



C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Goodstart Early Learning Ltd
Provider Number	PR-00001129
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Goodstart Early Learning Turner
Service Approval Number	SE-00009786
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	P01 P01 Phone- P03
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	On the 11th of October 2021, Goodstart Centre Support Office was notified of an alleged incident involving educator P01 P01 and child P01 P01 . It is alleged on 10/11/2021 at approximately 4pm that P01 P01 (educator) has witnessed P01 P01 holding P01 P01 off the ground by his wrist, whilst walking to go and change his nappy. P01 was crying and visibly upset and when P01 saw the interaction P01 has stated "he isn't listening and we need to change nappy". P01 was shaking her head and walked to the children's bathroom and waited for the child. The Area Manager P01 P01 (P03) has been made aware of the allegation and will advise on the next steps to be taken.
Please upload any relevant documentation	



Child Details

Child's Name	P01 [REDACTED] P01 [REDACTED]
Child's Gender	Male
Child's Date of Birth	P02 [REDACTED]

Contact Details

Name	P01 [REDACTED] P01 [REDACTED]
Phone Number	P03 [REDACTED]
Email Address	P03 [REDACTED]