



213A
EDU

C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Goodstart Early Learning Ltd
Provider Number	PR-00001129
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Goodstart Early Learning Kambah
Service Approval Number	SE-00009784
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	P01, P01P01 M Phone: P03
Please supply the following information: - Name of child/children, gender and date of birth to whom complaint relates (if relevant)	Child: P01P01 Gender: Female DOB: P02
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	On 28/09/20 Goodstart Centre Support Office was notified of a parent complaint. Please see attached for the full complaint. The Area Manager (P01 P01, p: P03), is aware of the incident. Goodstart policy and procedure will be used to determine the next course of action.
Please upload any relevant documentation	

Submitted By: P01 P01



Kambah.docx

Incident Report

Contact Details

Name

P01P01

Phone Number

P03

Email Address

P03