



213A
EDU

I01 Notification of Incident

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Incident

Provider

Provider Name	CAERUS CHILD CARE PTY LTD
Provider Number	PR-40003575
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Springbank Rise by Busy Bees
Service Approval Number	SE-40004390
Service Approval Status	Approved

Incident Details

Incident Type	Reg 12-Any incident involving serious injury or trauma to a child occurring while that child is being educated and cared for by an education and care service which a reasonable person would consider required urgent medical attention from a registered medical practitioner; or for which the child attended, or ought reasonably to have attended, a hospital
Incident Date	8/02/2022
Incident Time	07:32 AM
Location	Outdoors
Sub Location	Play Space/Classroom
General Activity at the time	Play-based program
Cause of Injury/Trauma	Equipment/furniture/toy
Did Emergency Services attend	No



Further Details of the Incident	I received an email late last night (08.02.22) from the father (P01 P01) of P01 P01 (child involved in incident) informing me of an injury sustained while at the Service yesterday (08.02.22). Which resulted in the mother (P01 P01) deciding to take her to seek medical advice, as P01 had redness and swelling on and above both her ears). This morning upon dropping P01 off to the Nursery Room, Mum (P01) informed a room educator and myself of the outcome from the Doctor (GP) visit. They felt that the markings were insect bites, but they were unsure as to why there were not any other symptoms (vomit, fever, lethargy). At the time of this being shared, an educator from P01 room yesterday reported that she had actually witnessed an incident where P01 had attempted to put her head through the fence between the nursery and toddler yards. This was verbally communicated to Mum (P01) and myself at the drop of time. This morning, the left ear has minimal redness or marking, but the right ear is still red, aggravated and has slight bruising as well. Other than this, P01 is her usual self in terms of eating, playing, sleeping, etc.
Details of Action Taken (e.g. First Aid)	Assessment for injury. Sought second opinion of assessment from management. Monitored if any other symptoms occurred or if the redness got worse. Shortly after, Mum (P01) arrived to collect and the information of the markings was provided but the incident form was completed after the parent had left with the child (P01).
Please detail what steps were taken to ensure parents were notified as soon as practicable, including time, date and nature of notification	If the parent (Mum P01) had not arrived when she did, P01 and P01 would have called the parents to notify them.
Name of Witness to the incident	Initial notification of injury noticed: P01 and P01 P01; Second notification of cause of injury: P01 P01 and P01
Please detail what steps were taken or will be taken to prevent or minimise this type of incident in the future	Active supervision reminder to all educators (with policy) Efficient communications to families (with policy). Completion of documentation relating to accidents, incidents and/or trauma (with policy). Job request for fence gap to be reduced.
Photos and Evidentiary Documents	
2.2.03 Manage Serious Incident related to a Child, Adult, the Service or the Business (12).pdf	Manage Serious Incident related to a Child, Adult, the Service or the Business



Child Details

Child's Name	P0 P01
Child's Gender	Female
Child's Date of Birth	P02
Parent(s)/Guardians(s) Name	P01 P01
Parent's Email	P03
Parent(s)/Guardians(s) Phone	P03
Was urgent medical attention required by a registered practitioner/hospital?	Yes
Type of Injury/Trauma	None of the above
Type of Injury/Trauma (none of the above)	Unknown red mark that remained and later small bruising
Part of the Body	Face/head

Contact Details

Name	P01 P01
Phone Number	P03
Email Address	P03