



213A
EDU

C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Goodstart Early Learning Ltd
Provider Number	PR-00001129
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Goodstart Early Learning Turner
Service Approval Number	SE-00009786
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	P01 P01 Phone- P03
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	On the 11th of October 2021, Goodstart Centre Support Office was notified of an alleged incident involving Educator P01 P01 and Child P01 P01 . It is alleged that on the 07/10/2021 at approximately 2.50pm that educator P01 P01 observed P01 P01 crying and holding onto his hand as though it was sore, P01 was next to P01 and as P01 entered the room P01 turned and walked away, not acknowledging P01 . P01 P01 approached P01 , sat down with him and gave him a cuddle and asked 'what happened' and P01 began pointing at P01 . It alleged that P01 asked another child "what happened" and the child responded using single words, they listed ' P01 's hand' and the name ' P01 ' although P01 was on the other side of the room playing independently. P01 has then asked P01 what happened and she replied, 'all the time he is doing that with hands'. P01 then said 'Last time, P01 scratched P01 '.
Please upload any relevant documentation	



Child Details

Child's Name	P01	P01
Child's Gender	Male	
Child's Date of Birth	P02	

Contact Details

Name	P01	P01
Phone Number	P03	
Email Address	P03	