Standing Committee on Environment and Transport and City Services
Annual and Financial Reports 2015-2016
Questions Taken on Notice – 9 March 2017

Type of Questions	No	Hearing Date	Asked By	Directorate / Portfolio	Subject	Uncorrected Proof Transcript page no	Answer date
QToN	1	9 March 2017	Parton	TCCS	Cost of works related to 2015-16 Black Spot program	16	23 March 2017
QToN	2	9 March 2017	Doszpot	TCCS	Details regarding future action regarding the staff member that was forced to leave the Directorate for disciplinary reasons	22/23	23 March 2017
QToN	3	9 March 2017	Parton	TCCS	Numbers in the Directorate who have participated in education/training on fraud and ethics awareness	23	23 March 2017
QToN	4	9 March 2017	Coe	TCCS (ACTION)	Frequency of data updates on ACTION dashboard and when last one was done	34/35	28 March 2017
QToN	5	9 March 2017	Parton	TCCS (ACTION)	Impacts of different diesel grades and appropriateness for use in newer and older buses	37/38	29 March 2017
QToN	6	9 March 2017	Parton	TCCS (ACTION)	What diesel grade FOY will be producing and appropriateness for use in ACTION buses	37/38	29 March 2017
QToN	7	9 March 2017	Coe	TCCS (ACTION)	Reliability and the cost to maintain Dennis-Dart	39	28 March 2017

Type of Questions	No	Hearing Date	Asked By	Directorate / Portfolio	Subject	Uncorrected Proof Transcript page no	Answer date
					buses (used on City Loop)		
QToN	8	9 March 2017	Cheyne	TCCS (ACTION)	What is the frequency of breakdowns per week	43/44	29 March 2017
QToN	9	9 March 2017	Cheyne	TCCS (ACTION)	What are the nature of the breakdowns – by bus type	44	29 March 2017
QToN	10	9 March 2017	Doszpot	TCCS (ACTION)	Cost of, and cost to implement current My Way card system and when it was implemented	47	28 March 2017
QToN	11	9 March 2017	Le Couteur	TCCS (ACTION)	Clarification of NXTBUS system, particularly the distinction between SMS and Online; live and scheduled	51/52	28 March 2017
QToN	12	9 March 2017	Le Couteur	TCCS (ACTION)	Policy re: advertising on buses and what is and isn't allowed	53	29 March 2017
QToN	13	9 March 2017	Coe	TCCS (ACTION)	Policy around advertising of junk food on buses, particularly as to what happens if a junk food organisation doesn't actually show their food, can they still advertise?	53/54	29 March 2017
QToN	14	9 March 2017	Coe	TCCS (ACTION)	Number of times an advertising agency has come with a proposal for advertising skin for a bus that has needed to be changed	54	29 March 2017

Type of Questions	No	Hearing Date	Asked By	Directorate / Portfolio	Subject	Uncorrected Proof Transcript page no	Answer date
QToN	15	9 March 2017	Coe	TCCS (ACT NoWaste)	Solar Bin Trial - Cost of trial; Comparison with cost collection of bins currently; increased capacity of compacted waste using green bin	59	28 March 2017
QToN	16	9 March 2017	Parton	TCCS (ACT NoWaste)	Number of complaints re: bad smell in Tuggeranong believed to originate from Mugga Lane Resource Management Centre	60/61/62	28 March 2017
QToN	17	9 March 2017	Coe	TCCS (ACT NoWaste)	Green Waste Bin Trial – Cost efficiencies in newer suburbs with less usage	66	30 March 2017
QToN	18	9 March 2017	Orr	TCCS	Why has the footpath obstructions at Evatt shops not been addressed as part of the upgrade to Evatt shops	69	28 March 2017
QToN	19	9 March 2017	Cheyne	TCCS	Number of trolleys impounded that are collected by business owner	70	28 March 2017
QToN	20	9 March 2017	Parton	TCCS (CMA)	Breakdown of community engagement costs as per footnote (c) on p 65 of annual report	85	28 March 2017
QToN	21	9 March 2017	Coe	TCCS (CMA)	Light rail government contractor arrangements re: accommodation	89/90	28 March 2017
QToN	22	9 March 2017	Coe	TCCS (CMA)	Contract/subcontract/procurement arrangements with landlords for the contractor accommodation and whether they satisfy	90/91/92	10 April 2017

Type of Questions	No	Hearing Date	Asked By	Directorate / Portfolio	Subject	Uncorrected Proof Transcript page no	Answer date
					procurement rules/law		
QToN	23	9 March 2017	Coe	TCCS (CMA)	For how many of the 14 consultants has the ACT Government taken out a lease on a property?	92	28 March 2017
QToN	24	9 March 2017	Coe	TCCS (CMA)	How many leases has the ACT Government taken out under similar arrangements for people working on Capital Metro.	102	28 March 2017
QToN	25	9 March 2017	Coe	TCCS (CMA)	How many of the consultants are fly-in, fly-out	102	28 March 2017
QToN	26	9 March 2017	Coe	TCCS (CMA)	For consultants traversing from other locations - can you please provide the amount that they are paid and perhaps an annualised amount, if it is not clear. What accommodation expenses they are entitled to, and in what form, and also what travel arrangements they have got in their contracts as to perhaps the class and the expense and how many flights they are taking, and any other relevant allowances.	103	29 March 2017
QToN	27	9 March 2017	Cheyne	TCCS (CMA)	Details of the Accident/Incident report that was logged – as per Annual report p27	106	28 March 2017

QToN #1 9/3

LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ENVIRONMENT AND TRANSPORT AND CITY SERVICES
SUZANNE ORR MLA (CHAIR), STEVE DOSZPOT MLA (DEPUTY CHAIR), TARA CHEYNE MLA, MARK PARTON MLA

Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

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Asked by Mr Mark Parton MLA:

In relation to:

MR PARTON: Thank you. Can I ask, were the works listed under the Black Spot Program in 2015-16 completed and I know the TCCS website indicates these works include Tuggeranong Parkway from Hindmarsh Drive to Sulwood Drive, Tuggeranong Parkway, Hindmarsh Drive to Cotter Road, Pialligo Avenue, Oaks Estate Road and Coulter Drive, Ginninderra Drive. Were they completed?

Ms Fitzharris: Yes.

MR PARTON: And so what was the total cost of those works?

Ms Fitzharris: We might take that on notice and be able to get that for you.

Ms Fitzharris: The answer to the Member's question is as follows:–

The total cost of the 2015-16 Black Spot Program was $2,931,000.

Approved for circulation to the Standing Committee on Environment and Transport and City Services

Signature: [signature] Date: 23/3/17

By the Minister for Transport and City Services, Meegan Fitzharris MLA

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QTON #2 9/3

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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

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ACT LA COMMITTEE SUPPORT

Asked by Steve Doszpot MLA:

In relation to: Future action regarding the staff member that was forced to leave the Directorate for disciplinary reasons.

MR DOSZPOT: And is there any further activity to be pursued with that member of staff? Former member?

Mr Ponton: I might have to take that on notice.

MR DOSZPOT: Sorry?

Mr Ponton: I will take that on notice and get us the detail on that.

MR DOSZPOT: Okay. And were any other members of staff reprimanded?

Mr Ponton: As I understand in relation to that particular instance, no. Sorry, there was one employee who resigned and one employee received a sanction, so two employees in relation to the one matter.

MR DOSZPOT: And is a sanction part of a warning or is that—

Mr Ponton: It can be a warning, Mr Doszpot. It can be a range of things. It can include reduced pay for a period of time or permanently, so there is a range of sanctions that are available to us under the Public Sector Management Act.

MR DOSZPOT: So back to my original question that you are taking on notice, has there been any referral onto police as well, I guess—

Mr Ponton: I would need to take that on notice. It was prior to my time, so I just need to check the record.

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Ms Fitzharris: The answer to the Member's question is as follows:–

No employee was forced to leave the Directorate for fraud-related reasons. The employee in question was counselled by their manager and monitored pending their retirement.

Another member of staff received a sanction in relation to removing a trailer from a site for personal use without authorisation.

No other staff were reprimanded for fraud-related matters. No matters were referred to the police.

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Signature: Date: 23/3/17

By the Minister for Transport and City Services, Meegan Fitzharris MLA

QTON #3 9/3

LEGISLATIVE ASSEMBLY
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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

Asked by Mr Mark Parton MLA:

In relation to: Directorate participation in education/training on fraud and ethics awareness.

MR PARTON: Mr Ponton, you suggested that a total of 143 employees were involved in a fraud and ethics awareness program, but I just want clarification here, because I am assuming what you mean is that 132 of the new employees received fraud and ethics awareness as a part of their induction training, but just 11 of the ongoing workforce were participated in the fraud and ethics awareness program. Is that how the numbers break down?

Mr Ponton: My understanding is that 143 existing staff undertook training in relation to fraud and corruption awareness, but I can clarify that and come back to you. Unless Ms Hughes has the answer?

Ms Hughes: No, I do not.

Ms Fitzharris: The answer to the Member's question is as follows:–

Yes. 143 employees were instructed on fraud awareness. 132 employees attended the TCCS Induction Program and a further 11 participated in the Fraud and Ethics Awareness Program.

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Signature: [signature] Date: 22/3/2017

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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

Asked by Alistair Coe MLA:

In relation to: Frequency of data updates on ACTION dashboard and when the last one was done.

Mr Coe: Regarding the performance and the presentation of your data, where is that currently being published?

Mr McGlinn: Ian McGlinn, Director of Public Transport Operations, Transport Canberra. Mr Coe, we currently have a dashboard that is available for review to the public through our website.

MR COE: Sure and when was that last updated?

Mr McGlinn: I will check for you. It should be updated monthly, Mr Coe.

MR COE: Yes because it just seems that a lot of that information is all as of June 2016 and I was just wondering whether it has been updated since then or is it—

Ms Fitzharris: Well, that is a surprise. We will follow up on that.

MR COE: Yes, if you could take that on notice or get back to me later today that would be good.

Ms Fitzharris: The answer to the Member's question is as follows:–

The dashboard was last updated with final figures for the 2015-16 performance indicators in June 2016. Since that time, the format of the Transport Canberra website has changed. The website is scheduled to be updated shortly and continually updated on a monthly basis moving forward.

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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

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COMMITTEE SUPPORT

Asked by Mr Mark Parton MLA:

In relation to: Diesel use in ACTION Buses

MR PARTON: Is there no-one here who is able to talk to me about it? I did not even know that there were various grades of diesel. I had no idea. Is there no-one here who is able to tell me about the grade of diesel that is used in the older ACTION or Transport Canberra fleet?

Ms Fitzharris: Not to that extent. We can take that on notice.

MR PARTON: Excellent.

Ms Fitzharris: The answer to the Member's question is as follows:–

A response to this question was provided during the Committee Hearings and is outlined on page 170 of the corrected proof transcript..

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Signature: [signature] Date: 27/3/2017

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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

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Asked by Mark Parton MLA:

In relation to: What diesel grade FOY will be producing and appropriateness for use in ACTION buses.

MR PARTON: In relation to the bus fleet I sat in on some of the community meetings for the Foy Inquiry in Tuggeranong and the suggestion was made in the community meeting on Tuesday afternoon that Foy are claiming the diesel they produce from this proposed site will be used by Transport Canberra in some of the older vehicles of their fleet. Has there been any communication between Foy and the ACT government regarding the use of the product that they make going into some ACTION or some Transport Canberra buses?

Ms Fitzharris: The answer to the Member's question is as follows:–

There was one meeting between Transport Canberra and City Services (then ACTION) and the FOY group, where the basic concept of the FOY operations was discussed. ACTION requested the chemical properties of the fuel to discuss with the manufacturers of our vehicles. Transport Canberra is awaiting that information.

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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
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Asked by Mr Alistair Coe MLA:

In relation to: Reliability and cost to maintain Dennis Dart buses.

MR COE: If you are able to, I am not asking you to compile more information but if you have any further information about the reliability of them and the cost of maintaining the Dennis Darts as opposed to the rest of the fleet that would be useful but I am not asking you to go and compile it. Only if you have got it in a report format.

Mr Edghill: Thank you.

Ms Fitzharris: The answer to the Member's question is as follows:–

Of the 11,952 scheduled services to 23 February 2017 there have been 42 incidents that we would put into the breakdown category.

Annualised maintenance costs for the fleet are approximately as follows:

- Dennis-Darts - $24,000 per year, per vehicle.
- Remainder of fleet is $53,000 per year, per vehicle.

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Signature: [signature] Date: 27/3/2017

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Inquiry into referred 2015–16 Annual and Financial Reports
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9 March 2017

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Asked by Tara Cheyne MLA:

In relation to: The frequency of (bus) breakdowns per week?

MS CHEYNE: What is the average number of breakdowns per week?

Mr Edghill: Can you bear with us for one moment?

MS CHEYNE: Yes sure, take your time.

Mr Edghill: I am afraid that I am not sure that we have that number to hand so we may need to take that on notice.

Ms Fitzharris: The answer to the Member's question is as follows:–

The average number of breakdowns per week for the 2016-17 (YTD) is 42. There are more than 19,000 scheduled trips per week.

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Signature: [signature] Date: 27/3/2017

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QToN #9 9/3

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Asked by Ms Tara Cheyne MLA:

In relation to: Nature of bus break downs by bus type.

MS CHEYNE: Just more generally are breakdowns more common with the orange buses or with the green buses?

THE CHAIR: I believe those are the technical terms for those bus types too.

MS CHEYNE: Probably. That is how I know them.

Ms Fitzharris: Also you can see the model and type of buses on the website too. It has got a good breakdown.

Ms Fitzharris: The answer to the Member's question is as follows:–

The number of breakdowns by bus type for 2015-16 is listed in the table below:

Bus Type	Bus Colour	Breakdowns
SCANIA L94UB CB60	Green	397
Renault PR100.2 MK II	Orange	375
MAN A69 18.320 HOUCL-R-NL	Green	369
Renault PR100.3	Orange	247
Irisbus Agora Line	Green	180
SCANIA K320UB CB80	Green	159
MAN A69 18.310 HOCLNL	Green	103
SCANIA K360UA 6x2/2 CB80	Green	88
SCANIA K320UB 6x2*4 CB60	Green	73
Dennis Dart SLF	Orange	34
Total Breakdowns in 15/16		**2,025**

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The details of each bus type is available on the Transport Canberra website:
https://www.transport.act.gov.au/getting-around/bus-services/action-info/action_fleet

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By the Minister for Transport and City Services, Meegan Fitzharris MLA

QToN # 10 9/3

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Asked by Steve Doszpot MLA:

In relation to: Cost of current MyWay system.

MR DOSZPOT: What was the cost of the existing MyWay system, for the implementation of that, and when was it implemented?

Ms Fitzharris: We will take the specifics on notice around the cost.

Ms Fitzharris: The answer to the Member's question is as follows:–

The MyWay system commenced operation in April 2011. $8.2m was allocated for the implementation of the system.

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Signature: [signature] Date: 27/3/2017

By the Minister for Transport and City Services, Meegan Fitzharris MLA

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ANSWER TO QUESTION TAKEN ON NOTICE
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Asked by Ms Caroline Le Couteur:

In relation to: NXTBUS / SMS

Mr McGlinn: So the SMS system is the predictor of when those buses are scheduled to get there. The online system is actually telling you live where the vehicle is.

MS LE COUTEUR: So the SMS is the schedule and you have got to go online if you want to know live. That was the distinction that I had not picked.

Mr McGlinn: I will seek some clarification for you.

Ms Fitzharris: If it is not clear on our—

MS LE COUTEUR: It is not clear. When you look at the sign at the bus stop it does not say this is the schedule. If you want to find where they actually are you need to go online.

Ms Fitzharris: All right.

MS LE COUTEUR: Well, I did not get that—

Mr McGlinn: Certainly I will take that—

MS LE COUTEUR: —distinction until now.

Ms Fitzharris: We will take that feedback.

Mr McGlinn: We will take that feedback but I will provide you, I will take it on notice and provide you the full details.

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Ms Fitzharris: The answer to the Member's question is as follows:–

A response to this question was provided during the Committee Hearings and is outlined on page 181 of the proof transcript.

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Signature: [signature] Date: 27/3/2017

By the Minister for Transport and City Services, Meegan Fitzharris MLA

QToN #12 9/3

LEGISLATIVE ASSEMBLY
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ACT LA COMMITTEE SUPPORT

Asked by Ms Le Couteur MLA:

In relation to: Policy for bus advertising.

MS LE COUTEUR: So do you actually have, could you actually provide us with the policy as to what is and is not allowed on. I know political parties are clearly sort of offensive matter but is there anything else?

Mr Edghill: There is. There is about a page or so. That contract is in the public domain. I do not have it to hand but we can provide that to you.

Ms Fitzharris: The answer to the Member's question is as follows:–

Provided below is an extract from the contract with Go Transit which provides information specific to the advertising of food and drink products on ACTION buses.

Suitability of advertising materials to be displayed on ACTION buses
To be displayed on ACTION buses, advertisements must be legal, meet Australian Advertising Standards (available at https://adstandards.com.au) and must not represent, portray or promote:

a) a contravention of any legislation or regulation;

b) tobacco or tobacco products;

c) political or religious advertising. Advertising materials that are political party based are not permitted. Advertising materials that are political in nature but are related to a specific subject or issue will be considered on a case-by-case basis;

d) weapons;

e) junk food, or food providers determined by the ACT Government not to meet requirements under the ACT Government's healthy food and drink initiatives, or any other health policy put forward by the ACT Government. For further information on the types of foods and drinks that are/are not suitable to be advertised on ACTION buses, please refer to Appendix A of this Guide;

f) gambling;

g) alcohol;

h) fossil fuels;

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i) a message that demeans or discourages the use of public transport;

j) a message that demeans public transport users;

k) a message that promotes unacceptable behaviour to or on the transport vehicle;

l) a message that poses either a danger or confusion to traffic, or a risk to the health or safety of the public generally;

m) a message that can be deemed offensive or demeaning to specific Community Groups (i.e. religious, ethnic, women, etc.); and/or

n) other matters which may be determined by the ACT Government and advised to Go Transit in writing.

The ACT Government retains the right of veto over any specific advertisement that it considers violates the criteria identified above.

Approved for circulation to the Standing Committee on Environment and Transport and City Services

Signature:

Date: 27/3/2017

By the Minister for Transport and City Services, Meegan Fitzharris MLA

QTON #13 9/3

LEGISLATIVE ASSEMBLY
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9 March 2017

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29 MAR 2017
ACT LA
COMMITTEE SUPPORT

Asked by Mr Alistair Coe MLA:

In relation to: Policy on junk food advertising on ACTION buses.

MR COE: So in effect a fast food chain itself, a healthy salad or something like that?

Ms Fitzharris: Yes they can advertise, yes.

MR COE: They can do that.

Ms Fitzharris: Yes but not anything high in sugar, salt or fat.

MR COE: So if they, for instance, were not advertising any food are they allowed to advertise then?

Ms Fitzharris: I believe so, yes. Is that right? We would need to take that on notice. I know it is contention for a couple of—

Ms Fitzharris: The answer to the Member's question is as follows:–

A business that would normally be considered a fast food business can advertise a healthy food or drink product as long as the component containing the healthy food or drink representation is significantly larger and more prominent than the business brand itself. The food or drink item must meet the definitions within the *Australian Dietary Guidelines* and associated *Australian Guide to Healthy Eating.* A business that would be considered a fast food business would not be able to advertise on an ACTION bus if it was just the logo of the business itself.

Approved for circulation to the Standing Committee on Environment and Transport and City Services

Signature: [signature] Date: 27/3/2017

By the Minister for Transport and City Services, Meegan Fitzharris MLA

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QToN #14 9/3

LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ENVIRONMENT AND TRANSPORT AND CITY SERVICES
SUZANNE ORR MLA (CHAIR), STEVE DOSZPOT MLA (DEPUTY CHAIR), TARA CHEYNE MLA, MARK PARTON MLA

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29 MAR 2017
ACT LA
COMMITTEE SUPPORT

Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

Asked by Mr Alistair Coe MLA:

In relation to: Number of times an advertising agency has had an advertising proposal rejected.

MR COE: You are getting into some murky territory here because does it mean that I can have a huge logo and then a little tiny picture of a salad?

Ms Fitzharris: Yes.

MR COE: Or no salad at all it becomes—

Ms Fitzharris: You know, the particular organisations that want to advertise that fall into this category we have discussions and, you know, I am involved in this particularly through my responsibilities for our obesity policy as well as the Minister for Health. So there are some fine lines in this area but the guidelines are very clear and they are agreed guidelines at the national level about what foods constitute and certainly there was a big discussion around what constitutes junk food. There are a number of foods that many people consider to be quite healthy but actually are very high in sugar, fat and salt and they will not be able to advertise on buses under the current policy either.

MR COE: Can you just take on notice how many times—well, first some of those details but secondly the number of times that the agency has come with a proposal and someone in ACTION or another agency has had to ping it?

Ms Fitzharris: The answer to the Member's question is as follows:–

During the current financial year there has been a total 87 campaigns declined for various reasons by GoTransit on the basis of not meeting the requirements of the Territory's advertising guidelines.

Approved for circulation to the Standing Committee on Environment and Transport and City Services

Signature: [signature] Date: 28/3/2017

By the Minister for Transport and City Services, Meegan Fitzharris MLA

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LEGISLATIVE ASSEMBLY
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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

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28 MAR 2017
ACT LA COMMITTEE SUPPORT

Asked by Alistair Coe MLA:

In relation to: Solar Bin trial.

MR COE: If you could take that on notice, the cost of the trial, what the marginal cost of collecting a rubbish bin is at the moment, and what the increased capacity is of compacted waste using one of these bins as opposed to—

Ms Fitzharris: The answer to the Member's question is as follows:–

The total cost of the solar bin trial from 15 May 2016 to 28 February 2017 is $24,254.40 ex GST. This includes the installation of the three solar bins ($21,860) and advertising wraps ($2,394.40).

The cost to empty a bin is $22 per bin per empty regardless of the type of bin (solar or standard SULO bins). The Land Development Agency paid for the supply and installation of the bins. The sensor technology has potential to reduce the frequency of bin collection (and carbon foot print), subject to location, usage and ensuring bins are emptied only when full.

The trial indicates that the capacity of the solar bin compacts to approximately 320 litres (depending on litter type) compared to the 240 litre SULO bin.

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Signature: [signature] Date: 27/3/2017

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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

Asked by Mark Parton MLA:

In relation to: Number of complaints re bad smell at Mugga Lane Resource Management Centre.

MR PARTON: Can I ask, please, what is the current estimate of the capacity of the Mugga Lane Resource Management Centre, and can you please update the committee on what is being done to resolve the problem of the bad smell affecting Tuggeranong residents, which some people believe—well, undoubtedly comes from the Mugga Lane Resource Management Centre?

Ms Fitzharris: I will let our officials answer the question about the capacity in detail, but we certainly were talking about, this time last year, that I had a number of representations about the issue around the smell in Tuggeranong. I have not had any correspondence this year. I have not had any correspondence over the last few months about it, I believe, and I do not believe the directorate has either, so—

MR PARTON: But so this time last year you got some representations about it. What was done about those?

Ms Fitzharris: We could certainly talk in significant detail, which was discussed last year, obviously recognising that you were not in the Assembly then, but there was significant discussion in the Assembly and committees as well, but I can certainly hand over.

MR PARTON: Are you suggesting, though, that because there has been no further representations, that the problem has been fixed?

Ms Fitzharris: So I am sorry, just to add, there may have been, I believe, a couple of complaints have been received this year, but we will check the number and take that on notice and confirm for you.

Ms Fitzharris: The answer to the Member's question is as follows:–

The Environment Protection Authority (EPA) is the lead agency responsible for responding to odour complaints, although on occasion, complaints are referred directly to the Transport Canberra and City Services (TCCS) Directorate.

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The EPA advised that Access Canberra received approximately 104 odour complaints in the Tuggeranong area between November 2015 and February 2017. The frequency of complaints has reduced significantly, with 12 complaints received between 19 July 2016 and 28 February 2017.

TCCS received one odour complaint directly this calendar year, on 3 March 2017 from a Macarthur resident. The matter was referred to the EPA for response.

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By the Minister for Transport and City Services, Meegan Fitzharris MLA

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LEGISLATIVE ASSEMBLY
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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

30 MAR 2017
COMMITTEE SUPPORT

Asked by Mr Alistair Coe MLA:

In relation to: The Green Waste Bin trial.

MR COE: In the event that you have got, say, one of the newer suburbs where obviously the gardens are not as established or not as big and at some point wheelie bins are offered to all suburbs, you know, if you do get a situation whereby you have got a new suburb and very few people have taken up the offer of the wheelie bin, how is it going to be economic to collect those, and how is it going to be environmentally beneficial to actually collect those and to do a fortnightly run checking to see if there are anything or not?

THE CHAIR: Well, in the interests of time, can I get you to take that on notice and reply to Mr Coe—

Ms Fitzharris: Sure, but that is precisely why there is a phased rollout, and in fact some of the newer suburbs, so Molonglo Valley would be from mid-2019, and Gungahlin from mid-2020. We will learn from this first phase to inform future phases as well, but certainly the take-up of 5,000 people, which is around 70 per cent—around 70 per cent, but we can confirm that number, suggests that there will be high take-up.

Ms Fitzharris: The answer to the Member's question is as follows:–

As at 22 March 2017, 5,560 registrations have been received in the Green Waste pilot areas. This equates to a 33.5% take up. There remain a number of critical matters to be resolved before the service can be rolled out to the rest of Canberra, including new suburbs where few people opt into the program. Some of these matters will be addressed through the lessons learned from the Weston Creek and Kambah pilot, and will inform the service delivery model. The contractor has the ability to optimise the collection route as it evolves to maximise efficiency in line with the take up rate.

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Signature: Date: 29/3/2017

By the Minister for Transport and City Services, Meegan Fitzharris MLA

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STANDING COMMITTEE ON ENVIRONMENT AND TRANSPORT AND CITY SERVICES
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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

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28 MAR 2017
ACT LA COMMITTEE SUPPORT

Asked by Ms Suzanne Orr MLA:

In relation to: Footpath obstructions at Evatt Shops upgrade.

THE CHAIR: Yes. All right. Can we do—can we move to land management, Yarralumla Nursery, and then we will try and squeeze in questions on cemeteries and animal welfare and veterinary boards. Unfortunately our questions on roads and buses took a long time. All right, so I will just kick off. I have got one question on land management that relates to the Evatt shops, and I would like to put this to the directorate.

Just noting the recent upgrade that was completed late last year, during the consultation the community raised that the path leading from the medical centre to the main shops is frequently obstructed by cars, and patients who have had appointments at the medical centre are often referred directly to the pharmacy to have new scripts filled, and these patients include those with mobility restrictions. They have to come from the main centre to the pharmacy via the path that is obstructed.

The community was told that this issue would be addressed in the upgrade, but it has not. My question, and I am happy for you to take this on notice, my question is given the purpose of the upgrade was to improve accessibility to the shops, why has that footpath not been addressed?

Mr Corrigan: I think we will take that on notice, Ms Orr.

Ms Fitzharris: We will take that on notice.

Ms Fitzharris: The answer to the Member's question is as follows:–

Following consultation the works at Evatt shops were prioritised and included a new compliant ramp from the bus stop on Clancy Street to the shops, a new parking area for persons with a disability and new accessible paths. The path outside the medical centre has been included in a future upgrade program.

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Signature: [signature] Date: 27/3/2017

By the Minister for Transport and City Services, Meegan Fitzharris MLA

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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

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28 MAR 2017
ACT LA
COMMITTEE SUPPORT

Asked by Ms Tara Cheyne MLA:

In relation to: Number of trolleys impounded that are collected by the business owner.

MS CHEYNE: And do you have figures on how many trolleys were impounded in 2015-16?

Ms Flanery: I could look. 177, in the annual report.

MS CHEYNE: How many were then retrieved by the businesses?

Ms Flanery: I would have to take that on notice.

Ms Fitzharris: The answer to the Member's question is as follows:–

Of the trolleys impounded, 145 shopping trolleys were collected by the respective retail outlets.

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Signature: [signature] Date: 27/3/2017

By the Minister for Transport and City Services, Meegan Fitzharris MLA

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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

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28 MAR 2017
ACT LA
COMMITTEE SUPPORT

Asked by Ms Mark Parton MLA:

In relation to: Breakdown of community engagement costs.

MR PARTON: Can I ask, in regards to community engagement and referring to the report page 65 we are given a breakdown of at least the items that the community engagement costs comprised of, if it is possible could you provide—and it may not be possible here but could you provide specific amounts on the community engagement costs as listed for a) market research, b) design and creation of display tools, c) digital imagery, d) community stakeholder workshops and events, and e) general advertising please?

Ms Fitzharris: Certainly. We will take that one on notice.

Ms Fitzharris: The answer to the Member's question is as follows:–

A breakdown of the Community Engagement costs noted on page 65 of the Capital Metro Agency Annual Report is detailed below.

Market research	119,791
Design and creation of display tools and digital imagery	51,515
Community stakeholder workshops and events	155,988
General advertising	51,241
Total	378,535

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Signature: [signature] Date: 27/3/2017

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LEGISLATIVE ASSEMBLY
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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

RECEIVED
28 MAR 2017
ACT LA COMMITTEE SUPPORT

Asked by Mr Alistair Coe MLA:

In relation to: Light rail government contractor arrangements.

MR COE: Sure, but how many people engaged by—

Ms Fitzharris: Directly by TCCS?

MR COE: —by the agency are provided with either an accommodation allowance or with an apartment or property?

Ms Fitzharris: So no one is provided with an apartment directly by the directorate, but if we do not have that, we can take that on notice?

Ms Fitzharris: The answer to the Member's question is as follows:–

Of the 12 interstate consultancy arrangements currently with light rail, nine have a provision in their contract for the Territory to meet reasonable accommodation expenses. The other three consultancy arrangements do not have accommodation costs identified as these costs are included in their base rate of pay. It will be up to the consultants to arrange their accommodation.

Approved for circulation to the Standing Committee on Environment and Transport and City Services

Signature: [signature] Date: 27/3/2017

By the Minister for Transport and City Services, Meegan Fitzharris MLA

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QToN #22 9/3

LEGISLATIVE ASSEMBLY
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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

Asked by Mr Alistair Coe MLA:

In relation to: Contract/subcontract/procurement arrangements with landlords for the contractor accommodation and whether they satisfy procurement rules/law.

MR COE: But the approved contract is not with the landlord. The approved contract is with somebody else.

Mr Edghill: I mean, we entered into a contract with Mr Lyall that was approved appropriately internally that clearly contemplated that accommodation would be provided up to that dollar amount.

MR COE: I am not doubting that the contract exists. It is whether it complies with the procurement rules and the procurement law, and I would find it very hard to believe that you can just sign somebody else—a third party can sign a contract to then pay somebody else an amount of 875 a week. Did you actually get advice on this?

Ms Fitzharris: I will certainly take it on notice and get that advice for you.

Ms Fitzharris: The answer to the Member's question is as follows:–

As a condition of the Services Agreement between the Territory and JBS Consult Pty Ltd dated 13 December 2016 (under which the company is required to provide the services of Mr Scott Lyall), the Territory agreed to arrange and pay for Mr Lyall's accommodation, with accommodation costs to be equivalent to the hire of a small single bed furnished apartment. The Services Agreement has been publicly notified on the ACT Government's Notifiable Contracts Register.

On 14 December 2016, the Territory entered into a Residential Tenancy Agreement (RTA) with a private Lessor. No advice was sought prior to entering into this agreement.

The arrangement of the accommodation is a procurement process independent of the Services Agreement.

The RTA was prepared by the Lessor using the Lessor's standard RTA documentation. The RTA is for an agreed fixed term from 8 January 2017 to 8 April 2017. The weekly rent is $875.00 per week, including GST, which is consistent with the conditions of the current Service Agreement.

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Prior to entering into the RTA, TCCS obtained three additional oral quotations from serviced apartment providers in Canberra further to Mr Lyall's proposed accommodation of $875 per week. The lowest rate obtained from those three providers was $138.00 per night ($966.00 per week).

Prior to entering into the most recent RTA, the Territory previously procured accommodation for Mr Lyall over two separate periods:

- 23 November 2015 to 23 April 2016; and
- 29 May 2016 to 16 December 2016.

In relation to the accommodation procured between November 2015 and April 2016, the then Capital Metro Agency procured temporary accommodation for Mr Lyall, with invoices for the accommodation forwarded to CMA monthly for payment. The total amount payable ($15,400) was under the threshold for a Notifiable Contract under the *Government Procurement Act 2001* (the Act).

In relation to the accommodation procured between May 2016 and December 2016, the CMA procured temporary accommodation for Mr Lyall, with invoices for the accommodation forwarded to CMA monthly for payment. The total amount payable ($21,560) was under the threshold for a Notifiable Contract under the Act.

Any future residential tenancy leases will be taken out by Mr Lyall.

Approved for circulation to the Standing Committee on Environment and Transport and City Services

Signature: Date: 9/4/17

By the Minister for Transport and City Services, Meegan Fitzharris MLA

QToN #23 913

LEGISLATIVE ASSEMBLY
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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

29 MAR 2017

ACT LA COMMITTEE SUPPORT

Asked by Mr Alistair Coe MLA:

In relation to: How many of the 14 consultants has the ACT Government taken out a lease on a property.

MR COE: And so how many of the 14 consultants has the ACT government taken out a lease on a property for.

Mr Edghill: I would need to take that on notice, to determine if there are any others who we have directly engaged with.

Ms Fitzharris: The answer to the Member's question is as follows:–

No consultant for the Light Rail Project, other than Mr. Lyall, has had a lease arrangement executed on their behalf by TCCS.

Approved for circulation to the Standing Committee on Environment and Transport and City Services

Signature: [signature] Date: 27/3/2017

By the Minister for Transport and City Services, Meegan Fitzharris MLA

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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

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28 MAR 2017
COMMITTEE SUPPORT

Asked by Mr Alistair Coe MLA:

In relation to: The number of leases ACT Government has been signatory to for Capital Metro staff.

MR COE: Sure. So you confirmed earlier that the ACT government or a representative of Capital Metro or TCCS has signed the lease for the apartment of Mr Lyall. How many other leases has the ACT government been a signatory to, which is for accommodation for somebody working on Capital Metro?

Mr Edghill: My understanding—I am happy to check this afterwards, but—

MR COE: Please do.

Ms Fitzharris: The answer to the Member's question is as follows:–

No consultant for the Light Rail Project, other than Mr. Lyall, has had a lease arrangement executed on their behalf by TCCS.

Approved for circulation to the Standing Committee on Environment and Transport and City Services

Signature: [signature] Date: 27/3/2017

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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

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28 MAR 2017
COMMITTEE SUPPORT

Asked by Mr Alistair Coe MLA:

In relation to: Fly-in, fly-out consultants.

MR COE: How many of these consultants is the ACT government paying to fly in and fly out?

Mr Edghill: I would have to take on notice how many consultants were entitled to travel reimbursement under the—

Ms Fitzharris: The answer to the Member's question is as follows:–

Eight consultants fly-in/fly-out.

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Signature: [signature] Date: 28/3/2017

By the Minister for Transport and City Services, Meegan Fitzharris MLA

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LEGISLATIVE ASSEMBLY
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Inquiry into referred 2015–16 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

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COMMITTEE SUPPORT

Asked by Mr Alistair Coe MLA:

In relation to: Consultant travel and accommodation expenses.

MR COE: Okay. So for each of these fortunate consultants, can you please provide the amount that they are paid and perhaps an annualised amount, if it is not clear. What accommodation expenses they are entitled to, and in what form, and also what travel arrangements they have got in their contracts as to perhaps the class and the expense and how many flights they are taking, and any other relevant allowances.

Ms Fitzharris: Take that on notice.

Ms Fitzharris: The answer to the Member's question is as follows:–

Of the 12 interstate consultancy arrangements currently with light rail, nine have a provision for disbursements (i.e accommodation, travel and meals) as payable by the Territory, at its discretion and based on reasonable expense criteria.

Reasonable expense considerations include:

- Accommodation – capped at $160.00 per night (subject to consideration of exceptional circumstances i.e. parliament sitting and availability of accommodation).
- Project Director – Mr. Lyall's contract details accommodation capped at $125 per night ($875 per week), providing an annualised cost savings of $12,740.00. Mr. Lyall's contract does not provide for a meal allowance.
- Travel – Reimbursement for travel (i.e airfares and taxis) to and from the work place; and/or as a result of undertaking work-related duties (i.e. meeting attendance) to be paid by the Territory if satisfied of the 'lowest practical cost'.
- Meals – No more than $60.00 per day and applicable only to the individual (key person) in which the contract applies to.

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QTON #27 9/3

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STANDING COMMITTEE ON ENVIRONMENT AND TRANSPORT AND CITY SERVICES
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ANSWER TO QUESTION TAKEN ON NOTICE
9 March 2017

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28 MAR 2017
COMMITTEE SUPPORT

Asked by Ms Tara Cheyne MLA:

In relation to: Accident and incident reporting

MS CHEYNE: I had some questions relating to some of the things on pages 26 and 27 of the report. Safety communications and accident and incident reporting. I note that there was just one accident/incident report form received and one incident logged. Are there any—you know, respecting privacy, are there any details relating to what that incident was?

Mr Edghill: Sorry, page—

MS CHEYNE: Page 27.

Mr Edghill: Okay.

MS CHEYNE: It is the third paragraph from the bottom. "During the reporting period, one accident/incident report form was received."

Mr Edghill: I think we would have to take that on notice.

Ms Fitzharris: We might have to take that one on notice.

Ms Fitzharris: The answer to the Member's question is as follows:–

An Officer from the Capital Metro Agency had a minor motor vehicle accident whilst travelling for work. The accident was a rear end collision at a stop sign. There were no injuries sustained as a result of the incident.

Approved for circulation to the Standing Committee on Environment and Transport and City Services

Signature: [signature] Date: 27/3/2017

By the Minister for Transport and City Services, Meegan Fitzharris MLA

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