



213A
EDU

C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Goodstart Early Learning Ltd
Provider Number	PR-00001129
Provider Approval Status	Approved

Service

Service Legal Entity Name	GoodStart Early Learning Limited
Service Trading Name	Goodstart Early Learning Kambah
Service Approval Number	SE-00009784
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	P01 P01 (Parent) - P03
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	On 14/11/2024, Parent P01 P01 raised concerns regarding her daughter P01 P01 (age 2y 2m). P01 has alleged that P01 has been subject to bullying by other enrolled children (names not specified) and there is a lack of supervision provided by educators. P01 has alleged that educators have not intervened when an incident has occurred between P01 and another enrolled child. The Centre director has been made aware and will contact the parent to discuss their concerns further.
Please upload any relevant documentation	Documents to be submitted later.



Child Details

Child's Name	P01P01
Child's Gender	Female
Child's Date of Birth	P02

Contact Details

Name	P01 P01
Phone Number	P03
Email Address	P03