



Inquiry into the procurement and delivery of MyWay+

Answer to question on notice

Asked by: Mr Andrew Braddock MLA

Addressed to: Minister for Transport

Reference: Minister for Transport – City and Environment Directorate

Hearing: 03 July 2025

In relation to: MyWay+ risk register ratings

Question received: 04 July 2025

Answer Due: 14 July 2025

Mr Braddock, Andrew: To ask the Minister for Transport —

According to the Risk Register (extract as at 11 September 2025), the likelihood of delays to MyWay+ Project Delivery was "almost certain" - ref 1129. The consequences identified included financial, reputational (TCCS and Minister), and fare collection - with an overall "major" consequence rating. The review date in this row was 11 December 2024, after go-live, with other items' review date being later (12 February 2025).

1. Was each item on the the risk register revisited before go-live?
2. What was the outcome - which items were still "high" risk?
3. Based on how the rollout has gone, is the risk register an accurate articulation of the project's risks in reality (why/why not)?
4. What was the process of assessing whether each risk consequence was "tolerable" enough to go live with the system?

Chris Steel MLA: The answer to the Member's question is as follows:

Please refer to previous QTON and QON responses whereby program risk management has been discussed extensively. In particular, the responses to QON 11, QON 20 and QON 23 from the 27 March 2025 hearings.

Approved for circulation to the Standing Committee on Environment, Planning, Transport and City Services

Signature:

Date: 14/7/25

By the Minister for Transport, Chris Steel MLA