



213A
EDU

C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Goodstart Early Learning Ltd
Provider Number	PR-00001129
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Goodstart Early Learning Kambah
Service Approval Number	SE-00009784
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	Name: P01 P01 Contact Details: P03
Please supply the following information: - Name of child/children, gender and date of birth to whom complaint relates (if relevant)	Child: P01 P01 Gender: Female P02
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	On 2 October 2020, Goodstart Centre Support received a parent complaint from P01 P01 . The parent is concerned that her child received the incorrect sunscreen on Thursday 01/10/2020. The child had a mild reaction and rash on her face, with some hives. The Area Manager (P01 P01) has been made aware of the complaint and will determine the next steps.
Please upload any relevant documentation	

Submitted By: **P01 P01**



Contact Details

Name	P01	P01	
Phone Number	P03		
Email Address	P03		