



Inquiry into the procurement and delivery of MyWay+

Answer to question on notice

Asked by: Mr Andrew Braddock MLA

Addressed to: Minister for Transport

Reference: Minister for Transport – City and Environment Directorate

Hearing: 03 July 2025

In relation to: MyWay+ patronage and lost revenue

Question received: 04 July 2025

Answer Due: 14 July 2025

Mr Braddock, Andrew: To ask the Minister for Transport —

1. Looking at 27 March hearing QTON 9, registered taps-on and -off was lower in December 2024 until March 2025, due to the rollout of MyWay+. Please provide updated tap-on and -off data from June 2023 to June 2025 inclusive.
2. Given that passengers pay different fares depending on concessions and peak/offpeak travel, please provide the government's best estimate of total and monthly fare revenue that has been lost due to:
 - a) behavioural changes where people aren't tapping on, and
 - b) MyWay+ readers not working.

Chris Steel MLA: The answer to the Member's question is as follows:

1. Please refer to the response to QON 46 of this hearing.

Approved for circulation to the Standing Committee on Environment, Planning, Transport and City Services

Signature:

By the Minister for Transport, Chris Steel MLA

Date:

14/7/25