



Inquiry into annual and financial reports 2024–2025

Answer to question taken on notice

Asked by: Mr Thomas Emerson MLA

Addressed to: Minister for City and Government Services

In relation to: Footpaths and User satisfaction

Hearing: 13 November 2025

Uncorrected Proof Transcript p 35-36

Transcript provided: 19 November 2025

Answer Due: 26 November 2025

Mr Emerson: Then also on number. Unfortunately this one is the other way around. So the number of community or per centage of community members satisfied with the condition of field parts is—the goal was 75 per cent, but the result was 69 per cent and there is a brief note in the annual report on the reason for that, concerns regarding damaged surfaces, unsurprisingly.

To what extent do these figures—I think last year was 68 per cent or 69 per cent, so it is a small dip. Do these figures change behaviour? Like, how we are actually using— one, how are we collecting that information, and two, how is it used?

Mr Rampton: Collecting the information, there is the annual community survey that is done, and when there is a specific question related to the satisfaction of path maintenance and pavement maintenance, and all that sort of thing as well, in my world. It is used. We do get—also get a— interestingly, get a breakdown by region, which I also find helpful when I am looking at, sort of, forward programs and things like that as well.

Mr Emerson: Might you be able to provide that on notice?

Mr Rampton: No, I think we can. I do not see any issues with that. It is community service.

Ms Tara Cheyne: The answer to the Member's question is as follows:

Please see below table (which includes breakdown of regions) for percentage of community members satisfied or dissatisfied with the maintenance of cycle paths and walking paths:

OFFICIAL

Total satisfied	Total dissatisfied
Belconnen 59%	Belconnen 41%
Gungahlin 79%	Gungahlin 21%
Woden, Weston Creek Molonglo 72%	Woden, Weston Creek Molonglo 28%
Tuggeranong 64%	Tuggeranong 36%
Inner Canberra 68%	Inner Canberra 32%

A copy of the survey is also published online on the City Services website and can be found at www.cityservices.act.gov.au/_data/assets/pdf_file/0010/2862361/TCCS-Satisfaction-Survey-on-April-2025-COS-acc.pdf

Approved for circulation to the Standing Committee on Transport and City Services

Signature: 
By the Minister for City and Government Services, Tara Cheyne MLA

Date: 30/11/25