



Inquiry into Appropriation Bill 2026–2027 and Appropriation (Office of the Legislative Assembly) Bill 2026–2027

Answer to question taken on notice

Asked by: Ms Deborah Morris MLA

Addressed to: Minister for Police, Fire and Emergency Services

In relation to: ACT Policing and Call centre staffing numbers

Hearing: 28/07/2026

Uncorrected Proof Transcript pp 32-33

Transcript provided: 30/07/2026

Answer Due: 06/08/2026

Mr Scott Lee took on notice the following question(s):

MRS MORRIS: And what is the current staffing profile in the call centre?

Mr Lee: Again, we certainly have increased our resourcing there. I might just pass to the Deputy Chief Police Officer again or Commander Operations, as when do we have that with us?

Mr Kennedy: Jason Kennedy, Commander of Operations for ACT Policing. Exact numbers, I have not got that in front of me but just noting with the increase of 28.7 per cent increase to 000 calls, since the beginning of this year, we have actually had two recruit rounds for call taker positions, which is expected to improve those numbers.

MRS MORRIS: And what were the numbers for that? Do you have the numbers?

Mr Kennedy: No. Not in front of me, no.

MRS MORRIS: No. Can we please get those numbers?

Mr Lee: Can do, Mrs Morris, yes.

Dr Marisa Paterson MLA: The answer to the Member's question is as follows:

As at 29 July 2026, ACT Policing Communications had a headcount of 56 members, comprising of 46 unsworn and ten sworn. All 56 members perform call taking duties for Triple Zero and the Police Assistance line.

Approved for circulation to the Select Committee on Estimates 2026-2027

Signature: 

Date: 10/08/2026

By the Minister for Police, Fire and Emergency Services, Dr Marisa Paterson MLA