

View results



Respondent

89

Anonymous

04:32

Time to complete

1. Full name

P01P01

2. Phone number

P03

3. Email *

P03

4. What is the name of the Service you wish to complain about? *

Anglicare southerncross scullin

5. Have you raised the complaint directly with the Service?

- If **yes**, what was the response?

- If **no**, please indicate why you have chosen not to raise this issue with the Service? *

Yes, got ignored

6. What is your relationship to the Service? *

☐ Parent or Guardian

☒ Staff Member

☐ Other

7. How long have you had an association with the Service for? *

8 years

8. When did the incident(s) occur? Please indicate dates (or date ranges) and approximate times (if known). *

I think our child care centre has no legally trained educational leader therefore there are no educational input into classroom. From my understanding, educational leader at childcare has to have diploma however, this leader P01 is not holding qualifications.

9. If there has been a delay in reporting, please state the reasons for the delay.

10. What are the names and date of birth of the children involved in the incident?

11. What are the names of the educators(s), staff member(s) or other persons involved in the incident?

12. Please tell us about the details of your complaint.

You may wish to consider such details as:

What happened?

Where did it happen?

Has it ever happened before?

Who was present?

Who was involved?

Have you discussed the incident with anyone else?

Has any action been taken?

13. Do you have any other information (documents, memos, emails, photographs) that could substantiate the allegation(s)? If **yes**, please email a copy of these documents to complaintsCECA@act.gov.au.

P03