

View results

Respondent

102 Anonymous

06:55

Time to complete

1. Full name

P01

2. Phone number

3. Email *

P03

4. What is the name of the Service you wish to complain about? *

Forrest Early Education and Care Centre

5. Have you raised the complaint directly with the Service?

- If **yes**, what was the response?- If **no**, please indicate why you have chosen not to raise this issue with the Service? *

No, We have heard that a group of children were left unattended in preschool ground after an educator came inside the room leaving a group of preschool children in the playground

6. What is your relationship to the Service? *

 Parent or Guardian Staff Member Other

7. How long have you had an association with the Service for? *

No

8. When did the incident(s) occur? Please indicate dates (or date ranges) and approximate times (if known). *

30th May, 2025 around noon

9. If there has been a delay in reporting, please state the reasons for the delay.

We heard it through community today

10. What are the names and date of birth of the children involved in the incident?

A group of children in preschool class

11. What are the names of the educators(s), staff member(s) or other persons involved in the incident?

The director and few educators in preschool class

12. Please tell us about the details of your complaint.

You may wish to consider such details as:

What happened?

Where did it happen?

Has it ever happened before?

Who was present?

Who was involved?

Have you discussed the incident with anyone else?

Has any action been taken?

No, We have heard that a group of children were left unattended in preschool outdoor area after an educator came inside the room leaving a group of preschool children in the playground. The director heard about it and just said that we do not want another reports and talked to the educators. Didn't check on the children and swept it under the rug. As a community, we are concern what if our children are going to childcare and they are left unattended even for a minute and something happens. We are a neighbourhood watch and concern citizens.

13. Do you have any other information (documents, memos, emails, photographs) that could substantiate the allegation(s)? If **yes**, please email a copy of these documents to complaintsCECA@act.gov.au.

No. But a some educators know about that and director just talked to them and that's it.