sorry, \$28,000 worth of loans were granted, and that was for eight loans.

MR WALL: Eight loans. And the other 18 were done under the women's micro credit scheme, is that correct?

Ms Sheehan: I cannot—

Mr Gentleman: We will come back to you with the details of it.

MR WALL: What sort of loan terms are the loans issued over?

Ms Sheehan: I do not know the answer to that question.

Mr Gentleman: I might ask Mr Matthews to come down and help us out with that.

Mr Matthews: Good morning, David Matthews, Executive Director, Housing and Community Services with some background in this area. Generally the loans are over a two-year period. Initially they are very much start-up loans, just to get businesses literally off the ground in their first iteration. One of the improvements with this program as well was to give Lighthouse the capacity to come back and to give subsequent loans which would be at a low interest rate to help with that next stage of business development. But also in the design of this program we have worked very closely with Westpac Bank who provide some of the loan finances. One of the clear objectives is to provide a pathway to mainstream lending, whether it be with Westpac or other financial institutions.

So, clearly, over time the expectation is not that people continue to receive micro credit finance but that after their business seeks to get established, has an income source, has a track record of performance

which is more able to be sold to financial institutions, that people are supported to do that. That is one of the business development support activities provided by Lighthouse.



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, AGEING AND COMMUNITY SERVICES:
ANNUAL AND FINANCIAL REPORTS 2013-2014
Dr Chris Bourke (Chair), Mr Andrew Wall (Deputy Chair), Ms Yvette Berry, Ms Nicole Lawder

ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON 16
QTON-14/54

Asked by Ms Nicole Lawder on 7 November 2014: Mr Mick Gentleman took on notice the following question(s):

[Ref: Hansard Transcript 7 November 2014 [PAGE #48]]

In relation to: Consultation with seniors prior to the older persons assembly to think of the questions or motions that might be put, initially Tuggeranong was left off that consultation list.

What was the consultation for the Older Person's Assembly process that went through and why was Tuggeranong left off the initial consultations?

MINISTER GENTLEMAN: The answer to the Member's question is as follows:–

In partnership with the 2014 Older Persons Assembly Steering Committee and the ACT Ministerial Advisory Council on Ageing, the ACT Community Services Directorate, Office for Ageing, developed a schedule of forums to maximise the attendance of a broad cross-section of the ACT community.

The 2nd Older Persons Assembly Community Consultation Forums were targeted geographically one North and one South, as well as including an evening session and a Multicultural session. The initial sessions were held:

- Monday 16 June 2014 - 10.30am to 12.30pm held at the Weston Neighbourhood Hall, Weston – this was the initial Southside session;
- Wednesday 18 June 2014 - 6.00pm to 8.00pm held at the Theo Notaras Multicultural Centre, City – this was the Evening session;
- Friday 20 June 2014 - 10.30am to 12.30pm held at Nature Conservation House, Belconnen - was the Northside session; and
- Monday 23 June 2014 - 10.30am to 12.30pm held at Theo Notaras Multicultural Centre, City – was the Multicultural Community Forum.

The selection of Weston Neighbourhood Hall for the Southside Community Consultation Forum was based both on the Australian Bureau of Statistics information highlighting the Weston Creek region being a district of high portions of retiree's as well as the Weston Creek district having several retirement villages and senior services.

The Australian Bureau of Statistics data indicated in the ACT, 11% of the population (38,700 people) were aged 65 years and over at June 2011. The Canberra suburbs with the highest proportions of people aged 65 years and over in 2011 were Page (24%) in the north of the territory, and Weston (22%), Isaacs (21%) and Hughes (20%) in the south. (Source: Australian Bureau of Statistics <http://www.abs.gov.au/ausstats/abs@.nsf/Products/3235.0~2011~Main+Features~Australian+Capital+Territory?OpenDocument#PARALINK2>).

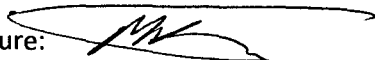
Due to public demand an additional Community Consultation Forum was held on Thursday, 10 July 2014, from 1.00pm to 3.00pm at the Tuggeranong Seniors Centre, 101 Cowlshaw Street Greenway.

Advertisements prompting all of the 2nd Older Persons Assembly Community Consultation Forums – including the additional Tuggeranong Seniors Centre Forum - were blanketed across the ACT region and included –

- The Canberra Times – advertisements
- The Chronicle – advertisements
- The Multicultural E-News Bulletin
- The Seniors E-News Bulletin
- Promotion on the ACT Community Services Directorate – website, Twitter and Facebook

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:



Date: 19/01/14

By the Minister for Ageing, Mr Mick Gentleman MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, AGEING AND COMMUNITY SERVICES:
ANNUAL AND FINANCIAL REPORTS 2013-2014

Dr Chris Bourke (Chair), Mr Andrew Wall (Deputy Chair), Ms Yvette Berry, Ms Nicole Lawder

ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON 17
QTON-14/55

Asked by Ms Yvette Berry on 7 November 2014: Mr Nic Manikis took on notice the following question(s):

[Ref: Hansard Transcript 7 November 2014 [PAGE #52-53]]

In relation to: Older persons Assembly survey responses.

Is there a breakdown of the actual ages of the people who participated in the survey? Where did you go? Whether the surveys were just an online survey or did you specifically target places where older people would be, like senior citizens groups and aged-care facilities and things like that?

MINISTER GENTLEMAN: The answer to the Member's question is as follows:–

The 2013 'How Age-Friendly is Canberra' survey was undertaken through the distribution of hard copy questionnaires at the 2013 Seniors Week Expo, Botanic Gardens Family Picnic Day and the Canberra Lifestyle and Retirement Expo. The survey was also distributed to the Ngunnawal Elders Council, Canberra Multicultural Community Forum's 'SMILE' Network and older tenants in public housing. 438 responses were received.

12 respondents were aged under 60 years, 254 were aged in their sixties, 119 were in their seventies, 38 were 80 years or older, and 15 persons did not specify their age.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date: 2/12/14

By the Minister for Ageing, Mr Mick Gentleman MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY



STANDING COMMITTEE ON HEALTH, AGEING AND COMMUNITY SERVICES
ANNUAL AND FINANCIAL REPORTS 2013-2014
Dr Chris Bourke (Chair), Mr Andrew Wall (Deputy Chair), Ms Yvette Berry, Ms Nicole Lawder

**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON 18
QTPN-14/56**

Asked by Mr Wall on 6 November 2014: Ms Kate Starick took on notice the following question(s):

[Ref: Ref: Hansard Transcript 6 November 2014 [PAGE #39]]

In relation to: FTE for Disability ACT and Therapy ACT

As we approach the end of 2016 and the end of the transition to the NDIS, what is the anticipated profile of staffing looking like?

MINISTER BURCH: The answer to the Member's question is as follows:-

By December 2016, Therapy ACT will have transitioned out of National Disability Insurance Scheme (NDIS) eligible therapy services. Those mainstream services which are currently part of the operations of Therapy ACT and are not NDIS eligible will continue to be provided. The final staffing levels have not yet been determined.

By December 2016 all clients in group homes receiving support from Disability ACT will have completed their assessment and planning with the National Disability Insurance Agency (the Agency). The staffing levels in 2016 cannot yet be determined. However, there will be no ACT Government direct support after June 2017.

In addition, there will be an ongoing staffing establishment to continue to provide policy and associated functions for the ACT Government. This will be attached to the central policy function currently within the Directorate.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

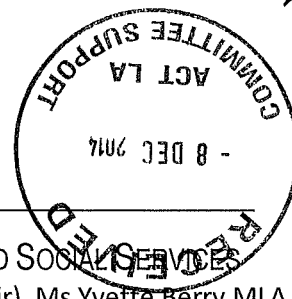
Date:

By the Minister for Disability, Ms Joy Burch MLA

18.11.14



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY



STANDING COMMITTEE ON HEALTH, AGEING, COMMUNITY AND SOCIAL SERVICES
Dr Chris Bourke MLA (Chair), Mr Andrew Wall MLA (Deputy Chair), Ms Yvette Berry MLA,
Ms Nicole Lawder MLA

Inquiry into referred 2013–14 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
Thursday 20 November 2014

Asked by Ms Lawder on 20 November 2014: Mr Barr took on notice the following question(s):

[Ref: Hansard Transcript 20 November 2014[PAGE 126]]

MS LAWDER: I am not sure if I am asking the right people anymore: are you able to tell me how many buildings are currently held by the government as community facilities?

Mr Barr: Yes, we should be able to do that. We may need to take it on notice to get the exact number.

Minister Barr - The answer to the Member's question is as follows:-

ACT Property Group manages 99 community facilities.

Other ACT Government agencies also have facilities that are used by community organisations including Arts, Sport and Recreation, Justice and Community Safety Directorate, Territory and Municipal Services Directorate and Education and Training Directorate.

Approved for circulation to the Standing Committee on Health, Ageing, Community and Social Services

Signature: *Andrew Barr*

Date: 4.12.14

By the Minister for Economic Development, Andrew Barr MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY



STANDING COMMITTEE ON HEALTH, AGEING, COMMUNITY AND SOCIAL SERVICES
Dr Chris Bourke MLA (Chair), Mr Andrew Wall MLA (Deputy Chair), Ms Yvette Berry MLA,
Ms Nicole Lawder MLA

Inquiry into referred 2013–14 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
Thursday 20 November 2014

Asked by Ms Lawder:

In relation to: Expenditure on community facilities

MS LAWDER: Once again, you may not be the right person or directorate, but I was interested in the cost of repairs and maintenance of government-held facilities for the 2013-14 year.

Mr Bailey: I understand that with the community facilities that came over, they spent around \$2 million on repairs and maintenance. ACT Property Group has a rolling program as well and we self-fund the majority of repairs and maintenance within the portfolio. The ACT Property Group is a fee-for-service business. It does fund a lot of the repairs and maintenance internally out of our budget. We get appropriation for large capital works. I can take on notice the total of what we have spent on just the community facilities and combine it with that.

Minister Barr: The answer to the Member’s question is as follows:–

Advice received from Community Services Directorate (CSD) indicates that the total 2013-14 repair and maintenance expenditure for properties transferred from CSD to the Chief Minister, Treasury and Economic Development Directorate as part of the changed administrative arrangements of 7 July 2014 is \$900,162.

ACT Property Group (ACTPG) manages 147 other properties. A portion of these are occupied by community organisations, some with mixed tenancy arrangements. The total expenditure on planned and unplanned maintenance and upgrades for ACTPG owned properties in 2013-14 was \$6.5 million and is detailed on page 22 of the TAMS Annual Report. As the ACT Property Group repairs and maintenance budget covers all managed properties, it is not possible to separately identify the expenditure that relates to the community occupied buildings.

Approved for circulation to the Standing Committee on Health, Ageing, Community and Social Services

Signature: *Andrew Barr* Date: 4.12.14

By the Minister for Economic Development, Andrew Barr MLA