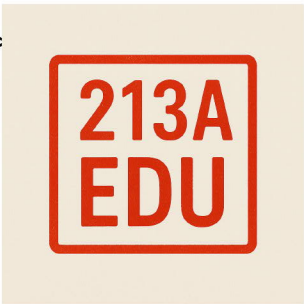


P01

From: Regulatory Support <P03>
Sent: Monday, 29 January 2024 5:44 PM
To: Withers, Nicole
Cc: P01, P01; Kinder Haven Symonston
Subject: 29/01/24 | Symonston Kinder Haven
Attachments: 20240129101639126.pdf; 20240129114241280.pdf
Importance: High



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Good afternoon P01,

The Nominated Supervisor was not advised that urgent medical attention was sought for the child's injury.

The child did attend the centre the following week and provided antibiotics to be administered while at the centre and the toe was bandaged, however the parent spoke to team members about the medication and not the NS and no message was passed on.

P01 (NS at the time) has spoken with team members today and an educator advised she was advised by the parent that medical attention was sought days after the incident. This information was also not passed on.

Please advise if you would like a Notification submitted now for this incident?

Please see attached incident report and medication record.

Kind regards,

P01



P01 P01
Senior Compliance Coordinator
VIC & ACT
m. P03
e. P03
a. P03



Regulatory Support
t. P03
e. P03
a. P03
p. P03





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From: Withers, Nicole <Nicole.Withers@act.gov.au>
Sent: Monday, January 29, 2024 9:44 AM
To: Kinder Haven Symonston <[P03](#)>
Subject: Symonston Kinder Haven

OFFICIAL: Sensitive - Legislative Secrecy

Dear Ms [P01](#)

The Regulatory Authority has become aware of a matter alleging that a child (1:0) sustained an injury to their toe at Symonston Kinder Haven on 14 December 2023 which resulted in the child attending the emergency department.






To date, the Authority has not received a notification via the ACEQA Portal regarding any such incident on this day. Could you please advise me of the details of the matter and provide any incident reports or other records relevant to the allegation.

If you could please provide this information by close of business Tuesday 30 January 2024, that would be appreciated.

Kind Regards,

Nicole Withers | Senior Investigator
Phone +61 (02) 6207 2635 | nicole.withers@act.gov.au
[Education and Care Regulation and Support](#) | Education | ACT Government
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www.education.act.gov.au | [Facebook](#) | [Twitter](#) | [Instagram](#) | [LinkedIn](#) | [CECA Facebook](#)

Hybrid work locations this week for me are:

Mon	Tues	Wed	Thur	Fri
				



I acknowledge the traditional custodians of the lands and waters where we live and work, and pay my respects to elders past, present, and future.

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