



View results

Respondent

45

Anonymous

363:58

Time to complete

1. Full name

P01

2. Phone number

P03

3. Email *

P03

4. What is the name of the Service you wish to complain about? *

St Francis of Assisi Early Learning Centre

5. Have you raised the complaint directly with the Service?

- If **yes**, what was the response?

- If **no**, please indicate why you have chosen not to raise this issue with the Service? *

Yes I have tried to address several mentioned incidents with the Director through various methods (meetings, emails, an appraisal, text etc). When emailing, I never received any responses, and my concerns were never followed up until I approached the Director. Often during these times, however, she would tell me that she was too busy to talk, would not be able to have meetings with me or would have little conversations with me that did not resolve any issues.

6. What is your relationship to the Service? *

- ☐ Parent or Guardian
- ☒ Staff Member
- ☐ Other

7. How long have you had an association with the Service for? *

1 year

8. When did the incident(s) occur? Please indicate dates (or date ranges) and approximate times (if known).

*

I have attached a document with exact dates alongside my other documents that relate to this complaint

9. If there has been a delay in reporting, please state the reasons for the delay.

I have delayed reporting due to uncertainty of whether these incidents were impacting me or of any concern; however, I feel that there is cause for concern as there has been no change over the course of the year.

10. What are the names and date of birth of the children involved in the incident?

The children involved are between the ages of 4-5

11. What are the names of the educators(s), staff member(s) or other persons involved in the incident?

12. Please tell us about the details of your complaint.

You may wish to consider such details as:

What happened?

Where did it happen?

Has it ever happened before?

Who was present?

Who was involved?

Have you discussed the incident with anyone else?

Has any action been taken?

I have enclosed the following details in the email I have sent through.

13. Do you have any other information (documents, memos, emails, photographs) that could substantiate the allegation(s)? If **yes**, please email a copy of these documents to complaintsCECA@act.gov.au.

Yes