



I01 Notification of Incident

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Incident

Provider

Provider Name	Teddybears Childcare Centre Pty Ltd
Provider Number	PR-00005870
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Teddy Bears Childcare Centre Macarthur
Service Approval Number	SE-40002200
Service Approval Status	Approved

Incident Details

Incident Type	Reg 12-Any incident involving serious injury or trauma to a child occurring while that child is being educated and cared for by an education and care service which a reasonable person would consider required urgent medical attention from a registered medical practitioner; or for which the child attended, or ought reasonably to have attended, a hospital
Incident Date	13/04/2021
Incident Time	03:20 PM
Location	Outdoors
Sub Location	Outdoor other
Location (Other)	Sandpit
General Activity at the time	Leisure-based program
Cause of Injury/Trauma	Fall/trip
Did Emergency Services attend	No



Further Details of the Incident

At around 3pm, P01 and another child from Honeys were playing in the sandpit when P01 tried to stand up but as he was doing so lost his balance and accidentally bumped his mouth on the corner of the sandpit and hurt his lower lip.

P01, the educator who was with the children quickly attended to him to check on his injury. She noticed that the lower lip had a cut and so she brought P01 into the room to get an ice pack and placed it on the cut.

P01 also looked at the inside of the mouth to check for further injuries and found nothing unusual. She also asked the assistance of another educator, P01 to have a look and aside from the cut on the lower lip did not find any other injury.

The bleeding on the lip stopped after sometime and P01 called Mum (P01) to inform her of the incident.

P01 wrote up the report and asked the other two educators to give and have Mum sign it off.

At around 4pm, P01 came to pick up her child. P01 one of the assistant educators handed P01 to her and said that P01 hurt his lip and that he is okay. At this stage, Mum did not get the chance to see and sign the incident report.

When P01 and P01 arrived home, she had a look at P01's mouth and noticed that his front tooth had been knocked out of his mouth and he had a hole in the front of his mouth as well as a blood blister that had formed.

P01 then called the centre and wanted to speak to someone from the room but no one was available. P01, the person who answered the call spoke to her instead and P01 told her what happened.

After speaking to Mum, she called P01 who already left for the day and related to her the conversation with Mum.

P01 then called Mum and explained to her what happened. Mum told her that she would be calling the centre the following day to discuss the incident further.

The next day (14th of April) I spoke to P01 and she told me what happened. Since P01 mentioned that she would be giving us a call, I waited for her to call but when I did not get any I called her at around 1pm.

She then said that she had sent over an email however I have not sighted it yet at the time of the phone call.

P01 told me that P01 had an emergency dental appointment at 10am today (14 April) so his mouth can be looked at. They took an xray of his mouth and was told that he would probably need a surgery as there is a damage to his gums.

A detailed report from the dentist will be sent through to P01 and she will give us a copy as soon as she receives it. We will then attach the report as an additional document.

Child's Name

P01 P01

Child's Date of Birth

P02

Submitted By: P01 P01



Child's Gender	Male
Was urgent medical attention sought by a registered practitioner and/or hospital	No
Type of Injury/Trauma	Tooth/dental injury
Part of the Body	Face/head
Details of Action Taken (e.g. First Aid)	P01 took P01 inside and got an ice pack and put on the cut on his lower lip and cleaned it with facial tissue and wipes. She and another educator also checked his mouth to check for further injury but did not find anything else other than the cut.
Please detail what steps were taken to ensure parents were notified as soon as practicable, including time, date and nature of notification	At 3.30pm on the 13th of April 2021, P01 called P01 (Mum) on her mobile and informed her of what happened.
Name of parent or guardian notified	P01 P01
Email of parent or guardian notified	P03
Phone number of parent or guardian notified	P03
Name of Witness to the incident	P01
Please detail what steps were taken or will be taken to prevent or minimise this type of incident in the future	Strengthen the supervision of the children and ensure that children are thoroughly examined following an injury.
Photos and Evidentiary Documents	
P01 P01 Incident Report (2).pdf	Incident, Injury, Trauma and Illness Record

Contact Details

Name	P01
Phone Number	P03
Email Address	P03