



Inquiry into Appropriation Bill 2026–2027 and Appropriation (Office of the Legislative Assembly) Bill 2026–2027

Answer to question on notice

Asked by: Ms Fiona Carrick MLA

Addressed to: Minister for Transport

Reference: Transport – City and Environment Directorate

Hearing: 24 July 2026

In relation to: Woden Bus Interchange

Question received: 03 August 2026

Answer Due: 10 August 2026

Minister - I have had many constituents contact me about the lack of shelter at the new Woden bus interchange.

- 1) What is the government planning to do to address these concerns about lack of shelter at the new Woden bus interchange?
- 2) When will real-time service information be displayed on platforms at Woden bus interchange?

Tara Cheyne MLA: The answer to the Member's question is as follows:

- 1) The design of the Woden Interchange considered passenger amenity requirements, as well as passenger safety, including passive surveillance and CCTV coverage throughout the interchange. In balancing the need to protect passengers from the weather with the need to discourage antisocial behaviour, the design sought to provide as much shelter as possible while maintaining safety and visibility across the interchange.
There are currently no plans to make changes to the shelter provision at Woden Interchange.
- 2) The ACT Government remain committed to exploring opportunities to deliver real-time service information at key locations, including the Woden Bus Interchange.
Transport Canberra is progressing consideration for the replacement solutions that will integrate with the on-bus real-time information system to deliver accurate and reliable departure information. With the core real-time systems now established, this next phase is focused on enhancing customer-facing information across the network. Delivery requires coordination of technology selection, system integration and network-wide deployment to ensure a consistent, sustainable and future-ready outcome.

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Approved for circulation to the Select Committee on Estimates 2026–2027

Signature: 
By the Minister for Transport, Tara Cheyne MLA

Date: 12/8/26