



From: Lindley, OliviaX
Sent: Monday, 2 December 2024 9:14 AM
To: P01, P01
Subject: RE: Forrest Early Education & Care Centre

Good morning P01,

The Regulatory Authority are currently working with Forrest Early Education & Care Centre to ensure that the temporary fencing safe and secure.

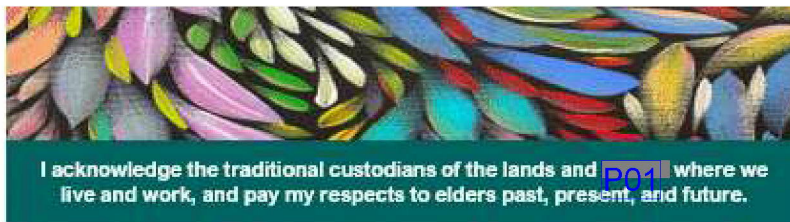
Thank you for bringing this matter to our attention. This matter has now been closed by the Regulatory Authority unless further information arises requiring our attention.

Kind Regards,

Olivia Lindley | Investigations Support Officer | Investigations
Phone: 02 6207 8226 | Email: oliviax.lindley@act.gov.au
Education and Care Regulation and Support | Education | ACT Government
Level 3, Hedley Beare Centre for Teaching and Learning, 51 Fremantle Drive, Stirling 2611
GPO Box 158 Canberra ACT 2601
www.education.act.gov.au | [Facebook](#) | [Twitter](#) | [Instagram](#) | [LinkedIn](#) | [CECA Facebook](#)

Hybrid work locations this week for me are:

Mon	Tues	Wed	Thur	Fri



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From: P01, P01 <P03 >
Sent: Sunday, 10 November 2024 12:48 PM
To: EDU Complaints CECA <ComplaintsCECA@act.gov.au>
Subject: Re: Forrest Early Education & Care Centre

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi P01

Please find attached photos for your info, showing some screening - wind damaged in parts.

The first one was taken a couple of weeks ago - note the screen at the back fence near the shaded area was still there then but has been removed now.

I trust someone from RA is going to visit the centre to get first-hand impressions.

I look forward to an update.

Kind Regards,

P01

On Fri, Nov 8, 2024 at 8:58 AM EDU Complaints CECA <ComplaintsCECA@act.gov.au> wrote:

OFFICIAL: Sensitive

Good morning P01

Could you please supply photos of the fence? Focussing around the areas of most concern?

Thank you

Kind Regards,

Olivia Lindley | Investigations Support Officer | Investigations

Phone: 02 6207 8226 | Email: oliviax.lindley@act.gov.au






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I acknowledge the traditional custodians of the lands and P01 where we live and work, and pay my respects to elders past, present, and future.

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From: P01 P01 <P03 >
Sent: Wednesday, 6 November 2024 11:29 AM
To: EDU Complaints CECA <ComplaintsCECA@act.gov.au>
Subject: Re: Forrest Early Education & Care Centre

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi P01

Thanks so much for your reply and that you're taking this matter seriously. Please find attached the emails between myself and the Director of the Forrest EECC, P01 P01.

I am happy for the Regulatory Authority to contact the Director/Centre to resolve this issue. However, as you know, I would appreciate it being done in such a way that it doesn't identify me, wherever possible. Could it be that it's couched in terms of an ad hoc check-in or visit whereby the fencing is among a few things that the RA might be looking at? Or that the fencing is raised as a 'by the way'? I don't expect any backlash from the centre but want to maintain a good relationship with them into the future.

Thanks for your understanding.

Kind Regards

P01 P01

On Wed, Nov 6, 2024 at 9:35 AM EDU Complaints CECA <ComplaintsCECA@act.gov.au> wrote:

OFFICIAL: Sensitive - Personal Privacy

Dear P01

Thank you for your email regarding concerns around the temporary fencing in place at this Service. We take the issues you raised very seriously.

1. Could you please provide a copy of the correspondence with P01 P01?
2. Are you comfortable with the Regulatory Authority reaching out about this matter with the Service and Provider? As it could potentially breach your anonymity due to the details raised.

Kind Regards,

Olivia Lindley | Investigations Support Officer | Investigations

Phone: 02 6207 8226 | Email: oliviax.lindley@act.gov.au






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I acknowledge the traditional custodians of the lands and [REDACTED] where we live and work, and pay my respects to elders past, present, and future.

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From: P01 P01 <P03 [REDACTED]>

Sent: Monday, 4 November 2024 4:27 PM

To: CECA <CECA@act.gov.au>

Subject: Forrest Early Education & Care Centre

You don't often get email from P03 [REDACTED]. [Learn why this is important](#)

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

To Whom it may concern,

I'm emailing to raise concerns about a potential safety issue which also could be a possible non-compliance matter.

Some months ago, the Forrest Early Education & Care Centre installed a temporary screen to cover almost the entire metal/mesh boundary fence, even parts where students do not go near.

Over that period, there have been extremely high winds on a number of occasions, which have significantly damaged the screen in several places and blown parts over completely. I have raised via email with the Director, P01 P01, my concern for the safety of students and staff, as well as for residents, visitors and vehicles of the adjoining apartment complex. She indicated to me that she is fully aware of the safety implications and stated that the screen was put up because the metal fence represents a climbing hazard 'in certain areas', so not the entire boundary. The centre is apparently waiting for approvals to replace the fence completely. The screening has not been removed to date.

Upon receiving this response, I wondered about the guidelines on screening around the entire centre and mentioned these to the director. My reading of recent planning guidelines is that the fence should, of course, prevent students getting out, and stop anyone outside getting in. But these also say that fencing should not create a sense of enclosure. I note the NQF states: *Where possible, fencing should allow children to view the outside world but ensure a child's safety by reducing opportunities to escape. Allowing children to see the outside world enables children to make connections with the activities of their local community. It also supports the development of long-range vision.*

I am unsure of the design of the proposed replacement fence, but suggest now is a good time to check (if that hasn't occurred already) to see whether it meets safety requirements as well as best practice planning and educational approaches.

If you do investigate this matter, I'd prefer it if you didn't mention my details or any specifics of this email to the director or staff. That'd be appreciated.

Kind Regards

P01 P01