

View results

Respondent

108 Anonymous

04:04

Time to complete

1. Full name

P01 P01

2. Phone number

P03

3. Email *

P03

4. What is the name of the Service you wish to complain about? *

Out of school

5. Have you raised the complaint directly with the Service?

- If **yes**, what was the response?

- If **no**, please indicate why you have chosen not to raise this issue with the Service? *

I want to know if the service have raised a serious incident form for my daughter who broke her wrist on Friday 13th. I am not satisfied with the care she has received and just want to know if they have followed procedure.

6. What is your relationship to the Service? *

Parent or Guardian

Staff Member

Other

7. How long have you had an association with the Service for? *

6 months

8. When did the incident(s) occur? Please indicate dates (or date ranges) and approximate times (if known). *

13th June @ 15:50

9. If there has been a delay in reporting, please state the reasons for the delay.

10. What are the names and date of birth of the children involved in the incident?

P01 P01 P02

11. What are the names of the educators(s), staff member(s) or other persons involved in the incident?

12. Please tell us about the details of your complaint.

You may wish to consider such details as:

What happened?

Where did it happen?

Has it ever happened before?

Who was present?

Who was involved?

Have you discussed the incident with anyone else?

Has any action been taken?

I want to know if a serious incident form has been completed by woden Community service.

13. Do you have any other information (documents, memos, emails, photographs) that could substantiate the allegation(s)? If **yes**, please email a copy of these documents to complaintsCECA@act.gov.au.