



213A
EDU

C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Goodstart Early Learning Ltd
Provider Number	PR-00001129
Provider Approval Status	Approved

Service

Service Legal Entity Name	Goodstart Early Learning ANU
Service Trading Name	Goodstart Early Learning ANU
Service Approval Number	SE-40009242
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	P01 P01 (Parent) - P03
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	Parents P01 P01 and P01 P01 raised concerns involving their daughter P01 P01 (age 4y 2m). It is alleged that P01 was taken to the GP following P01 having P05 . When P01 was asked "does anyone touch you?" P01 gestured towards her genital area. Additionally, P01 advised that P01 has disclosed to her that when she is at the centre P01 goes into a room with P01 (unidentified person) and plays Halloween and he showed P01 his penis. An assessment is being completed to determine the next required actions. A report has been made to statutory child protection.
Please upload any relevant documentation	Documents to be submitted later.



Child Details

Child's Name	P01 P01
Child's Gender	Female
Child's Date of Birth	P02

Contact Details

Name	P01 P01
Phone Number	P03
Email Address	P03