

From: p01 p01
To: EDU-Complaints.CECA
Subject: Complaint - Childcare Centre Canberra
Date: Tuesday, 22 August 2023 3:33:16 PM
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Good afternoon,

My daughter is currently attending Kids Club in Rivett ACT (now owned by Affinity Education) before the takeover we were happy with the centre but since it has been very unorganised and seems to be going downhill. There has been a lot of staff leaving the centre and the past few weeks we have not had a cook/chef in the centre due to leave and they have not hired another cook during this period. We have seen various careers/directors in the kitchen 'preparing' food for the children that has unfortunately not been up to the standard of what they are used to. I have had my daughter come home many days complaining of food that tasted so bad she was unable to eat it and that they have been served frozen fruit (still frozen, straight from the bag) rather than fresh fruit.

I hope that you can investigate this as soon as possible.

Kind Regards,

p01 (P01) p01



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