



C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	G8 Education Limited
Provider Number	PR-00000898
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Conder Early Learning Centre
Service Approval Number	SE-00009767
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaint alleging that a serious incident has occurred or is occurring
Please supply the following information: - Complainant name and contact details	P01 p01 - P03
Please supply the following information: - Name of child/children, gender and date of birth to whom complaint relates (if relevant)	P01 p01 - female DOB P02
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	21/8/20 1.18pm P01 allegedly sustained an injury to her fingers as a result of pulling a side table onto herself. Incident notified - NOT 40465800. Parent/educator heard a bang in the adjoining Nursery room. Upon entry to the room she found her child upset and under the fallen table. There was no sign of injury, however the next morning P01 awoke with bruising to her fingers and attended the doctors. Parent has concerns that her child has sustained 2 separate injuries while in the care of educator P01 and she appears to be slow to react to the injured child.
Please upload any relevant documentation	

Submitted By: P01P01



complaint.docx

parent complaint email

Contact Details

Name P01 P01 - Area Manager

Phone Number P03

Email Address P03