



213A
EDU

C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	OSHCLUB PTY LTD
Provider Number	PR-40004402
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	St John the Apostle OSHClub
Service Approval Number	SE-40008497
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaint alleging that a serious incident has occurred or is occurring
Please supply the following information: - Complainant name and contact details	Parent/Guardian Name: P01 P01 Parent/Guardian Contact Number: P03 Email: P03
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	Child/ren's Name: P01 P01 Date of Complaint Received: Wednesday 16/03/22 Brief summary of Incident: Please see the attachment for details. Parent has been notified by Management in relation to the complaint. St John the Apostle School Principal has been notified and briefed on the complaint made. Notification made to CECA. Initial meeting with Coordinator of service to discuss allegations, Thursday 17/03/2022 at the ACT office. Investigation into the allegations made to start Thursday 17/03/2022.
Please upload any relevant documentation	



P01 **P01** - Complaint.docx Parent Complaint

Child Details

Child's Name	P01 P01
Child's Gender	Male
Child's Date of Birth	P02

Contact Details

Name	P0 P01
Phone Number	P03
Email Address	P03