



SELECT COMMITTEE ON COST OF LIVING PRESSURES IN THE ACT
Mr Johnathan Davis MLA (Chair), Dr Marisa Paterson MLA (Deputy Chair)
Ms Nicole Lawder MLA

ANSWER TO QUESTION TAKEN ON NOTICE

Asked by JONATHON DAVIS MLA on 13 April 2023: DR ELIZABETH MOORE took on notice the following question:

Reference: Hansard [uncorrected] proof transcript 13 April 2023, Page #81

In relation to:

MindMap – “Updating the committee on the traffic on that website and how that is flowing through to young people actually connecting with services? It would be good to see the trend since it established to now and hopefully that is an upward arrow, right?”.

EMMA DAVIDSON MLA: The answer to the Member’s question is as follows: –

MindMap is an online triage navigation portal specifically focused for young people, parents and carers in the ACT seeking mental health related support, services and information. MindMap supports the mental health of children and young people aged 0-25 years by providing a consolidated and coordinated approach to seeking support and assistance by connecting with existing services within the Canberra region.

MindMap was officially launched on 19 October 2021, and since that time over 29,700 user profiles have been created to access assistance with 15 per cent of visitors returning multiple times (figures as of 28 February 2023).

While MindMap provides information on mental health services in the ACT, it does not capture or report on young people connecting directly with services. Where relevant, the Youth Navigators can provide a warm referral into mental health services in the ACT. However, as young people are choosing to navigate the site anonymously, no information is captured to determine if a young person contacted a service. The ability to navigate MindMap without contacting a Youth Navigator was a request from young people in the design of MindMap.

A key feature of MindMap is the Active Hold Service, that provides support to children and young people who are on a waiting list for mental health service in the ACT. Brokerage arrangements are in place with CatholicCare to support children and young people with moderate to severe mental health concerns. Brokerage arrangements are also in place with Meridian to support children and young people who would prefer to seek Active Hold Support with a dedicated LGBTIQ service.

Approved for circulation to the Select Committee on Cost of Living Pressures in the ACT

Signature: 

Date: 27 April 2023

By the Minister for Mental Health, Emma Davidson MLA