



C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Goodstart Early Learning Ltd
Provider Number	PR-00001129
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Goodstart Early Learning Kambah
Service Approval Number	SE-00009784
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	P01 P01 P03
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	On 21 October 2021, Goodstart Centre Support was advised of an alleged incident at Goodstart Kambah. It is alleged that on 20/10/2021 at approximately 12.35pm P01P01 , educator, witnessed P01 P01 educator asking the child to stop fidgeting in his bed. When P01 asked him to stop, the child continued to fidget. The educator then allegedly picked the child up from the middle, back of his jumper and placed him on the floor. The edubcator then removed the bed leaving the child on the floor. The Performance Lead, P01 P01 (e: P03) has been made aware and will determine the next steps.
Please upload any relevant documentation	Documents to be submitted later.



Child Details

Child's Name	P01 P01
Child's Gender	Male
Child's Date of Birth	P02

Contact Details

Name	P01 P01
Phone Number	P03
Email Address	P03