

**213A
EDU**

C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Goodstart Early Learning Ltd
Provider Number	PR-00001129
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Goodstart Early Learning Kambah
Service Approval Number	SE-00009784
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	P01P01 Centre Director
Please supply the following information: - Name of child/children, gender and date of birth to whom complaint relates (if relevant)	Child: P01 P01 Gender: Male DOB: P02
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	On 1 July 2020, Goodstart Centre Support received a notification from P01P01 , Centre Director regarding an alleged incident at the service at approximately 12:05pm. P01 alleges, P01 was found by the cook alone in the playground. P01 estimates the child was in the playground for approximately one minute. The parent (P01 P01 , Phone: P03) was notified at 12:40pm. The Area Manager (P01 P01 , P: P03) has been notified of the incident.
Please upload any relevant documentation	

Submitted By: **P01 P01**



Contact Details

Name	<u>P01</u> <u>P01</u>
Phone Number	<u>P03</u>
Email Address	<u>P03</u>