



## C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

### Notification of Complaints

#### Provider

Provider Name	Goodstart Early Learning Ltd
Provider Number	PR-00001129
Provider Approval Status	Approved

#### Service

Service Legal Entity Name	Goodstart Early Learning ANU
Service Trading Name	Goodstart Early Learning ANU
Service Approval Number	SE-40009242
Service Approval Status	Approved

### Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	<b>P01</b> <b>P01</b> (Parent) - <b>P03</b>
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	Parent <b>P01</b> <b>P01</b> has raised concerns to the Centre Director regarding her daughter <b>P01</b> (age 4y 1m). It is alleged that <b>P01</b> disclosed to <b>P01</b> that 2 enrolled children touched her private parts. <b>P01</b> has alleged that there was some redness around <b>P01</b> genitals. <b>P01</b> was taken to the GP who advised to apply cream to the area. The Centre Director has had discussions with the educators in the room and will continue to monitor the behaviours and interactions. The Educators will be implementing body safe discussions with the children. A report to Statutory Child Protection is being made.
Please upload any relevant documentation	



## Child Details

Child's Name	<b>P01</b>
Child's Gender	Female
Child's Date of Birth	<b>P02</b>

## Contact Details

Name	<b>P01 P01</b>
Phone Number	<b>P03</b>
Email Address	<b>P03</b>