



C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Anglicare NSW South NSW West and ACT
Provider Number	PR-00005801
Provider Approval Status	Approved

Service

Service Legal Entity Name	Anglicare Canberra and Goulburn
Service Trading Name	Anglicare at Southern Cross ECS
Service Approval Number	SE-00011292
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaint alleging that a serious incident has occurred or is occurring
Please supply the following information: - Complainant name and contact details	P01 P01 Contact Number P03
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	06.02.2025 P01 P01 came in and wanted to let us know that her daughter, P01 P01 was touching herself last night inappropriately. When mum asked her where she learnt that from she said P01 P01, a teacher in P01's room. Mum said she does not believe this to be true but wanted to make us aware of the situation. P01 also told her mum that she learnt to poke herself from her mum, and that her mum does this to her, also something mum has said is untrue. P01 is not at work today but a conversation will be had with her when she is back to let her know what has been said and to see what she says about the situation. We will then follow up with mum so she knows the outcome
Please upload any relevant documentation	Documents to be submitted later.



Child Details

Child's Name	P01	P01
Child's Gender	Female	
Child's Date of Birth	P02	

Contact Details

Name	P01	P01
Phone Number	P03	
Email Address	P03	