

P01



From: EDU Complaints CECA
Sent: Thursday, 9 December 2021 7:59 AM
To: P01
Subject: FW: Emergency complaint for childcare centre review

OFFICIAL: Sensitive - Legislative Secrecy

From: P01 P01 <P03>
Sent: Wednesday, 8 December 2021 9:02 PM
To: EDU Complaints CECA <ComplaintsCECA@act.gov.au>
Subject: Emergency complaint for childcare centre review

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hello,

I am writing to you regarding the childcare centre

The Imagination Play Station Child Development Centre, P03

I toured this centre and have serious welfare and safety concerns for the children attending.

I toured at 4pm on the 8th of December. The director had said one of the educators leaves to pick up her kids from school and does not return. It was only the director and one other staff there with 15 young children. The ratio was not correct for the age and number of children.

The centre is run in a house and I am unsure how it complied with licensing, it is rundown and unsafe. The top floor does not allow room for an adult and too many children and an adult trying to get them down would be too heavy for the floor. The in build slide is also splintering on the wood and children were using this. The centre is a small house and it is tiny and cramped. I don't believe it complies with COVID 19 regulations for space and number of children.

The windows to the outside area had children hanging out of them and I was concerned they would fall out. It was very dangerous and poorly set up. The "fairy garden" I was shown was up the side of the house, it was just a messy of bushes with visible cob webs and spiders needing maintenance and no child should be allowed up there. The director said she lets her personal golden retriever poke its head through a hole in the fence for the children to pat. This occurs in the fairy garden area up the side of the house and again does not seem safe for the children.

The facility's are run down and kids can easily climb on the equipment/shed roof and fall off. There is also no security, I walked in through the yard and into the centre where the kids were with no acknowledgement. Again very unsafe for the children.

Lastly the director is 67 years old and one of the main care givers. She does not appear fit to be working with young children and seemed to struggle with the kids.

I would like this centre to be reviewed as frankly I am astonished anyone would leave their child here.