



C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Majura Park Childcare Centre Pty Ltd
Provider Number	PR-00005847
Provider Approval Status	Approved

Service

Service Legal Entity Name	Torrens Early Learning Centre
Service Trading Name	Torrens Early Learning
Service Approval Number	SE-40013229
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	P01P01 Mobile: P03 Email: P03
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	19 August 2024. As attached.
Please upload any relevant documentation	

Discussion report - P01P01 - 19.08.2024.pdf	First report and e-mail
Follow ups - P01 and NS - 19AUG.pdf	Follow up and reponses



Child Details

Child's Name	P01 P01
Child's Gender	Male
Child's Date of Birth	P02

Contact Details

Name	P01 P01
Phone Number	P03
Email Address	P03